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LUXEMBOURG RESIDENTS'
PRACTICAL GUIDE

2023-2024

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LUXEMBOURG RESIDENTS' PRACTICAL GUIDE

2023-2024

Just Arrived, installation and integration specialist in Luxembourg
since 2005

CREATION AND WRITING

Just Arrived SARL

Editorial Director: Laurent Ollier

Editor in chief: Françoise Tilly

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JUST ARRIVED

www.justarrived.lu

contact@justarrived.lu

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For more information,
scan the QR code

Scan the QR codes in the pages of the guide and find all the additional information you need to settle, live and work in Luxembourg.

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Wëllkomm !

Moien,

Are you planning to move to the Grand Duchy of Luxembourg or have you already moved there? On behalf of the entire Just Arrived team, I would like to welcome you.

At Just Arrived, we are committed to providing you with complete, clear, factual and practical information to facilitate your arrival in Luxembourg.

As with each new edition, we paid particular attention to updating this resident's guide so that you can benefit from the latest information on all the topics: work, housing, administration, children & education, transport, daily life, health, leisure, etc.

We hope that you will find all the answers to your questions and wish you an excellent integration in this beautiful country.

Wëllkomm zu Lëtzebuerg !

Laurent Ollier
Managing Director



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since 2005

Ehlerange - Luxembourg - Bereldange - Wemperhardt



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The only mattress manufacturer in Luxembourg

www.matelas.lu

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ACCOMODATION



© Pit Karges

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LOOKING FOR A HOME

The housing market in Luxembourg is tense; you should start looking for an accommodation as soon as possible. The housing demand largely outstrips supply.

PROPERTY PRICES

In Luxembourg, property prices rise continuously, + 14,5% in 2020 and + 13,9% in 2021. Even if the increase seems to slow down in 2022, the trend is still upwards.

Prices for existing properties continue to rise, due to a persistent housing shortage. New projects and new constructions continue to expand. The rise in new housing prices is slowing or even flattening out.

In the capital Luxembourg, rents and purchase prices per square metre are high. In 2022, the average purchase price is more than 12,000 euros per square metre and the average rental price is 27 euros.

The further away from the capital Luxembourg, the more affordable the prices. In the south of the country, the price of a square metre is around 7,400 euros and 20 euros for renting.



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WHERE TO LIVE?

NEIGHBOURHOOD PRICES

Living in Luxembourg city is expensive.

Limpertsberg and Belair are the most expensive districts in the capital, Luxembourg City. Prices per square metre exceed 14,000 euros. The districts of Kirchberg, Neudorf/Weimershof, Clausen, Ville-Haute, Hollerich and Merl also show prices above 10,000 euros per square metre.

The "interesting" and more affordable districts are Rollingergrund, Bonnevoie-Sud, Gasperich, Cessange and Eich.

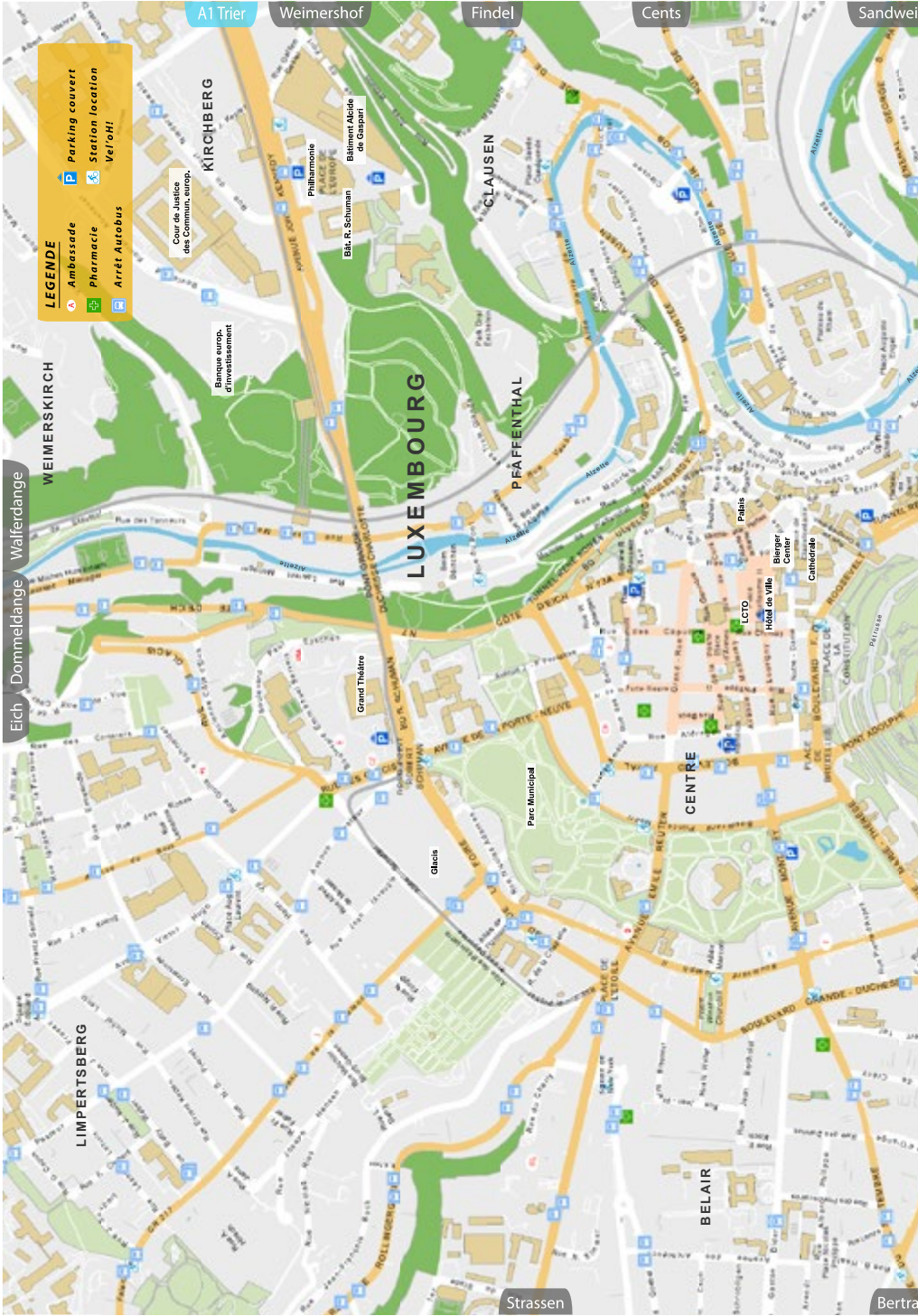
As an alternative, there are very pleasant and less expensive towns located between 5 and 15 minutes by car from the city of Luxembourg: Howald and Hespérange in the south, Strassen, Bertrange and Mamer in the west, Bridel, Bereldange and Walferdange in the north, Niederanven, Schuttrange and Sandweiler in the east.

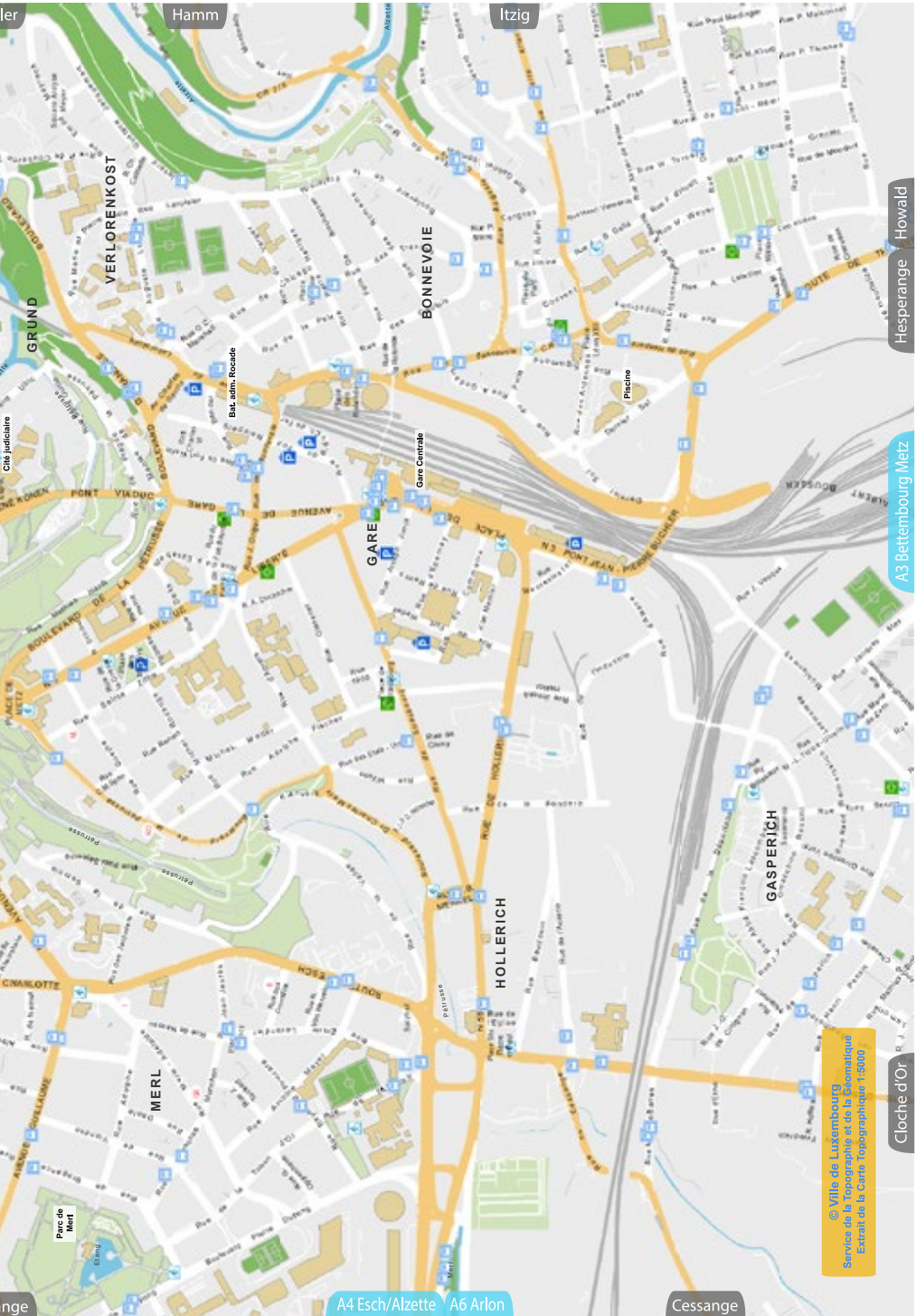
RESIDENTIAL DISTRICTS

By large, foreigners live in the City of Luxembourg. They are mainly concentrated in districts like Limpertsberg, Merl, Belair, Gasperich and Cessange.

Pfaffenthal and Grund are also very popular. However, parking is difficult and there is limited real estate available.

MAP OF LUXEMBOURG CITY





© Ville de Luxembourg
Service de la Topographie et de la Géomatique
Extrait de la Carte Topographique 1:5000

The city of Luxembourg is developing very quickly. Certain districts such as Gasperich, Cessange or Kirchberg are still being planned for development. They are well connected to the city centre, thanks in particular to the tramway, and offer good prospects.

LIVELY NEIGHBOURHOODS

The most vibrant areas are Gare, Clausen and Grund. They are mostly known for their nightlife. The Gare district attracts a very heterogeneous population and is not really recommended for families (prostitution, drug trade, rising crime rates).

Very lively during the day, Gasperich and Kirchberg lose interest in the evening, except for the Kinopolis cinema and its surroundings on Avenue JF Kennedy and the Philharmonie near the Red Bridge.

The historical and touristic districts of Luxembourg City are the Grund and Clausen, which are more lively in the evening, the very residential Pfaffenthal and the Ville Haute or Centre, which is very commercial with high-end shops.

Planes taking off and landing to the airport of Findel are quite noisy in the areas of Bonnevoie, Gasperich, Hamm and Cents.

SCHOOL ACCESSIBILITY

Proximity to schools is also a decision criterion when it comes to choosing a place of residence.

The French Primary School and High School are located in the district of Gasperich. The tramway will serve this area in 2024.

The French-Luxembourg school Notre-Dame Sainte Sophie is located at Weimershof, near the districts of Kirchberg and Limpertsberg.

WORDS FROM EXPATS: "WHAT ARE YOUR FAVOURITE AREAS?"



©Just Arrived

Many Luxembourg High Schools (Athénée, Aline Mayrisch, Michel-Rodange) and the International School of Luxembourg (ISL) are located in the district of Merl on the Geesseknäppche Campus. There, you can also find the School of Business and Management, as well as the Music Conservatory of the City of Luxembourg

The European Schools I and II are, respectively, in Kirchberg and in the city of Bertrange. The assignment to one or the other depends on your mother tongue and type of education.

The English St George's School is located in the Luxembourg-Hamm district.

BUSINESS QUARTERS

If you work for one of the European institutions or for companies located in Kirchberg's neighbourhood, the areas of Kirchberg (currently in the process of rebalancing its residential/business quarters) and Weimershof are all indicated. The district of Neudorf is also interesting due to its proximity to the city centre and to Kirchberg.

A little further away, the towns of Senningerberg and Senningen can be a nice alternative, close to the city.

The Route d'Arlon is the main road and economic development axis between the cities of Mamer, Strassen, Bertrange and Luxembourg.

The district of Gasperich is close to the new business center of the Cloche d'Or. Cessange can also be very interesting in this case and by its proximity to Leudelange or Bettembourg, which are in full economic development.

Leudelange is also located on the future development axis of the high-speed tram between

Luxembourg and Esch-sur-Alzette.



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PROPERTY RENTAL

When arriving to Luxembourg, rental can be a good option so you can have a better understanding of your surroundings.

Due to high level of immigration, the demand for rental properties is very high. It is not uncommon for a property to be rented on the first visit, if the condition and price are in line.

If you find a rental property that matches your criteria and at a fair price, do not hesitate to apply quickly.

RENTAL LEASE AGREEMENTS

Once the accommodation has been found, the terms of the tenancy are contractualised by a lease. Its formalism is quite flexible. There are no clear guidelines on how to rent a property, unlike in other countries. The landlord may request a number of clauses.

Here are a few points of reference:

- The amount of the rent is usually announced excluding monthly charges (electricity, gas, water, etc.). Be sure to specify the amount of the rent and the amount of additional monthly charges.
- The rent may not exceed a maximum of 3.5% of the amount of the investment made

by the landlord.

- If you are considering a short-term rental, the “diplomatic clause” does not, as such, exist. You will have to negotiate this possibility directly with the landlord when signing the lease.
- An inventory of the premises at the beginning and end of the lease must be drawn up in duplicate between the owner and the tenant. This will be attached to the lease.
- The landlord is allowed to forbid the presence of any domestic pet. If you have a dog or a cat, you may want to look for some related information beforehand

AGENCY FEES

If you rent a property through a real estate agency, the agency fee is shared 50/50 between the landlord and the tenant. These fees are usually equivalent to one month's rent, plus VAT.

RENTAL DEPOSIT

When signing the lease, you will also have to pay a rental deposit to the landlord in order to protect the property from potential damages.

The landlord fixes its amount, but it cannot exceed 2 months worth of rent.

You can settle the amount in cash (which the landlord will return at the end of the lease if no damage has been noted), or via a bank guarantee. The latter option will save you from heavy expenses.

Ask your bank for more information.



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PROPERTY PURCHASE

Luxembourg residents own 70% of their main residency. It is important to note that the tax system on real estate is an incentive to buy.

PROPERTY TAXATION

The taxation of the principal dwelling is attractive in Luxembourg, which is an incentive to purchase.

- The transaction fees (costs paid to the notary) are limited at 7% of a property price.
- Thanks to the "Bellegen Akt", these fees are reduced at the level of 20.000 euros for a single person and 40.000 euros for a couple at the time of the 1st purchase of the principal residence in Luxembourg. This involves, nonetheless, the effective occupation of the property serving as principal residence for at least two years.
- While property tax was virtually non-existent on real estate until 2022, the new reform provides for greater taxation of empty homes and undeveloped building plots.
- Under certain conditions, the capital gain realized on the resale of one's principal residence is non-taxable..
- Interest on mortgages may be fully or partially deductible from income declared for taxation.



Our experts enlighten you

All about financing your real estate project

Meet our super advisors who are 100 % dedicated to your project in our new Hub of Home or in our traditional branches. They will help you with all your needs: tailor-made advice and financing, state aids and insurance. Our experts will even come to your home or workplace until 7pm.

Contact them to make an appointment: www.raiffeisen.lu/hubofhome



The Bank that belongs to its members

PROPERTY ACQUISITION COSTS

As you buy a property in Luxembourg, you must consider the following fees:

- Registration and transcription rights are calculated at the levels of 6% and 1% of the land's value and constructions. Paid at the time of signing the notarial deed, these transaction fees benefit from a reduction under the Bellegen Akt.

See paragraph on property taxation.

- When taking out a bank loan to finance a new purchase, the owner has to pay a mortgage fee. These are used to guarantee the repayment of the loan. The owner must also take out insurance to cover the risks of death and disability, calculated on the outstanding balance, and pay an administration fee.



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HOME INSURANCE

As a tenant or owner, occupant or non-occupant, it is strongly advised to take out home insurance. This should cover at least the basic risks, such as fire, storm, water damage, etc.

Home insurance must cover the dwelling, the furniture and the personal effects of the tenant or owner-occupier. It must also include civil liability insurance.

In the case of furnished rentals, the landlord may require the tenant to take out home insurance. In

the event of damage to the flat, the tenant is responsible for the damage and must pay the costs of repairing it.

See the Insurance chapter in the Settling in section.

HOUSING MAINTENANCE

The landlord must provide decent accommodation to the tenant. It must not endanger the health and safety of the occupant.

The tenant is responsible for maintenance. He must carry out minor maintenance repairs related to daily life. At the end of the lease, the tenant must also return a clean dwelling to the landlord, out of normal use.

The tenant must ensure that the locks work properly, change burnt-out light bulbs, maintain the boiler annually, etc.

While normal "wear and tear" of paint is tolerated, holes in the walls or other damage must be repaired. Beware of decoration work not authorised by the landlord! Make sure you get the owner's written consent beforehand.

See the Maintenance chapter in the Settling in section.

ENERGY PERFORMANCE CERTIFICATE – ENERGIEPASS

All property transactions, whether for rent or sale, require the production of an Energy Performance Certificate (CPE) or energy passport.

The CPE is valid for 10 years and is passed on from owner to owner.

- Carried out by certified professionals, the CPE defines the energy consumption of a

building. It determines 3 main elements, rated from A to I:

- the primary energy expenditure index calculated by the energy performance class
- the thermal insulation class corresponding to the index of the home's heating requirements
- the CO2 emissions, which are reflected in the energy performance class.

The A grade is the best grade and corresponds to so-called passive houses, the B grade is the grade given to low-energy dwellings and the C grade to energy-efficient dwellings. Class I is the worst class.

Since 2017, all new buildings must have an energy certificate with an AAA rating.



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SUPPORT AND RIGHTS

 guichet.lu

Many financial aids and tax deductions can be requested when renting, purchasing or renovating a property located in Luxembourg

You can fill in an application online on guichet.lu.

IN THE CONTEXT OF RENTAL

Rent subsidies

The most disadvantaged households can benefit from a subsidy in order to access decent housing.

This assistance is granted by the Ministry of Housing based on household composition and income.

State support for funding a rental guarantee

When signing a lease, the tenant must pay a deposit to the landlord. This serves as a guarantee in the event of a possible claim. The deposit represents an amount of 1 or 2 months' rent.

See the paragraph Property rental.

The tenant may request assistance to finance this guarantee, if he meets the necessary conditions.

Subsidised housing

The Housing Funds, the Société Nationale des Habitations à Bon Marché (SNHBM) and some communes offer rental accommodations for people with low incomes. Every application is processed according to levels of priority.

The application must be made to the municipality or the relevant institutions.

HOUSING ACQUISITION

Acquisition or construction premium

It is granted once, according to income, marital status and type of construction.

Interests subsidy

This assistance, which reduces monthly interest charges, can be granted to people who have taken out a mortgage loan for the construction, acquisition or improvement of their home.

Savings premium

It is only attributed once, under certain conditions. It corresponds to the interests and premiums subsidised in the savings account, or the liquidation of the housing's savings account in order to finance the accommodation.

State guarantee

Under certain conditions, the State can help you ensure a housing loan.

EXPAT PORTRAIT: CHRISTINE, BELGIAN

HOW LONG HAVE YOU BEEN LIVING IN LUXEMBOURG?

5 years

WHAT LED YOU TO LUXEMBOURG?

For both professional and personal reasons

WHAT SURPRISED YOU THE MOST WHEN YOU ARRIVED IN LUXEMBOURG?

I was surprised by the number of job offers (3), given the specificity of my profile.

CAN YOU GIVE ME 3 ADJECTIVES TO DESCRIBE THE GRAND DUCHY OF LUXEMBOURG?

Green, clean, surprising

WHAT IS YOUR FAVOURITE AREA IN LUXEMBOURG? WHY ?

I love the countryside because nature is preserved there and the rurality is special, sometimes so opposed to urban sophistication. They are two diametrically opposed worlds... just a few miles apart.

WHAT WOULD YOU MISS MOST IF YOU HAD TO LEAVE LUXEMBOURG?

Friends I've made here

WHAT ADVICE WOULD YOU GIVE TO A NEWCOMER TO LUXEMBOURG?

Not to trust appearances and to learn Luxembourgish.

Reduction of registration fees

In the case of your first acquisition of a principal residence in the Grand Duchy, you can benefit from a credit of up to 20.000 euros per head of the notary fees (Bellegen Akt).

See section on property taxation.

HOUSING RENOVATION OR SPECIAL ARRANGEMENTS

Super-reduced VAT rate

 guichet.lu

Owners of their principal residence can benefit from a super-reduced VAT rate for work carried out in their home. This tax benefit cannot exceed 50,000 euros per housing unit.

The application can be made directly online at guichet.lu by the owner or by the company carrying out the work.

Improvement premium of old housing

Some works intended to the improvement of the liveability, the safety and the security of old housing could benefit from capital assistance from the State, attributed according to income and family situation.

Arrangement aid for individuals with reduced mobility


Granted only once depending on income and family situation, this aid up to 15,000 euros and 60% of the maximum amount of the work allows the financing of special arrangements for the benefit of disabled people in new or existing buildings.

HOUSING SUPPORT SERVICES

 logement.public.lu

 11, r. de Hollerich L-1741

Luxembourg (Hollerich)

 (+352) 8002 10 10

This administration for housing assistance answers your questions on all your real estate projects (acquisition, construction, improvement...). The service also informs you about the assistance you can claim.



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FIND AN ACCOMODATION

The best way to find housing is to rely on professionals who know the market. They will orient you towards locations that correspond to your research criteria and will provide you with some good advice on properties based on your budget and expectations.

It is also more efficient to spend a few days in Luxembourg. This will give you time to visit and choose the place of residence that best suits your needs.

PROPERTY PORTALS

Checking property portals remains one of the best ways to learn about Luxembourg's real-estate market prior to your search and even remotely: purchase/rental, house/apartment, size, number of rooms, localisation, budget, garden,...

Save housing alerts and refine your search progressively according to your budget.

Once you have found the property, you can contact the estate agency in charge of the listing. In very rare cases, you will be put in direct contact with the owner.

SOME REFERENCES

 athome.lu
immotop.lu
wortimmo.lu
vivi.lu

REAL ESTATE AGENCIES

 vivi.lu

Real-estate agencies offer a large selection of properties to rent or purchase. It is generally recommended to make an appointment with an agency in order to explain your different searching criteria.

You will also show that you are serious about your research.

The Grand Duchy of Luxembourg's Real Estate Board recommends some specific agencies. See vivi.lu website.

Such label ensures quality services and protects you from potential scams. The market is tight and there is fierce competition between estate agents.

AGENCIES FEES

To rent a property, agencies' fees usually cost one month's rent – rental charges excluded – in addition to the applicable VAT. These fees are pre-negotiated between the agency and the landlord. They are now shared 50/50 between the tenant and the owner.

When you buy a property, the agency fees usually represent 3% (+VAT) of the sale price of the property, negotiated between the landlord and the agency responsible for the selling listing. In general, these fees are paid by the seller at the time of the notarial deed, and are deducted from the selling price.



RELOCATION AGENCIES AND SERVICES

Relocation agencies offer a global service to people wishing to expatriate themselves to Luxembourg in order to help them settle down.

Relocation agencies usually handle the search for accommodation. They can also alleviate your administrative procedures: signing of the rental lease, administrative formalities with the commune you wish to live in, supply of gas, electricity, water, phone and Internet, school registration...

These services are subject to charges. Some expatriation contracts include these relocation services. Find out from your new company as soon as your employment contract is negotiated.


There are several companies working in this field. You will find a non-exhaustive list below.

Wirtz -Immigration and relocation

 wirtz.lu
 contact@wirtz.lu
 (+352) 27 47 81 55

As a division within Wirtz law firm, this agency provide specialist immigration and relocation solutions for corporate and private clients. With personal service from experienced consultants, they guide and fully support the assignees and their families to relocate successfully to Luxembourg.

Some references

 europeanrelocationservices.lu
luxrelo.lu
relocation-luxembourg.com

PRESS AND SOCIAL NETWORKS

 luxbazar.lu/
[Facebook](#)

Some local and national newspapers publish a section containing real estate ads for individuals.

Social networks are also a good way to find housing. In particular, they make it possible to establish a more personal and human contact with the owners or roommates of the accommodation.

Several expatriate Facebook pages in Luxembourg feature properties for rent or even for sale.



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TEMPORARY HOUSING

HOTELS

Hotel rooms are often less expensive during weekends than on weekdays.

In addition to the classic internet portals for finding hotels, the following Luxembourg public organisms offer accommodation.

Visit Luxembourg

 visitluxembourg.com

The website Visit Luxembourg offers a list of all available hotels in the Grand Duchy of Luxembourg. It also provides many filters, which will facilitate your search.



Immigration and Relocation

As a division within Wirtz Law firm, we provide tailored Immigration and Relocation solutions for corporate and private clients.

With personal service from experienced specialists, we fully support and guide assignees and their families throughout their successful relocation to Luxembourg.



For more information contact us at:

(+352) 27 47 81 55 55

relocation@wirtz.lu



www.wirtz.lu


20, route d'Echternach

L-1453 Luxembourg

Luxembourg City Tourist Office (LCTO)

 luxembourg-city.com
touristinfo@lcto.lu

 30, pl. Guillaume II L-1648
 Luxembourg (Ville-Haute)
 (+352) 22 28 09

 Monday to Saturday (including public holidays): 9:00 am - 6:00 pm
 Sunday and public holidays: 11:00 am - 4:00 pm
 Closed on 1 January and 25 December.

The website of Luxembourg City Tourist Office (LCTO) offers a list of the capital's hotels.

You can also plan your stay according to the events scheduled or book guided tours of Luxembourg City. An excellent way to get to know the city and its surroundings.

APPART-HOTELS AND RÉSIDENCES

Whether you would like to live alone or with other people, temporary residences and apartment hotels are a mixture between a simple property rental and a hotel suite. Generally furnished and well equipped, these residences offer the intimacy of an apartment but also provide you with the basic hotel services (bed linen and towels renewal, cleaning...).


You can find a large range of places in Luxembourg, with varied prices: a building with several rooms or a smaller and private accommodation, with or without garden, with or without complete sports equipment...

Beware! A minimum duration of stay is often requested. The prices are generally quite high, but decreasing depending on the number of days. A wide choice of appart-hotels is available on the online booking portals.

SOME REFERENCES


Furnished.lu

 furnished.lu

 Altea Immobilière 149 rue de Hollerich L-1741 Luxembourg (Hollerich)

Find your flat share with Furnished.lu, the No. 1 furnished rental in Luxembourg. Rent rooms and studios in the best areas of Luxembourg. Furnished.lu is a service of Altea Immobilière.

Other references

 parc-hotel.lu
domus.lu
key-inn.com
mghotels.lu/
cozycozy.com



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YOUTH HOSTELS

 youthhostels.lu

Mainly aimed for young adults, but open to anyone ready to live in community, youth hostels are an excellent way of staying in Luxembourg without going broke.

Prices are less expensive than in hotels and breakfasts are sometimes included in the room price. You can choose the number of people you would like to share the room with (the cost will depend on it) and make group reservations. Bookings are available on the Internet.



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More information on [Furnished.lu](https://www.furnished.lu)



Furnished.lu
N°1 de la location meublée
By Altea

STUDENT ACCOMMODATIONS

 en.uni.lu/etudiants/logement

Student accommodations are intended for a young public wishing to temporarily live in Luxembourg in the context of school or university curricula or summer jobs. Some also welcome people doing internships.

Furnished and adapted to student life, these accommodations are relatively rare in Luxembourg. The price of these residences significantly varies.

Wunnraum fir Stagiairen Asbl

 wfs.lu
 (+352) 26 48 04 24

"Wunnraum Fir Stagiairen" is a reception and accommodation service for trainees of all nationalities. The Asbl (association) has four residences throughout Luxembourg, ranging from 2 to 17 rooms. Each room is furnished with a bed, a wardrobe, a desk and a chair. All of them have internet access.



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FLAT SHARE


Flat share is a form of housing that is gaining popularity. It allows you to enjoy a larger accommodation while sharing expenses with other flatmates. It also provides more engagement flexibility. However, it remains difficult to find a flat share opportunity through private landlords,

since they are rather reluctant to lend their property to several people.

Sharing a flat also has an interesting social dimension. Intergenerational flat share is becoming more and more common in Luxembourg. In those cases, younger people help their elders in exchange for a lower accommodation charge. Some accommodations might even be offered at no cost for the most implicated ones.

References

 appartager.lu
vaubanfort.lu
roomlala.com
recherche-colocation.com

 Facebook pages :
 Colocation Luxembourg
 Colocation Luxembourg / WG Lëtzebuerg
 La Carte des colocs
 ...



SCAN QR CODE

TIPS FOR SUCCESSFUL HOUSING VISITS

You just arrived to Luxembourg and you are looking for your future accommodation? You have selected a few properties and are ready to start visiting them? What should you be attentive to? How should you do it? Practical, aesthetical, economic, energetic aspects, as well as exterior surroundings...

Sometimes it can be difficult to think about everything when visiting a property, especially if you are also looking for a more personal connection to the place...

Therefore, it is crucial to prepare your visits in advance, regardless of whether these are supervised by a professional or not. Just Arrived will give you some tips so you don't forget the most important aspects!

CREATE A LIST WITH YOUR OWN CRITERIA

To save some time, create a list with your own criteria beforehand: environment, schools, shops, transports, exposure, number of rooms, garage,... Remind them to the real-estate agent and don't hesitate to reference them during the visits.

COME FULLY EQUIPPED

A visit cannot be improvised! It is often useful to bring some tools with you. Make sure you have a tape measure to take all the necessary measures. You should also be able to take note of the pros and cons during or after the visit. Feel free to take photos (if authorised by the landlord or real-estate agent). These will help you make a decision, especially after seeing several properties all in one day...

ASK QUESTIONS

During the visit, ask some questions: construction date, room exposure, neighbourhood, district amenities, estimate of charges, optical fibre...

CHECK THE STATE OF THE PROPERTY

In addition to your personal criteria, you should attentively consider many other elements during your housing visit: level of humidity, insulation, type of heating, electric sockets, common spaces, planned works or the ones you foresee... these are all very important things to take into account before signing the lease or the sale agreement. You should also verify the electric installations, the plumbing, the thermal and sound insulation of doors and windows or the state of the shutters. Request the energy performance certificate. It is mandatory to have one in the case of a property purchase or rental.

FIND OUT MORE ABOUT THE AREA

The localisation of the property is a crucial aspect. Surely, the characteristics of the visited property are essential when making your decision, but the neighbourhood's atmosphere should also be considered. It should correspond to your lifestyle and your needs.

Don't hesitate to explore the neighbouring streets. Take a look at the traffic, parking spaces, schools, shops, restaurants, bus stops... and the general ambiance. If you like the area, you will enjoy more easily your future accommodation and feel integrated within the neighbourhood.

SET UP YOUR ACCOMODATION

Once you have found your home, you will have to install it and ensure that it is correctly connected to the water, electricity and/or gas networks for your heating, as well as to the internet, telephone and television.

If you are renting or living in a collective residence, the energy supply (water, gas, electricity) is generally taken care of by the trustee and/or directly by the landlord.

Thus, you will be rebilled for the costs relating to your consumption, and these will appear in the statement of your monthly charges. Get information during your exploratory visit beforehand, and think about it when signing your rental lease.

If this is not the case, or if you are opting for an individual accommodation, like a house, all of the proceedings fall within your responsibility.

WATER CONNECTION

The water distribution system is the responsibility of the municipality in which you live. You cannot choose your service provider.

The communal administration will send you an invoice by mail, to be paid by bank transfer within the requested timeline.

If your accommodation doesn't have a water connection upon your arrival, please contact the administrative services of your residential commune. As a new resident, this topic is generally addressed during the registration formalities in your commune.

For the City of Luxembourg, contact directly the water Service or the Bierger Center.

WATER SERVICES

City of Luxembourg

 vdl.lu
 338 Rue de Rollingergrund, 2442
Luxembourg (Rollingergrund)
 (+352) 47 96 28 83

Other municipalities

For other municipalities, please contact your local authority. You can use this opportunity to declare your new residence.

GAS AND ELECTRICITY SUPPLIERS

Unlike water supply, you are free to choose your service provider for your gas and electricity network connection.

For an easy connection, get information from the previous owners so you will know which service providers were formerly used. This way, you will be able to resume subscriptions starting from your moving date.

See chapter "Administrative Formalities"

Just arrived in Luxembourg?
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Save time on your arrival in the country by taking out a gas and electricity contract directly online and move in with an easy mind.

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CHANGE OF SUPPLIER

If you would like to change gas and electricity suppliers, the new provider will take care of the change procedures thanks to an entrusted mandate given by you on the day you sign the contract. Pay attention, however, to the terms and conditions, as well as to notice periods.

Not sure which provider to choose? You can easily study the different offers on the market thanks to the Institut Luxembourgeois de régulation.

Institut Luxembourgeois de régulation

 web.ilr.lu
 17, rue du Fossé L-1536
Luxembourg (Ville-Haute)
 (+352) 28 228 228

The Institut Luxembourgeois de Régulation allows you to compare offers from different gas or electricity suppliers on the basis of your postcode and the number of people living with you. It also answers all questions related to gas and electricity supply on their website.

This way you will be able to choose the best supplier as well as download directly the necessary documents to fill out when changing providers.

The ILR also answers all your questions related to the supply of gas and electricity.

REFERENCES

Enovos

 enovos.lu

Enovos is one of the major players in the supply of energy in Luxembourg and the Greater Region. With Enovos, supply your home or offices with 100% green electricity produced in Europe or locally, whether from hydro, solar, wind or biomass sources.

Leoenergy

 leoenergy.lu

LEO, Luxembourg Energy Office SA, is an energy, electricity and gas supplier for the City of Luxembourg. Since 2010, LEO has been part of the ENOVOS group.

FUEL SUPPLIERS

Some dwellings are still equipped with oil-fired boilers.

The price of fuel oil as well as the price of energy is fixed at national level by the Ministry of Economy.

There are many fuel suppliers. Their contact details are easily accessible on the internet.



SCAN QR CODE

leo



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HOW TO SAVE ENERGY?

Rising energy prices are forcing us to make savings on our consumption. To save energy and ensure that your electricity or gas bills don't go through the roof, Just Arrived reminds you of a few things.

REDUCE THE TEMPERATURE IN YOUR HOME

Reducing the temperature of our homes by 1 or 2 degrees allows us to reduce energy consumption and make significant savings: 1 degree Celsius less means 7% savings on the heating bill.

- Equip your heating system with intelligent applications that will manage the temperature of your home according to the hours of presence or absence, day and night.
- Lower the temperature by one or two degrees during the night and raise it again 30 minutes before you wake up. You will sleep much better and save money.
- Don't turn off the heating during your holidays, turn it down by one or two degrees at most. You will use much less energy when you return to warm everything up.
- Equip your radiators with individual thermostats and vary the temperature of the rooms. The temperature in a bedroom should not exceed 19 degrees Celsius.
- Give preference to living rooms facing south. They will need to be heated less when the sun shines.
- Warm up the bathroom a little before taking your shower or bath.
- Remember to turn off the heater when you air the room. Some heaters have an "open window" feature which is useful for saving money.

INSULATE YOUR HOME

The energy performance certificate (CPE) is a valuable indicator of the insulation and energy performance of your home. Ask a specialist company for information. They will give you valuable advice on optimising the energy performance of your home.

The Luxembourg government commissions specialists to study ways of improving your home. Financial aid such as the Klima Loan is available to help individuals renovate and improve the energy performance of their homes.

REDUCE YOUR ELECTRICITY BILL

- Remember to turn off the light when leaving a room;
- Defrost your freezer regularly;
- Cover your pots and pans when heating water or cooking food. Turn off the oven before the end of the cooking time, it will remain hot enough to finish cooking;
- Use the eco programs on your appliances;
- Do not leave unused appliances on standby. Don't leave phone charging cords plugged in either, if no appliance is connected to them. You can easily save 80 euros a year by applying these few measures;
- Reduce the temperature of your water heater to 55 to 60 degrees Celsius. That's enough;
- Take advantage of the sun to dry your clothes outside whenever possible.

PHONE, TELEVISION, INTERNET

There are many combination packages (internet, telephony, TV). These are usually at a favourable rate.

ATTENTION: ensure that the connection request is made sooner rather than later, as this may take a while, considering that all installations are processed by Post, the owner of the entire network.

MOBILE TELEPHONY

The Grand Duchy is equipped with 5G. To benefit from it, you must have a 5G compatible mobile phone. Check with the different operators.

Telephone operators offer a range of more or less extensive and powerful packages depending on your needs and budget.

Mobile phone packages can be combined with home line, unlimited internet and TV services. Don't need them? Opt for basic offers.

The mobile package can be used in other EU countries at no extra cost since the end of roaming. However, check your tariff conditions before using your phone abroad. You may want to consider switching off your mobile data abroad to avoid any unpleasant surprises on your return!

HOME TELEPHONY

The traditional "fixed telephone" will disappear by 2024. All existing telephone lines are gradually being migrated to IP telephony over the Internet.

While this change will not make any difference to billing, it may affect other types of services such as alarm systems or telephone connections to multiple telephone numbers. Those residents

affected should contact their service provider to check whether their installation is compatible and make any necessary changes.

Different operators offer subscriptions that allow you to have fixed telephony. Internet service providers also have some combined offers. Most of these offers allow you to make free international calls.

INTERNET, HIGH-SPEED ACCESS, WI-FI

The principal Internet operators ensure high-speed access to Internet through different packages according to your needs. The Internet speed is generally the main difference between the many subscriptions offered by operators.

Depending on your residence location, you can subscribe to the optical fibre, which offers a faster speed than ADSL. In fact, more and more communes and accommodations are now equipped with the optical fibre. Find out more about it during your housing visits.

In Luxembourg, more and more communes are offering free Wi-Fi in the streets. In the streets of the capital, you can connect to the free Citywifi network.




It is sometimes necessary to add to the cost of the subscription the connection fees, the modem rental or the TV decoder rental.

TELEVISION

To use this service, you can either choose the IPTV offer (television via Internet), the ADSL connection or the optical fibre. The IPTV service is an alternative to cable operators or satellite offers.



REFERENCES

Post

 post.lu
 800 28 004 from Luxembourg
 (+352) 2424 8004 from abroad

POST Luxembourg is the country's leading postal and telecommunications services operator and offers its services to residential and business customers. Post also offers in its 12 shops mobile or fixed-line telephony, television and internal services.

Eltrona

 eltrona.lu
 (+352) 499 466 888

Eltrona is an operator of cable distribution and satellite reception, video projection and graphic walls, sound system, LCD- and Hotel-TV, radio communication, intrusion and video surveillance, TeleAlarm. It is also a telecommunications operator and offers a complete range of mobile, internet and television packages.

Orange

 orange.lu
 (+352) 800 61 606

Tango

 tango.lu
 (+352) 8007-7777.



SCAN QR CODE

FURNITURE

STOLL MAITRE MATELASSIER

 matelas.lu
 info@matelas.lu
 (+352) 44 88 60

Since 1950, Stoll Maître Matelassier is the only mattress manufacturer in Luxembourg. For this reason, they are the only ones to make custom mattresses for all beds and other uses (motorhomes, boats, ...).

If you wish to see how a mattress is made, do not hesitate to make this request. Their production site in Ehlerang is open to the public.

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ARRIVAL PROCESS

IMMIGRATION PROCESS

Obtaining a visa or permit to stay in Luxembourg depends on the country of origin and the duration of the stay. A valid official identity document must be presented to validate the right of residence.

The right of residence in Luxembourg also requires the ability to support oneself and one's family.

ATTENTION: Administrative documents submitted to the public authorities must be written in one of the 3 official languages of Luxembourg: Luxembourgish, German or French. Otherwise, they must be translated by a sworn interpreter. See the list on the website of the Ministry of Justice.

After a regular uninterrupted stay of five years, the expatriate in Luxembourg may apply for Luxembourg nationality if he/she meets the conditions for granting it.

See section on Integration - Nationality

NATIONALS OF A MEMBER COUNTRY OF THE EUROPEAN UNION

All European Union (EU) nationals or people from a country assimilated to it will benefit from free movement within the EU. He or she is authorised to stay and work in another EU country. Members of his or her family, who are also citizens of the EU, benefit from the same rights.

Those who are assimilated to EU citizens are nationals from States that have joined the agreement on the European Economic Area (Iceland, Liechtenstein, Norway) and the nationals of the Swiss Confederation.

Stay of three months or less

No action needs to be taken to stay in Luxembourg for less than three months.

EU citizen and the members of his or her family should nonetheless take their valid passports or identity cards with them.

Staying more than three months

To stay more than 90 days in Luxembourg, EU citizen should have a valid identity card and passport.

He or she must also declare his or her arrival with the communal administration within the first eight days of arrival. He or she will then receive a Luxembourg registration certificate.

A documentation list that will be provided depends on the status of the EU citizen, and can be consulted on guichet.lu or on the Foreign and European Affairs Ministry website (mae.lu).

Family reunification

Family members are authorised to join the principal "migrant", if the latter is a European Union citizen.

NATIONALS OF A COUNTRY OUTSIDE THE EUROPEAN UNION

Resident permit

Nationals of a country outside the European Union must have a residence permit to enter and live in Luxembourg, regardless of how long they will stay in the country.

Any application for a residence permit must be made from the country of origin, prior to entering Luxembourg or European territory.

The granted residence permit depends on the status of the non-EU national (employee, independent, au pair, student, sportsperson, professional, etc.).

The documentation list that must be presented according to the activity can be consulted on guichet.public.lu or on the Foreign and European Affairs Ministry website (mae.lu).

The documents to be presented must be attached in the form of an original or a certified copy. If they are written in a language that is not German, French or English, it is mandatory to have them translated by a sworn translator. See the list on the Ministry of Justice website.

Medical examination of foreigners

Foreigners (from outside the EU) who apply to stay in Luxembourg for more than three months must undergo a medical examination and a tuberculosis test carried out by the Ligue médico-sociale (LMS).

Family reunification

Family members authorised to join the principal “migrant”, if the latter is a third-country national, are:

- the registered spouse or partner, who must be over 18
- the children of the principal “migrant” or of the spouse/partner, under 18 or dependent.

In some justified cases (it is not a right), the Minister can also authorise:

- dependent ascendants who do not have the necessary support in their homeland
- adult and single children who are unable to support themselves because of the state of their health.

USEFUL SERVICES AND INFORMATION





Guichet.lu, citizen reception and administrative guide

 guichet.public.lu/
 11 Rue Notre Dame, 2240
 Luxembourg (Ville-Haute)
 (+352) 24 78 20 00
 Monday to Friday 8 a.m.- 5 p.m.

Ministry of Justice

 mj.gouvernement.lu/
 13, rue Erasme – Centre administratif
 Pierre Werner L-1468 Luxembourg (Ville-Haute)
 (+352) 247-84537

Department of immigration, foreigners' section

 immigration.public@mae.etat.lu
 26, rte d'Arlon 1140 Luxembourg (Belair)
 (+352) 247-84040
 Physical reception: Monday to Friday from 8.30 a.m. to 12 p.m. (information desks)
 Telephone reception: Monday to Friday 9 a.m. to 12 p.m. and 2 to 4 p.m.

The foreigners' section of the Department of Immigration treats requests related to the free movement of EU citizens, but also to the entry and stay of third-country nationals in the territory of Luxembourg.

Medico-sociale ligue

 ligue.lu
 2, rue G.C. Marshall L-2181 Luxembourg
(Bonnevioie-Nord/Verlorenkost)
 (+352) 48 83 33-1



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INSCRIPTION TO THE POPULATION REGISTRY

Regardless of the nationality of origin, the notification of arrival to Luxembourg must be done with the communal administration of the new place of residence.

This declaration of arrival must be made within :

- 8 days for nationals of European Union countries and assimilated
- 3 days for nationals of countries outside the European Union.

City of Luxembourg

 vdl.lu
 Bierger Center : 44 pl. Guillaume II, 2 Rue Notre Dame, 2090 Luxembourg (Ville Haute)
 (+352) 47 96 22 00
 Monday to Friday 8 a.m.- 5 p.m.

Others municipalites

 macommune.lu



SCAN QR CODE

REGISTRATION WITH YOUR CONSULATE OR EMBASSY

As a foreign resident, you should register with the Consulate or Embassy of your country of origin in Luxembourg.

This registration is essential for the delivery or the renewal of official documents, but also in the event of births, weddings, serious accidents, notarial deeds... This way, the Consulate or Embassy can assist you if needed, and facilitate administrative formalities.

If you would like to register as a voter in some elections of your country of origin, it is mandatory to register with your Consulate beforehand.

You can find addresses of embassies and consulates on (maee.gouvernement.lu).

ANIMALS

MICROCHIP AND COMPULSORY VACCINES

When you own a dog or cat in Luxembourg, you are required to have it chipped by an authorized veterinarian.

The electronic identification must be carried out during the first 4 months following the birth or during the first month of the adoption.

Dogs, cats and ferrets must be vaccinated against rabies. Up to date with these vaccinations, the animal will be able to receive a European passport and travel within Europe.

If you plan to leave your cat or dog in a shelter during your holiday, you will be asked for its vaccination record, proof of neutering or spaying, and documents relating to the microchip.

DOG FORMALITIES

Several additional formalities are compulsory for dogs: insurance, declaration to the commune, annual tax.

Mandatory insurance registration

If you own a dog, you are also required to take out insurance with a company approved in the Grand Duchy in order to guarantee your civil liability as the owner of the dog in the event of damage or accident caused by your favourite animal.

You can take out additional health insurance which will reimburse certain veterinary expenses depending on the cover taken out.

Residential commune registration

It is mandatory to register your dog(s) with the administration of your residential place. A pet owner will have to pay an annual tax.

Owners of dogs considered "dangerous", i.e. Staffordshire, Bull terrier, Mastiff, American Staffordshire terrier, Tosa and Boerbulls, will have to go through some additional procedures during the adoption or importation registration process. The owner and the dog will require training sessions.

Anyone can report a dog that is considered dangerous to the local authority.

Annual dog tax

An annual tax with the minimum value of 10 euros must be paid to your commune. Its amount depends on your place of residence. This tax does not apply to guide dogs, support dogs for the disabled, army dogs and customs detector dogs.

Obligation to keep the dog on a leash

All dogs, regardless of their size, should be on leash in the urban areas, unless free zones have been established through derogation. This obligation also applies within car parks and public transports.

Outside urban areas, it is not mandatory to have your dog on leash, with the exception of dogs considered dangerous. However, you should be able to control your animal and keep it on a leash in case there is a problem.

Dogs considered dangerous should be kept on leash everywhere they go, unless you can present a certificate of achievement, coming from

the dog-training centre.

CAT FORMALITIES

Cats other than “barn cats” must be spayed or neutered 6 months after their birth.



SCAN QR CODE

GENERAL INFORMATION AND USEFUL ADDRESSES

THE LUXEMBOURG STATE

Guichet.lu, information portal


 guichet.lu

[Guichet.lu](https://guichet.lu) is an online portal offering a fast and easy access to information and services provided by public bodies. This includes:


- access to online information and services provided by the State,
- explanation of the most important administration procedures,
- possibility of downloading some forms,
- possibility of completing administrative tasks electronically through the secure site MyGuichet.

Guichet.lu, reception service

 guichet.lu

 1 Rue Notre Dame, 2240 Luxembourg (Ville-Haute)

 support@guichet.public.lu

 (+352) 24 78 20 00

 Monday to Friday 8 a.m. - 5 p.m.

The State has created a reception and information service to help citizens in their procedures. [Guichet.lu](https://guichet.lu) is open to the public for administrative questions.

You can present yourself there without an appointment or call the Helpdesk (free). The communications will be in Luxembourgish, French, German or English.


City of Luxembourg


 vdl.lu


The City of Luxembourg's website enables access to several administrative forms. You can fill them online and send them to the service responsible of your request. You can also order certificates and civil acts copies, and pay for them with your mobile phone.


Bierger-Center City of Luxembourg


 vdl.lu

 44, pl. Guillaume / 2, r. Notre-Dame
2240 Luxembourg (Ville-Haute)

 (+352) 47 96 22 00

 Monday to Friday 8 a.m. - 5 p.m.

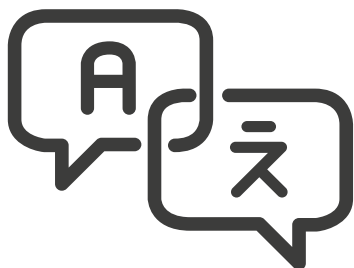
 Saturday and some public holidays (only for birth and death registration) 9.30-11.30 a.m.

 Monday to Friday 8am-5pm

The Bierger-Center is a reception centre for the citizens of the City of Luxembourg. Its purpose is to provide to Luxembourg citizens – and to those applying for citizenship – the possibility of completing many administrative formalities necessary to their settling in, all in one place.

Other municipalities

If you live in a commune other than the City of Luxembourg, you should contact your local administration directly.



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eurotraduc.lu


SWORN TRANSLATORS

 http://mj.public.lu/.../traducteurs_et_interpretes/

Some documents need to be translated in Luxembourgish, French, German or English. A sworn translator in Luxembourg must do the job.

Find the full list of professionals in the Ministry of Justice website.

Eurotraduc

 eurotraduc.lu
 info@eurotraduc.lu
 (+352) 47 46 76

If you have a translation problem in your administrative procedures, call on Eurotraduc, sworn translators in Luxembourg since 1975. Sworn translators for more than 40 years, Eurotraduc translates all documents, professional or private, into more than 25 languages.



SCAN QR CODE

FAMILY BENEFITS

If you move to Luxembourg with children or work there, you are in principle entitled to a number of financial benefits, including family allowances.

Family allowance

Allowances for the child's future are monthly financial benefits which help households with children upbringing by compensating the financial fees related to their education and maintenance.

Allowances are paid until the child is 18 years old, provided that :

- he or she lives in Luxembourg continuously or
- that one of his or her parents works in Luxembourg, is affiliated to Luxembourg's Social Security and that the child resides in a European Union country.

Under certain conditions, it can be prolonged until the child reaches 25 years old.

An allowance for disabled children can be attributed in addition to family allowances.


In order to benefit from family allowances, the application must be made to the Caisse pour l'Avenir des Enfants by means of a form that can be downloaded from the CAE website.

See Children & Education section.

Caisse pour l'Avenir des Enfants CAE Zukunftskéess

 cae.public.lu

 6 Bd Royal, 2449 Luxembourg (Ville-Haute)

 (+352) 47 71 53-1

 From Monday to Fraday, from 8:30 a.m.
to 2:30 p.m.

With CAE, manage all your family allowance applications (birth, back to school, education...) and parental leave. More information available on the CAE website.



SCAN QR CODE

VEHICLE FORMALITIES

MANDATORY CAR INSURANCE

It is mandatory to insure all vehicles circulating/registered in Luxembourg with an accredited insurance company.

See the Banking and Insurance chapter in this section.

VEHICLE REGISTRATION






In Luxembourg, all road vehicles must be registered in Luxembourg and covered by a registration certificate issued by the administration.

The owner who imports his vehicle into Luxembourg has a period of 6 months, starting from the day of establishment, to carry out the formalities for registering his vehicle with the SNCA.

Several steps must be taken to register the vehicle:

- application for a registration number, personalised or not, via Guichet.lu or by e-mail to the SNCA.
- 705 car tax sticker acquired from the customs authorities
- compulsory technical inspection of the vehicle by the SNCT
- tax stamp or chancery duty at the Administration de l'Enregistrement et des Domaines.

Société nationale de circulation automobile (SNCA)

-  snca.lu
-  11 Rue de Luxembourg, 5230 Sandweiler
-  nplaques@snca.lu
-  (+352) 26 62 64 00
-  Monday to Friday 8 a.m.- 4:30 p.m.

The SNCA manages all the procedures related to driving licences, registration and the proper maintenance of vehicles.





Administration des douanes et accises

-  douanes.public.lu
-  22 Rue de Bitbourg, 1273 Luxembourg (Hamm)
-  Croix de Gasperich Luxembourg
-  (+352) 28 18 28 18
-  Monday to Friday 8 a.m.- 5 p.m.

The customs administration is a tax and police administration. It manages all procedures related to the entry of people into the country, as well as the import of goods: vehicles, removals, money circulation, etc.

When importing a vehicle, it is necessary to go through the customs at the Gasperich centre in order to obtain a customs clearance sticker, known as a 705 sticker.

Administration de l'Enregistrement, des Domaines et de la TVA

-  aed.public.lu
-  308 Rte d'Esch, 1471 Luxembourg (Cessange)
-  (+352) 24 78 08 00
-  Monday to Friday 8:30 a.m.- 11:00 a.m. and 2:00 p.m. - 4 :00 p.m.



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my administrative procedures
wherever I want, whenever I want,
the way I want !

Available on



 **Guichet.lu**

The AED is the administration in charge of indirect taxation: VAT, registration fees, inheritance, mortgages, tax stamps.

The registration of a vehicle requires the payment of tax stamps:

- registration of a vehicle: 50 euros
- obtaining a personalised number (extra charge): 50 euros
- transferring a personalised number (extra charge): 24 euros

No material stamps are sent. These fees must be paid by bank transfer. The printed copy of the bank transfer with the registration number and chassis number is proof of payment.

ROADWORTHINESS INSPECTION

Vehicles registered in Luxembourg must undergo a technical inspection before being put on the road. This is also the case when you import your vehicle into Luxembourg.

These checks must then be repeated regularly. The first technical inspection for vehicles such as cars, motorcycles and trailers takes place 4 years after the first registration. The second technical inspection takes place 2 years later, i.e. 6 years after the first registration, then the following inspections take place every year.

Warning, your vehicle can also be checked in case of accident and important repairs, if the vehicle undergoes transformations such as tuning,... or on request of the administration.

The technical control can be done with approved bodies: SNCT, DEKRA, LUKS or one of the partner garages.

Société nationale de contrôle technique (SNCT)



snct.lu



11, r. de Luxembourg 5230 Sandweiler



(+352) 26 15 62 50 0

Other SNCT control centres: Marnach, Livange, Esch-sur-Alzette, Bissen

Go to the technical inspection with a prior appointment. You can make or change your appointment online via the SNCT website. You will be welcomed in a customer area with Wi-Fi and coffee while your vehicle undergoes the technical inspection.

DRIVING LICENSE CONVERSION

For holders of licences issued in third countries outside the EEA, the conversion procedure is mandatory.

After having established their normal residence in Luxembourg, these drivers have a maximum of one year in which to convert their foreign driving licence.



People who have obtained a driver's license in an EEA member state may apply for registration or exchange of their license. This is optional, except in the case of an offense resulting in a loss of the license, of point(s), suspension or cancellation licence

All applications must be submitted to the Société nationale de circulation automobile (SNCA).

Please note that the period of validity of the driving license depends on its category and date of issue. Even if the SNCA often warns you when it is time to renew it, be sure to find out!

Société nationale de circulation automobile (SNCA)

 snca.lu

 Service des permis de conduire
11, r. de Luxembourg 5230 Sandweiler
 (+352) 26 62 64 00

 Monday to Friday 8 a.m.- 5 p.m

Young drivers' specificity

 www.cfc.lu

All drivers holding a driver's license less than 2 years old at the time of taking up residence in the Grand Duchy must take part in a training course at the Training Centre in Colmar-Berg.

Training must be carried out at the earliest 3 months after obtaining the driving licence and at the latest before the end of the two-year probationary period.



SCAN QR CODE

BANKS

Although it is possible to keep a bank account in your country of origin, it is recommended that you open a bank account in Luxembourg in order to facilitate your daily life, particularly with regard to salary payments and payment deadlines.

WHICH BANK TO CHOOSE?

To open a bank account, make an appointment with a bank advisor to communicate your needs. In Luxembourg, banking institutions are generally opened on weekdays, from Monday to Friday, from 9am to 5pm approximately. Some agencies open on Saturdays.

It is advisable to check the network of branches and cash dispensers. Except for your own bank's ATMs, cash withdrawals are subject to a fee. However, some banks offer packages linked to your current account that include a number of free withdrawals in Luxembourg and in the European Union.

Often these banks propose a wealth management service, in line with their international reach. You will also find other banking actors almost exclusively oriented towards wealth or funds management.

How to find your way? Undoubtedly the best way is to question your own bank, in your current country, in order to determine which Luxembourg banking institution is more likely to offer services that meet your financial needs.

BANKING SERVICES

A bank advisor is at your disposal to understand your needs and offer you the right products and services:

- VPay payment cards with immediate debit
- credit cards with deferred debit
- overdraft facilities
- accounts and savings products
- access to your accounts via an Internet Banking service
- consumer or property loans
- securities accounts, savings products, etc.
- online tools: loan simulator, taxation, etc.).

In Luxembourg, many services must be paid a posteriori, upon bill reception, through a bank transfer.

Some banks offer fully online accounts. These ones are generally cheaper, and allow you to open your account directly on the Internet. .



Nowadays, an increasing number of banks offer "expat special" banking packages.

OPENING A BANK ACCOUNT

The conditions for opening an account or obtaining certain services vary from one bank to another. Depending on the case, the last tax assessment, a work contract, a copy of current loans or an IBAN for possible transfers may be required to open an account.



REFERENCES

Spuerkeess

 spuerkeess.lu
 (+352) 4015-1



With the State of Luxembourg as sole shareholder, Spuerkeess is a strong financial partner and the leading retail bank in Luxembourg. Ranked since 2011 amongst the 10 safest banks worldwide by Global Finance magazine, Spuerkeess is the oldest financial institution and the n° 1 bank for retail clients as well as entrepreneurs and self-employed professionals in Luxembourg.

BGL BNP Paribas

 bgl.lu
 (+352) 42 42 20 00

Providing a network of several dozen branches and over 100 ATMs, BGL BNP Paribas is one of the major banking player in Luxembourg. Luxembourgish branch of the famous international bank BNP Paribas, it offers a wide range of products and services, meeting the diverse requirements of its individual, professional and business clients: current, account management, savings, financing, investments, insurances and wealth management.

ING

 ing.lu
 (+352) 44 99 1

ING is a global financial institution of Dutch origin, which proposes banking and financial services for individuals and businesses through its operating company ING Bank. The purpose of ING Bank is empowering people to stay a step ahead in life and in business.

Raiffeisen

 raiffeisen.lu/
 (+352) 2450 1

Since 1925, Raiffeisen has been offering its banking and financial services to its customers, partners and members in their sole interest, in accordance with its status as a cooperative bank.

Raiffaisen offers a wide range of daily banking, savings, financing, insurance and wealth management services to its individual clients. For professionals and companies, Raiffeisen offers a complete range of day-to-day banking management, cash management, finance, business takeovers and transfers.



SCAN QR CODE



SPUERKEESS

SPUERKEESS.LU/check

Check this out



Digital account opening. Free of charge.
Current account, cards & online banking.

Min. 6 months free of charge, for all new customers.

OPENING A BANK ACCOUNT IN LUXEMBOURG

Why open an account in Luxembourg?



This is one of the **first steps you'll need** to take when moving to Luxembourg. Opening a bank account with a Luxembourg bank will enable you to **get paid, pay your rent** and **buy what you need**. There are many banks in Luxembourg with more or less extensive branch networks, so it's up to you to choose **the one that best suits your needs**.



GOOD TO KNOW

You can **head to a branch** to open your account and meet your adviser face to face, or open an account online using your smartphone or computer before you even arrive in Luxembourg!

What documents will you need to provide?

- An ID document
- Your employment contract or a recent payslip
- Proof of address
- Your tax number

A bank account to help you get set up

To get yourself set up with utilities in Luxembourg (water, electricity, renting a place to live), service providers will ask you for a Luxembourg current account.



You can secure **a place to rent** by taking advantage of **the rental guarantee**. If your bank offers it as an option, it will act as guarantor to your future landlord, which means you won't have to provide a deposit. That way, **you won't have to dip into your savings** for other purchases.

A bank account that lets you maintain ties with your home country?

A Luxembourg bank account opens doors to a whole world of products and services, including electronic SEPA transfers that let you make an **unlimited number of euro transfers online**, and if required instant transfers to **most countries in Europe**. Current accounts are also often available in **multiple currencies**.



BGL
BNP PARIBAS

Debit card or credit card? The choice is yours!



Choose the solution that best suits your lifestyle and spending habits: a debit or credit card with deferred or instant debit. Mastercard® cards, in addition to offering a payment method **widely accepted throughout the world**, include insurance and assistance services that make them **quality allies, both in Luxembourg and abroad!**

Most Luxembourg banks offer **payment solutions on your smartphone**. No need to get your wallet out! It's easy, fast and just as secure as your bank cards.



GOOD TO KNOW

Track your spending in real time and manage your payment methods and bank accounts directly from the **web & mobile banking digital platforms**.

And for the future?



Your Luxembourg account can help you plan for short or long-term projects, thanks to its range of **investment solutions and loans**. In addition, certain banking products help you access tax deductions, thereby **reducing the amount of annual tax you pay**. If you're looking for tailored solutions for **managing, protecting or transferring your assets**, BGL BNP Paribas private bankers offer a wealth of expertise (more info at bgl.lu/en/private-banking).

You hold all the cards when it comes to your future!

BGL BNP Paribas is here to help you through every step of your move to Luxembourg.

The advisers at our Royal branch in Luxembourg City **are experts in helping** people settle into their new lives in Luxembourg. They are ready to guide and assist you in a **variety of languages**.

Discover now all the benefits of opening a BGL BNP Paribas account in-branch or online at bgl.lu/en/new-arrivals

INSURANCE

Insurance contracts, taken out annually with one or more insurance companies, provide financial cover for the risk of damage to property or persons.

In the event of a damage, a partial or total reimbursement will be granted by the insurance company.

Before taking out an insurance contract, we advise you to compare the offers on the market, particularly the ratio of cost, risks covered and guarantees offered.

Overall, insurance is quite expensive in Luxembourg. Some are compulsory, others are strongly recommended.

WHAT INSURANCE?

LIABILITY INSURANCE

The liability insurance is compulsory in Luxembourg. It covers the insurance taker, his or her spouse and non-married children (living in the same house), and compensates damages caused to third parties in the event of wrongful acts.

Liability insurance is often included in housing insurance.

HOUSING INSURANCE

Whether you are a tenant or a landlord, it is very highly recommended to subscribe to a home insurance as soon as possible. A home insurance protects your house and assets against potential accidents. Subscribed annually with

an insurance company, it covers you in case of damage and certifies a partial or total reimbursement in the event of a claim.

This insurance is available in several commercial offers more or less complete depending on the insurance companies. However, these contracts always cover the basic risks: fire, water damage, theft, glass breakage, storms.

CAR/MOTORCYCLE INSURANCE

In Luxembourg, all motor vehicles must be insured for civil liability covering bodily injury and material damage caused to third parties.

A comprehensive car insurance (CASCO) also includes legal protection, fire, theft, glass breakage and material damage as well as driver's warranty.

ATTENTION: your vehicle must be insured in your country of residence. To this end, your vehicle must be registered in Luxembourg within the first 6 months of your arrival in the country. In general, the insurance company of your country of origin stops providing insurance three months after your departure date.

ADDITIONAL HEALTH INSURANCE

Insurance companies offer health insurance as a supplement to the CNS. This complementary health insurance is not compulsory.

Although it is rather expensive in terms of contributions, it can be interesting to subscribe to it in order to obtain additional reimbursements for hospitalisation, dental care, spectacles, etc. It

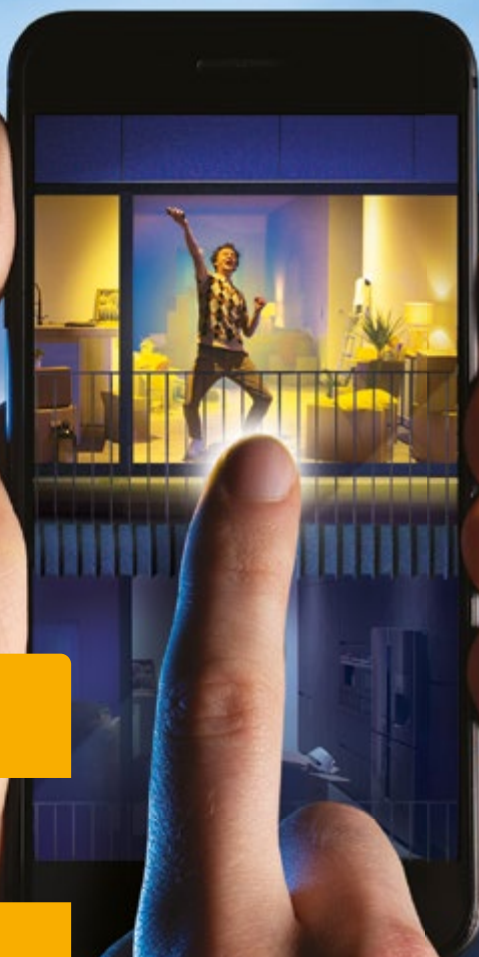


GoodStart.lu

Insure your flat
in 3 clicks.

The flat insurance that makes life easier.

[Tenants & owners]



 **baloise**

also makes it possible to compensate for major accidents in life.

OTHER INSURANCE

Other insurance may be offered by your insurance company:

- pension insurance
- business insurance
- insurance for your pet. Please note that dogs must be covered by third party liability insurance



WHICH COMPANIES?

Axa Assurances

 axa.lu
 (+352) 44 24 24 1

AXA's ambition is to give its customers the means to live a better life. For this, the insurance company supports its individual customers at every stage of their lives and helps businesses and professionals to undertake more serenely. It is through its 5 fundamental values that AXA serves its clients in order to develop with them a long-term relationship: professionalism, innovation, pragmatism, integrity and team spirit

Baloise Assurances

 baloise.lu
 (+352) 290 190 1

Active in Luxembourg since 1890 and firmly rooted in the economic and social environment of the country, Baloise Luxembourg belongs to the Swiss group Baloise, which is also present in Germany, Belgium, Liechtenstein and, of course, Switzerland.

Foyer

 foyer.lu
 serviceclient@foyer.lu
 (+352) 437 437

As the leading insurance company in Luxembourg, the Foyer Group offers a complete range of insurance, protection and wealth management services to individuals and business clients..

Lalux

 lalux.lu
 GroupeLL@lalux.lu
 (+352) 4761-1

As one of the leading insurers on the market, LALUX Assurances offers its private and professional clients a complete range of insurance solutions for all sectors. With a large network of more than 110 professional insurance agents, LALUX is renowned for its service quality regularly awarded.



SCAN QR CODE

WORKING



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GENERAL INFORMATION

JOB MARKET

The Luxembourg labour market is a very active market with an unemployment rate of 4.8% at the end of August 2022 (source STATEC), below the European average. It reflects the international and dynamic environment that characterises the country.

Originally agricultural, then industrial with the development of its steel industry at the end of the 19th century, Luxembourg now has a forward-looking service economy.

As an international financial centre, Luxembourg is Europe's leading centre for investment funds. It is home to a large, competitive and efficient private banking, asset management, investment fund and insurance sector.

For several years, the Luxembourg government has been aiming to diversify its economy. In particular, it is encouraging the development of communication and information technologies, logistics, e-commerce and biotechnologies. It concentrates its research and development efforts through the University of Luxembourg, but also thanks to research institutes present on the international scene.

The government invests massively in the space and makes its start-ups the spearhead of its economy. Luxembourg defines itself as a "start-up nation".

Luxembourg was also affected by the Covid pandemic and the ensuing lockdown, but has recovered and is now back to near full employment.

GROWTH ECONOMY

As the second largest private fund manager, Luxembourg is among the best money markets in the world. Luxembourg's finances are sound as evidenced by the triple AAA rating regularly renewed by the main rating agencies.

With an average growth rate of 2.1% per year over the last 5 years, Luxembourg's growth rate is 4 times higher than that of the euro zone. Forecasts indicate a growth rate of around 3% for 2022 and 2.1% for 2023.

Luxembourg is the country with the most open economy in the world and receives the most direct investments, after the United States and the Netherlands, with 2,390 billion euros.

POLITICAL STABILITY

Luxembourg is a constitutional monarchy. Luxembourg's political stability, the presence of major European institutions, the legal framework and the multilingualism of its inhabitants are all economic advantages for Luxembourg.

LANGUAGES AT WORK

In Luxembourg, the three official languages are Luxembourgish, French and German.

However, English is increasingly used, especially in finance and business in general. French is used in commerce, communication, hotels and restaurants. German is the language of construction. In some professions, such as personal care, knowledge of Luxembourgish is

essential.

Mastering several languages is an undeniable asset in Luxembourg..

WORKING POPULATION

The working population is distributed as follows:

- trade/transportation/accommodation/res-toration (22.1% of the active population)
- administration and public services (21.6%)
- professional and support services (16.6%),
- financial and insurance activities (11.3%),
- construction (10.9%),
- industry (8.2%),
- information and communication (4.4%),
- other activities (4.8%).

CROSS-BORDER WORKERS

The number of cross-border workers has risen steadily over the last few decades and they now account for 46% of the working population, or 212,000 people.

Some studies carried out before the Covid pandemic predict a population of 600,000 border workers by 2060, compared with just over 200,000 in 2020.

Half of the border workers are French. Belgians and Germans represent the second half, in equal parts.

The capital Luxembourg, the centre of the country's economic activity, sees its population double on working days due to the presence of many border workers. This also causes traffic problems on the main border roads.

EUROPEAN CIVIL SERVANTS

At the origin of the creation of the European Union, Luxembourg now hosts several European institutions.

The Court of Justice, the Court of First Instance, the Court of Auditors, the European Investment Bank, the Secretariat of the European Parliament, and many services of the European Commission are located in Luxembourg, mainly in Kirchberg.

Almost 14,000 EU officials are based in Luxembourg.

LUXEMBOURG'S PUBLIC SECTORS

For a long time reserved for nationals, civil service posts are increasingly open to non-Luxembourgish candidates.

At present, in addition to the conditions of education and professional training required for each post, candidates must be nationals of a Member State of the European Union, enjoy their civil and political rights and know the three administrative languages, namely Lëtzebuergesch, French and German..



SCAN QR CODE



LEGISLATION

LEGAL WORKING TIME

In Luxembourg, the legal working time is 8 hours a day and 40 hours a week.

The law enables additional hours at the maximal rate of 2 hours per day and 8 hours per week.

NIGHT WORK AND SUNDAYS

Night work entails working between 10pm and 6am. Authorised night working time is 8 hours per 24-hours period over a week at most. Collective agreements pay the increase in night hours.

Sunday work is forbidden in Luxembourg, apart from exceptions. In that case, it is subject to monetary compensations or compensatory rest.

FIXED OR FLEXIBLE TIMETABLE

The time worked within a fixed schedule is notified by the employment contract or by the company's internal regulation. Exceeding these daily or weekly hours is considered overtime work.

Shift work is managed by the parties within legal limits and according to service needs.

ANNUAL LEAVE

Each employee is legally entitled to an annual paid leave of 26 working days of legal leave, in addition to legal bank holidays: New Year, Easter Monday, May the 1st and the 9th, Ascension, Whit Monday, National Day (June 23rd), Assumption, All Saints Day (November 1st), Christmas day and Boxing day (December 25th and 26th).

COLLECTIVE VACATION

The building sector and civil engineering's common agreements establish collective vacations every year for their employees. It is a period of 15 working days in summertime and 10 working days in wintertime.

Unless exemptions are granted by the Inspection du Travail et des Mines, all public or private worksites must be shut down during this period.



SCAN QR CODE

REMOTE WORKING

Workers can legally benefit from teleworking days in agreement with their employer.

During these days, they are allowed to work from home or another place. Working remotely was little used until the covid crisis. It is now fully established in companies.

As far as cross-border workers are concerned, teleworking days are negotiated in bilateral agreements with the countries involved.

At present, cross-border workers are entitled to

- 34 days of telework for Belgian border workers
- 34 days for French border workers
- 19 days for German border workers.

COMPENSATION

MINIMUM SOCIAL WAGE

In Luxembourg there is a social minimum wage (SSM). This is regularly reviewed, as are all wages, according to a cost-of-living index.

When the index is triggered, employers are obliged to increase the pay of all their employees accordingly.

- As of 1 November 2022, the monthly social wage for a full-time job of 40 hours per week is
- 2,313.37 euros minimum for an unskilled worker over 18 years old
- 2,776.05 gross per month for a skilled worker over 18.



SCAN QR CODE

EXPAT PORTRAIT: BRYAN, BRITISH AND LUXEMBOURGISH SINCE 2014

HOW LONG HAVE YOU LIVED IN LUXEMBOURG? WHY DID YOU COME IN THE FIRST PLACE?

Since 1984. I was offered a job as a translator at The European Commission, and Luxembourg seemed a better choice than Brussels.

WHAT SURPRISED YOU THE MOST WHEN YOU ARRIVED?

That there was (and still is) a thriving cricket scene.

HOW WOULD YOU DESCRIBE LUXEMBOURG IN 3 ADJECTIVES?

Multinational, friendly, peaceful

WHAT IS YOUR FAVOURITE AREA IN LUXEMBOURG? WHY ?

Southern Luxembourg. Formerly industrial, now returned to nature, with excellent walks.

WHAT WOULD YOU MISS MOST IF YOU HAD TO LEAVE LUXEMBOURG?

My favourite organic wine producer, Joé Beissel in Bous

WHAT ADVICE WOULD YOU GIVE TO A NEWCOMER TO LUXEMBOURG?

If you want to be fully integrated, learn Luxembourgish. French and German are not enough if you really want to participate in local life.

AVERAGE SALARY

The average wage in Luxembourg is the highest among the 34 OECD countries.

On average in 2021, a full-time employee earned 75,305 dollars, including bonuses, overtime, 13th month, etc.

GROSS/NET SALARY, INCOME TAXES

The salary paid by the employer is a net salary, after deduction of the various social security contributions and the tax that is deducted at source.

Both the employee and the employer contribute equally to various insurance schemes with the Joint Social Security Centre.

These social security contributions are calculated as a percentage of gross pay and cover the risks of sickness insurance and long-term care, as well as insurance for old age pensions.

An employee contributes about 12.5% of his gross salary.

Based on the principle of taxation at source, the taxes collected by the state for each resident and/or worker are deducted directly by the employer from the employee's income.

Social security contributions and taxes must therefore be deducted from the gross salary. The employee receives a net salary.

In salary negotiations, amounts are usually expressed in gross terms.

See the Living / Finance and Taxes section.



SCAN QR CODE

SALARY PACKAGE

The salary package is common in Luxembourg. Companies offer interesting benefits in kind in order to recruit the best talents.

These benefits in kind can be negotiated with the company and include company cars for sales jobs, luncheon vouchers, accommodation, school fees for expatriates, etc.

The financial sector offers advantages on loans granted to their employees or additional pension insurance.



SCAN QR CODE

JOB SEARCH

Finding a job in Luxembourg can sometimes prove to be long and complicated.

Language proficiency is a plus in the job search. Many companies require a perfect command of English, even if it is not an official language.

If you wish to apply in Luxembourg companies or in professions in contact with the population (medical sector, school,...) knowledge of Luxembourgish is an asset.

RESOURCES AT YOUR DISPOSAL

AGENCE POUR LE DÉVELOPPEMENT DE L'EMPLOI

 www.adem.public.lu
 Agence Luxembourg : 13A Rue de Bitbourg, 1273 Luxembourg (Hamm)
 (+352) 24 78 88 88
 Monday to Friday 8am-12pm and 1pm-5pm

ADEM is the public employment service of the Grand Duchy, and remains under the authority of the Ministry of Work, Employment, Social and Solidary Economy.

To register as a job seeker, fill in the form available on the ADEM website or contact the ADEM Contact Centre.

An appointment will be set up for you during which you will be given the "Job Seeker's Guide" containing all the useful information, as well as a questionnaire to be filled out. A placement counsellor will then be assigned to you according to your occupation for a monthly follow-up.

Additionally, ADEM is responsible for the unemployed entitled to compensation.

This compensation will be determined according to your last wage, as well as other revenues such as rental collection, which can be deducted from your unemployment benefits.

To benefit from this compensation, you will have to meet the required conditions and to complete a dossier with ADEM.

RECRUITMENT AGENCIES

In Luxembourg, there are many recruitment agencies. Their role is to act as a mediator between employers and job seekers.

When subscribing to these agencies, your profile will be registered in their database. It will increase your chances of finding a job that matches your profile.

Some references

 hays.lu/
roberthalf.be/fr/luxembourg
springprofessional.lu/fr-lu/
morganphilips.com/en

TEMPORARY EMPLOYMENT AGENCIES

Interim or transitional management can be an excellent springboard for finding a permanent contract.

During the assignment, you will be able to showcase your skills and gain recognition. If a position opens up, you will be among the first potential candidates.

SPECIALISED WEBSITES AND PORTALS

Portals and specialised websites are a good way to find job offers that correspond to your profile. Some of them can send you job alerts after subscribing.

Eures

 ec.europa.eu/eures

Eures (the European Job Mobility Portal) offers information, advice, recruitment and placement services to workers and employers, as well as to European citizens wanting to make the most of people's free movement in Europe. .


Euraxess Luxembourg

 euraxess.lu

This job portal gives access to thousands of research jobs and fellowships from more than 40 European countries of which Luxembourg. Researchers can upload their CV and companies and institutions can publish their job offers and access interesting profiles free of charge.

This website provides moreover relevant information about living and working in Luxembourg and its helpdesk supports foreign researchers wishing to settle in Luxembourg.

References

 moovijob.com
monster.lu
jobs.lu
jobfinder.lu
efinancialcareers.lu
ictjob.lu
thenetwork.lu
indeed.lu

JOB FAIRS

 moovijob.com

Every year, job fairs are organised in and around Luxembourg. These bring together the largest companies on the Luxembourg market. Stay informed, because these fairs can be a good springboard in your search!.

ASSOCIATIONS

Many associations guide and support job seekers.

Initiativ Rëm Schaffen

 remschaffen.lu
 110, av. Gaston Diderich
 1420 Luxembourg (Belair)
 (+352) 250 249

Free and individual consultations by appointment in Luxembourg, Esch-sur-Alzette or Ettelbrück.

Other references

 zarabina.lu
luxembourg.dressforsuccess.org
asti.lu
 ...

PERSONAL NETWORK

Luxembourg is a small country. Personal networking is essential, especially when looking for a job.

Do not hesitate to develop your network by going to conferences, participating in training and networking events... or simply by making friends with your neighbours!



SCAN QR CODE

START YOUR OWN BUSINESS

Thanks to the legislation and relatively mild administrative procedures, it is quite easy to create your own company in Luxembourg.

Luxembourg is economically reliable, as well as financially and politically stable. Every year, Luxembourg is rated AAA by the various rating agencies.

The Luxembourg economy is diversified and very dynamic. The country ranks 10th out of 125 countries in terms of competitiveness in attracting, retaining and developing its workforce.

Social dialogue is constructive. Only 4.1 working days are lost each year with 1,000 workers on strike, while the European average is over 30 days.

CORPORATE TAXATION

The tax system is competitive for companies, which have to pay several types of taxes:

- income tax at 15% to 17% of the operating result. A surcharge of 7% is applied for the employment fund,
- municipal business tax calculated on the operating profit, amounting to 3% after an allowance of 17,500 euros,
- wealth tax of 0.5% of equity, reserves and retained earnings,

- Value Added Tax (VAT) between 3 and 17% depending on the type of goods or services
- the annual and compulsory Chamber of Commerce contribution.

SOCIAL SECURITY CONTRIBUTIONS

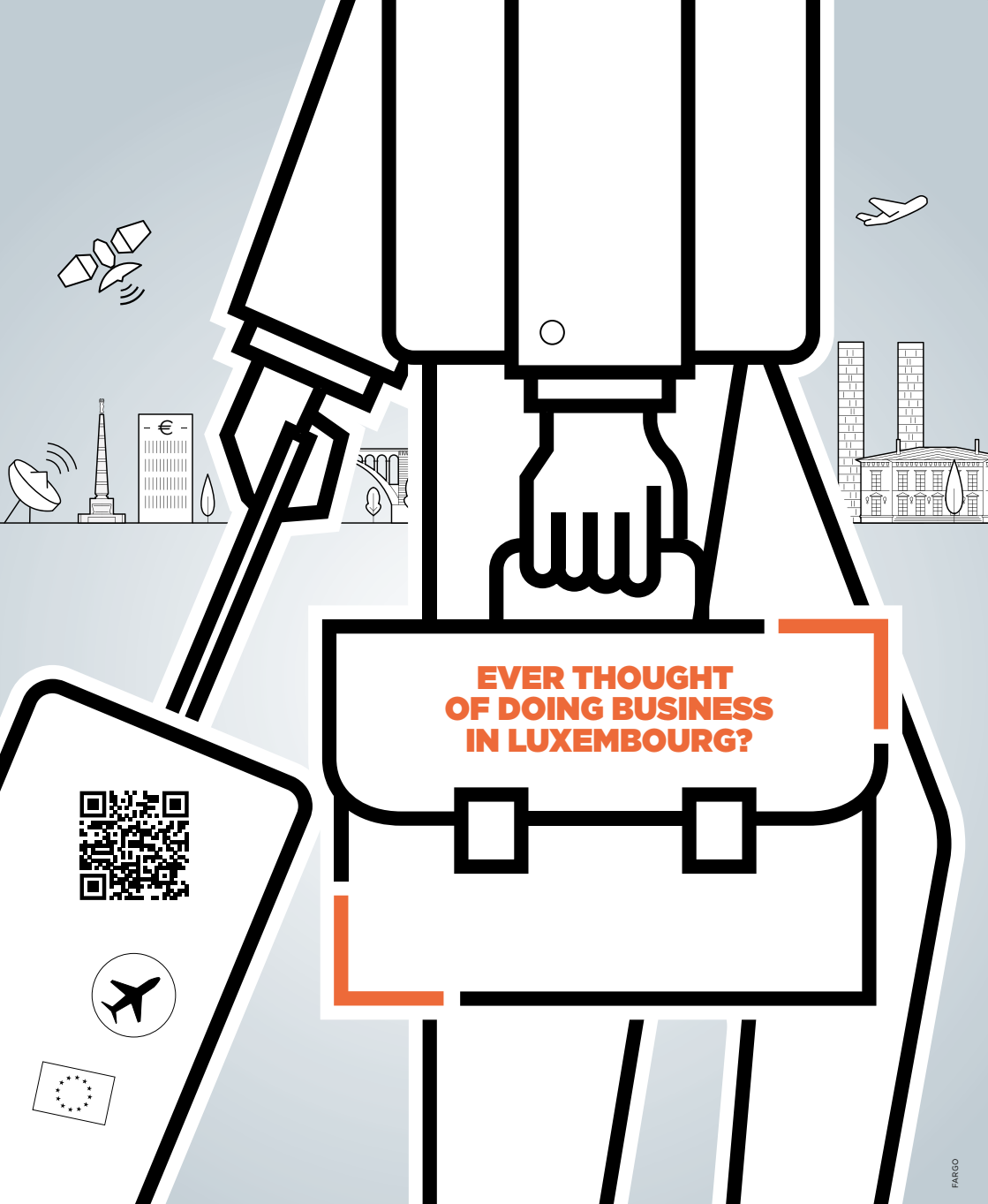
Wage costs are among the lowest in the European Union and allow the recruitment of qualified personnel.

The employee share is 12.45%.

The employer's share is 12.16%. The employer also pays an accident insurance contribution of 1% and an employer's mutual insurance contribution of maximum 2.92%.



SCAN QR CODE



**EVER THOUGHT
OF DOING BUSINESS
IN LUXEMBOURG?**



HOUSE OF ENTREPRENEURSHIP

T.: (+352) 42 39 39-330 - info@houseofentrepreneurship.lu - 14, rue Erasme - L-1468 Luxembourg

Are you looking for a safe environment ideally located in the heart of Europe to develop your business?

The Grand-Duchy of Luxembourg offers a multicultural, multilingual, highly qualified task force, state-of-the-art IT and logistics infrastructures, political and social stability, and a high quality of life.



**HOUSE OF
ENTREPRENEURSHIP**
powered by the Luxembourg Chamber of Commerce

FOLLOW US: @LUHOUSEOFENTREPRENEURSHIP @CCLUXEMBOURG

WWW.HOUSEOFENTREPRENEURSHIP.LU / WWW.CC.LU

SELF-EMPLOYED PEOPLE

The status of self-employed is quite widespread in Luxembourg. It offers the advantage of benefiting from social security coverage that is fairly similar to that of an employee.

Many people leave their jobs as employees in companies to become self-employed.

As a self-employed person, you carry out your activity on your own account, without having to set up a specific company.

However, you must :




- apply for an establishment permit from the Chambre des Métiers, with the necessary proof of the right to exercise your trade,
- register with the Trade and Companies Register,
- have a VAT number in order to issue invoices with VAT collection,
- be registered with the Centre Commun de la Sécurité Sociale. This will enable you to contribute to various insurance schemes, including health and old-age pensions. Self-employed persons contribute up to 24.25% of their professional income or on the basis of the minimum contributory income for newly insured persons.



SCAN QR CODE




USEFUL ADDRESSES

GUICHET. LU

 guichet.public.lu
 11 Rue Notre Dame, 2240
Luxembourg (Ville-Haute)
 (+352) 424 78 20 00

The guichet.lu website is the official portal of Luxembourg's administration. The Business portal provides plenty of information concerning your company's life in the City of Luxembourg, from its creation to its daily management, as well as the recovery or development of entrepreneurial activities..

CHAMBER OF COMMERCE

 cc.lu
 7 Rue Alcide de Gasperi, 1615
Luxembourg (Kirchberg)
 (+352) 42 39 39 1

In Luxembourg, the Chamber of Commerce is a public institution grouping together companies from all economic sectors - except for crafts and agriculture - and is one of the five professional chambers on an elective basis. Its aim is to facilitate the development of economic activity through numerous actions and events.

Merkur Magazine

Merkur is the Chamber of Commerce's business magazine. This monthly journal is an information tool for economic and political activities. You can consult Merkur online and subscribe in a private capacity.

CHAMBER OF TRADES

 cdm.lu
 2 Circuit de La Foire Internationale,
1347 Luxembourg (Kirchberg)
 (+352) 42 67 67 1

The Chamber of Trades (Chambre des métiers) brings together all companies of the craft industry. It supports, defends and represents them.

JUNIOR INTERNATIONAL CHAMBER


 jci.lu


The Jeune Chambre Internationale (JCI) is an international movement aimed for young people aged 18 to 40 years old. T


he JCI Luxembourg is a non-profit association, which gives young people the opportunity to develop social responsibility, entrepreneurship and solidarity, assets that are required in order to create positive change in society

HOUSE OF STARTUPS

 host.lu

 9 Rue du Laboratoire, 1911 Luxembourg (Bonnevoie Nord / Verlorenkost)


 (+352) 28 81 00 01


 From Monday to Friday, 9am-7pm


Initiated by the Chamber of commerce and with the support of the City of Luxembourg, the House of Startups officially opened its doors in June 2018. Located steps away from Luxembourg-ville station, it aims to support the most promising start-ups. It has the capacity of accommodating 150 to 200 innovating start-ups over approximately 6.000m².

NYUKO

 nyuko.lu/

 (+352) 28 84 08-1

 14 Rue Erasme, 1468 Luxembourg (Kirchberg)

 Du lundi au vendredi, 9h-17h

Nyuko freely supports entrepreneurs in their business creation project in Luxembourg.

OTHER REFERENCES

 amcham.lu

bcc.lu

ccilux.eu

cfci.lu

ibcl.lu

nhf.lu

nobelux.se

...



SCAN QR CODE

OUR 5 TIPS TO FIND A JOB

Before you start actively looking for a job, here are some tips to help you make the most of your chances.

STRENGTHEN YOUR LANGUAGE SKILLS

The Luxembourg labour market is international and multilingual. Knowledge of several languages is a real asset.

Are you bilingual or trilingual? Highlight these strengths on your CV.

Learn a few phrases in Luxembourgish, they will be useful for making the first contacts.

Invest in language courses. Although French is the most widely used language, certain sectors have their own particularities.

- Luxembourgish: public sector and health sector
- German: crafts and industry sector
- English: financial sector and consultancy.

FOLLOW THE NEWS AND KEEP AN EYE ON JOB OPENINGS

Keeping abreast of current events is the best way to select the sectors that are developing and therefore recruiting.

Keeping up to date will allow you to deepen your discussions with your future employer. You will show your determination, your open-mindedness and the personal skills that are essential for joining a company.

ENHANCE YOUR NETWORKING

In Luxembourg, many positions are filled by personal contacts.

You will put all the chances on your side by creating your personal network and working on it.

Do not hesitate to participate in networking events.

Activate your LinkedIn profile, update it. Get in touch with potential employers. Write a personalised message, always more attractive than automatic messages! Follow the companies that interest you on their social networks, interact with them.

ORGANISE YOUR JOB SEARCH

Apply for jobs that match your profile. Rework your CV and cover letter for each job. Beware, more and more search engines are selecting CVs. Make sure that your CV has the right keywords for the job.

Aim for daily or weekly goals in your job search: number of CVs sent, number of telephone contacts, number of informal contacts you inform that you are looking for a job.

Keep an updated file with the companies and positions you apply for, the people you contact. Do not hesitate to follow up your contacts.

Have your foreign diplomas recognised in Luxembourg and validate your professional experience. Take care of it now, you will be ready if a potential employer asks you for the equivalence of your foreign diplomas.

STAY POSITIVE

Stay positive and constructive. The job search is a long-distance race.

You will probably receive rejections or even no replies to your letters. Ask yourself why your application was not successful.

Correct the shortcomings, improve your weak points.

Keep physically and socially active.

Luxembourg's fresh air can be a wonderful therapy for depression. Take a walk in the forest.

Whatever the season, the forests are beautiful. Get out into the parks. Get some fresh air!

Take part in the various social events that Luxembourg offers. Traditional festivals, charity events, ...

Everything is good to meet other people and let them know you are looking for a job.

During a job interview, your employer will immediately perceive a positive attitude. This is already several points gained for the future.

Good luck with your research!

DIPLOMAS AND WORK EXPERIENCE

RECOGNITION OF DIPLOMAS AND WORK EXPERIENCE


 guichet.lu/

The recognition of diplomas and professional experience can be very useful in the job search.


Applications for recognition of education, equivalence of diplomas and professional qualifications can be made directly on guichet.lu via an online form.

RECOGNITION OF DIPLOMAS SERVICE

 reconnaissance@men.lu

 Service de la reconnaissance des diplômes
29, rue Aldringen L-1118

Luxembourg (Ville-Haute)

 (+352) 247-85910

In Luxembourg, some foreign certificates and diplomas aren't officially recognised. The recognition of diplomas is nonetheless useful in some cases, e.g. when pursuing your studies or for practicing certain professions.

The request for equivalency is subject to certain conditions, depending on the type of diploma, the issuing country (countries having signed the Paris/Lisbon Conventions on the recognition of diplomas, or third countries).

EQUIVALENCE OF QUALIFICATIONS

 cedies.public.lu

The equivalence of a university degree is required for some professions, such as the legal ones. It is necessary to register to the Higher Education Qualifications Registry to have access to certain professions; this however does not give a right to practice.

It authorises the use of the academic title, certifies the duration of graduate studies and the value of the graduate degree.

VALIDATION OF THE ACQUIRED EXPERIENCE

 men.public.lu

Validation of prior learning and experience (VAE) is a procedure for assessing and recognizing a variety of competencies, acquired through experience, professional or extra-professional.

VAE allows you to obtain a certificate or diploma without undertaking any specific training. It allows you to have access to trainings, to shorten a training program or to obtain a certificate, a diploma or a university title with the purpose of practicing a profession.



SCAN QR CODE

open courses
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set sail for new horizons



arendt.com/institute
legal, tax, finance, regulatory and compliance training sessions

CONTINUOUS TRAINING

Continuous vocational training is a predominant topic in Luxembourg.

SKILLS ASSESSMENT

A skills assessment can help you to bounce back in a new job market.

ADEM can help registered jobseekers to carry out a skills assessment under certain conditions. Do not hesitate to ask your advisor.

Several training organisations registered on the Lifelong Learning portal can offer you a skills assessment in their field of intervention.

The Maison de l'Orientation can also help you define your skills and competences. Thanks to various online tools, you can assess your interests, aptitudes and skills yourself.

SUPPORT FOR VOCATIONAL TRAINING

Individuals and companies can receive funding support for vocational training.

AID FOR INDIVIDUALS

The costs of professional training for upgrading can be deducted by employed persons from their taxable income.

Those enrolled in higher education may be eligible for a higher education loan or grant under certain conditions.

Vocational training assistance can be granted to jobseekers. The application must be made to

ADEM.

Individual training leave of up to 80 days over the course of a person's working life can be taken under certain conditions. Learning Luxembourgish can entitle you to up to 200 hours of language leave.

See Education Section.

AID TO BUSINESSES


Companies can apply to the state through the INFPC for co-financing of training for their employees, up to 15% of the cost of the investment.


USEFUL ADDRESSES

Chamber of trades

 wcdm.lu/


 2 Circuit de La Foire Internationale,
1347 Luxembourg (Kirchberg)


 (+352) 42 67 67 1

 Monday to Friday 8.00-17.30 and Saturday
9.00-17.30

Chamber of commerce/House of training

 houseoftraining.lu/

 7 Rue Alcide de Gasperi, 1615
Luxembourg (Kirchberg)


 (+352) 46 50 16 1

 Monday to Friday 8.00-17.00


Ministère de l'Éducation nationale, de l'Enfance et de la Jeunesse


 men.public.lu

info@men.lu

 33 Rives de Clausen, 2165

Luxembourg (Clausen)

 (+352) 24 78 51 00


 From Monday to Friday 8:30-11:30am and 2-5pm


Maison de l'orientation

 maison-orientation.public.lu/

 29 Rue Aldringen, 1118


Luxembourg (Ville Haute)

 (+352) 800 28 181


 From Monday to Friday 8-11 am and 1-5pm

Ministère de l'Enseignement supérieur et de la Recherche

 mesr.gouvernement.lu/


 20, montée de la Pétrusse,

2327 Luxembourg (Grund)


 (+352) 24 78 66 19


Cedies

 cedies.public.lu

 18 montée de la Petrusse,

2327 Luxembourg (Grund)


 (+352) 24 78 86 50

 From Monday to Friday, 7:45 am - 4:30 pm

The Centre de documentation et d'information sur l'enseignement supérieur (Cedies) is intended for people wishing to pursue or resume higher education studies. It informs and manages financial aid from the State (higher education scholarships). It also organizes each year the Student Fair..

INFPC - Institut national pour le développement de la formation professionnelle continue

 infpc.lu

 (+352) 26 20 40

The INFPC is the public service dedicated to lifelong learning in Luxembourg.

The institute informs and guides individuals and companies in their training efforts through its services:

- Access to more than 12,000 training courses, support schemes and training news on lifelong-learning.lu, the national portal for lifelong learning
- A service dedicated to the co-financing of training to inform companies wishing to apply for financial aid from the State for the training of their employees
- Analysis of trends and production of key training figures by the Training Observatory.

A telephone hotline (26 20 40) is available to anyone wishing to obtain information on lifelong learning in Luxembourg.

Lifelong-learning

 lifelong-learning.lu

The lifelong-learning.lu portal is a must in the field of lifelong learning in Luxembourg.

Managed by the INFPC, this portal is a real gold mine for finding training adapted to your career path and your desire for professional development.

Offered by 300 approved training organisations that are members of the platform, the training courses cover all fields and can take place in the evening, in staggered hours, at a distance, etc.



**MY TRAINING:
ALL THE INFORMATION
IN THE BLINK OF AN EYE!**

+ 10,000
training courses
to strengthen your talents

LIFELONG-LEARNING.LU



Use training to achieve your personal and professional ambitions.
With more than 10,000 training courses and lots of useful information,
lifelong-learning.lu helps you turn your projects into a success story.

lifelong-learning.lu
powered by INFPIC





ADEM

 adem.public.lu/

 13A Rue de Bitbourg, 1273

Luxembourg (Hamm)

 (+352) 424 78 88 88


 Monday to Friday 8am-12pm and
1pm-5pm


Institut National des Langues

 inll.lu/

 lo.lu/fr/

 21 Bd de la Foire, 1528 Luxembourg

 (+352) 26 44 30 1

 Monday to Friday 8am-7pm

The INL is the public organisation for language learning in Luxembourg. Its courses are of high quality and offered at unbeatable rates.

It is the reference for the Sproochentest for the acquisition of Luxembourg nationality.


The INL has recently set up a free online Luxembourgish language learning platform, Léier Lëtzebuergesch Online, which is also available as an app: lo.lu/fr/.

Institut Français du Luxembourg

 institut-francais-luxembourg.lu

 47 Av. Monterey, 2163

Luxembourg (Ville-Haute)

 (+352) 46 21 66

 Monday to Friday 8am-5pm

Located in Luxembourg city centre, the Institut français du Luxembourg (IFL) mission is to promote French language and culture. Would you like to learn French, perfect your practical skills, or prepare for a competitive exam? The IFL offers quality, flexible classes which are adapted to suit your needs and your level.



SCAN QR CODE



LEARN FRENCH

WITH

INSTITUT FRANÇAIS

LUXEMBOURG



intensive sessions • saturday
morning courses • lunchtime
courses • e-learning evening
courses • kid & teen workshops •
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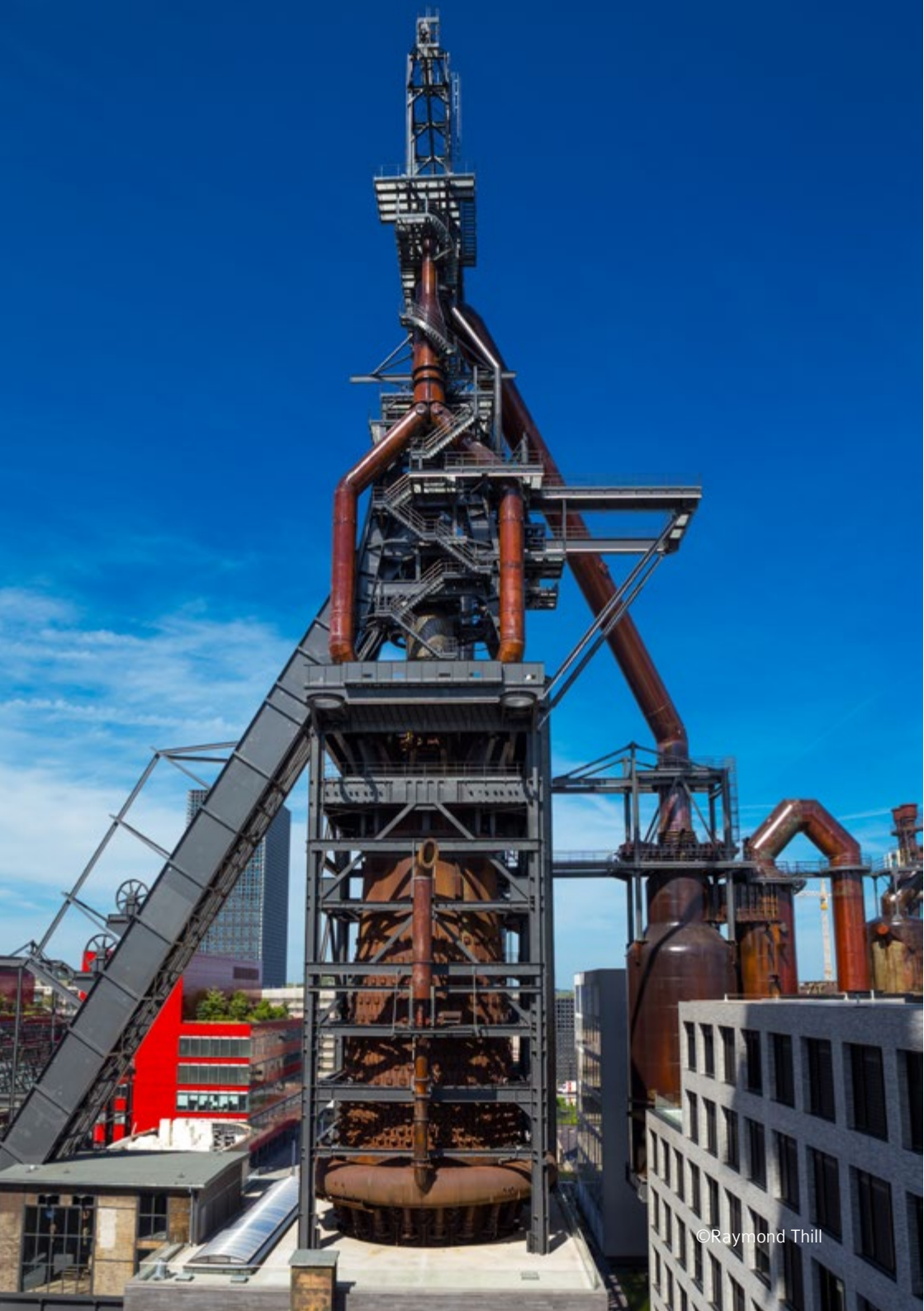


Plus d'informations et inscriptions sur www.ifluxembourg.lu

**INSTITUT
FRANÇAIS**
LUXEMBOURG

47 Av. Monterey B.P 236 L-2012 Luxembourg • +352 46 21 66
www.ifluxembourg.lu • cours@ifluxembourg.lu





RETIREMENT AND PENSION

PRINCIPLE OF THE OLD-AGE PENSION

Any employee or self-employed person in Luxembourg is in principle entitled to a retirement pension, provided that he or she has contributed to the Luxembourg pension system under the required conditions.

The Luxembourg pension system is a pay-as-you-go system. The overall contribution rate is set for each ten-year period of coverage so that the present value of the likely income covers the present value of the likely expenditure and the increase in the reserve.

Since 1 January 1985, the overall contribution rate has been set at 24% of the maximum professional income. These contributions are divided equally between the State, the worker and the employer.

For the employee, these contributions are deducted each month from the gross monthly salary.

The employee or independent worker who contributed in Luxembourg will be able to benefit from a retirement pension in the Grand Duchy of Luxembourg provided that:

- he or she reached the legal age of retirement in Luxembourg, i.e. 65 years old
- he or she contributed to the mandatory pension insurance over a minimal period of 120 months in the form of continued insurance, optional insurance or retroactive purchase periods
- have worked in Luxembourg for at least 12 months.

It is possible to benefit from an early old-age pension

- from the age of 57, as soon as the insured proves that he or she contributed to the mandatory insurance for 480 months
- from the age of 60, under the conditions of 480 months of mandatory insurance contributions, including 120 months of mandatory continued insurance, optional insurance or retroactive purchase.

If at retirement age, the applicant does not meet the conditions for old-age insurance contributions in Luxembourg as defined above, he or she may request a refund of the contributions he or she would have made in Luxembourg (minus the employer's share). He/she will then lose the benefit of any Luxembourg pension.

However, the imbalance in the pension system is growing. Even if pensions appear to be secure until 2040, the system needs reform to ensure its sustainability. The debate on this subject is open.

PENSION REQUEST

The old-age pension applicant must make the request with the retirement fund of his or her country of residence, a few months before reaching the retirement age.

The country of residence then calculates pension rights according to its legislation and that of the country or countries where the insured person has contributed, based on European or bilateral agreements. The insured will receive benefits from each country where he has contributed, in accordance with the legislation of each of these countries.

A good start to a new life means first of all protecting yourself.



Discover our complete range of insurance products that can ensure you are protected and make your daily life easier. Visit [Foyer.lu](https://foyer.lu) or one of our agents.



Einfach für
lech do

Foyer.lu

To learn more about the old-age pension in Luxembourg and claim your pension, visit the website of the Caisse Nationale d'Assurance Pension.

USEFUL ADRESSES

Caisse Nationale d'Assurance Pension

 cnap.lu
 1 Boulevard Prince Henri,
L-1724 Luxembourg
 (+352) 22 41 41 1

CNAP is the interlocutor of the private sector employees and the self-employed, all insured under the general pension scheme. It addresses any questions related to pension insurance: conditions for granting, calculation and procedures to obtain a pension.

It is also responsible for the granting of pension benefits in the case of old age, disability or survival.



SCAN QR CODE



MOVING AROUND



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DRIVING AROUND

TRAFFIC REGULATIONS

In Luxembourg, road users must drive on the right side of the road.

In Luxembourg, as in many other countries, road users must drive on the right side of the road.

Below 36kg, the child must be on an age- and weight-appropriate car seat.

Emergency vehicles (police, fire-fighters, ambulance...) have the priority. Their passage must be facilitated.

To drive in Luxembourg, the maximum level of alcohol permitted in the bloodstream is 0.05%.

Audible warning devices should not be used in urban areas, except in cases of imminent danger

It is forbidden to use a phone when driving without a hands-free system.

As in every country of the European Union, the vehicle must carry a reflective clothing item, as well as a signage triangle. They must be used in the event of breakdown or emergency stop. This point is precisely checked during the road-worthiness tests.

SPEED CONTROL

 police.public.lu

Motorists must also respect the established speed, namely:

- 70 or 90km/h outside urban areas depending on the road segments,
- 50km/h in the city,

- 20km/h in some areas where pedestrians have the priority,
- 30 km/h on cycle streets or in 30 km/h zones
- 130km/h in motorways or 110km/h in the event of rain.

You will find on the website of the Grand Ducal police the road checks announced for each day.

WINTER REGULATION

Winter tyres required

In winter conditions, all vehicles, registered in Luxembourg or not, must be equipped with winter or "4-season" tyres to drive on Luxembourg roads.

There is no indication of date or season, although the end of October and the end of March are good benchmarks for summer/winter changes.

In case of snow or frost

In case of snow or very low temperatures, you must clear your vehicle of any snow or ice on the windows, windscreen and rear window. You must have full visibility. Your number plate must also be completely clear.

It is forbidden to leave the engine of a stationary vehicle running, even in front of your home, in order to warm it up or to defrost the windows.

IN CASE OF INFRINGEMENT

Failure to comply with the regulations may result in the withdrawal of one or more points on the

licence and/or a fine based on the seriousness of the offence.

DRIVING LICENCE

To drive a motor vehicle in Luxembourg (car, motorbike, utility vehicle), you must have a valid driving licence.

Luxembourg has a "points-based driving licence". Breaches of the highway code are punished by the deduction of points.

For people who do not have a Luxembourg licence, a virtual licence with 12 points is issued upon entry into the country.

PASSING THE DRIVING LICENCE

To take your B licence in Luxembourg, you must take at least 12 hours of theory lessons (6 hours if you already have a licence in another category), followed by 12 hours of practical lessons given by an approved driving school.

Accompanied driving is possible from the age of 17.

TRANSCRIPTION OF A FOREIGN LICENCE

People who obtained their driving license in a country outside the European Economic Area have one year from the date of their arrival in Luxembourg to exchange it for a Luxembourg license.

Depending on the category of the driving license, a test will be required or not.

All drivers holding a category B driving license, less than 2 years old at the time of taking up residence in the Grand Duchy of Luxembourg are obliged to participate in a one-day training course at the Training Center in Colmar-Berg.



SCAN QR CODE

For other procedures, see [Settling in / Personal vehicle](#).

ROAD TRAFFIC

 cita.lu

Find out about the country's real-time motorway traffic via webcams, as well as current and future construction areas.

VEHICLE PARKING SYSTEM

Car parking is strictly regulated. Vehicles must be parked in the designated areas on the public highway.

Drivers must pay the parking fees required according to the place of parking, under penalty of fines between 12 and 150 euros depending on the seriousness of the offence.

PARKING REGULATIONS

Parking in Luxembourg City is regulated by a colour-coded system indicating the maximum parking time and the applicable tariffs.

Parking is charged from Monday to Friday from 8am to 6pm. In some zones, parking is also charged on Saturdays from 8am to 6pm.

- White zone: 1/2 hour maximum, free
- Orange zone: 2 hours maximum, 2 euros/hour

- Yellow zone: between 3 and 5 hours maximum, or even 5 to 10 hours in car parks, 1 euro/hour except for residents
- Green zone: 5 hours maximum, decreasing rate from 2 to 1.50 euros/hour
- Purple zone: 10 hours maximum, 0.5 euro/hour.

Parking fees are paid by coin, payment or credit card or with Call2Park.

Other municipalities apply a similar parking system, depending on the case.

Call2Park

 call2park.lu


Call2Park is a payment system for parking fees in the City of Luxembourg. It allows the purchase of an electronic parking ticket via your mobile phone. Payment is made directly to the credit card, to the minute.

Registration is free and must be done beforehand on the call2park website.

PUBLIC CAR PARKS

Parking rates are generally between 1 and 3 euros per hour, payable before leaving by credit card or cash.

Luxembourg City

 vdl.lu
Appli City-App
Appli Parkings

You will find the list and the location of Luxembourg City's car parks on the website www.vdl.lu.

The City-App and Parking applications offer information, including the number of free parking spaces in real time. This is also displayed at the

entrance of the city..

Park + Ride

 park-and-ride

P+R are free car parks reserved for long-term parking (more than 5 hours) on the outskirts of the City of Luxembourg. There, you will find regular buses travelling towards the central Station or the city centre.

- P+R Bouillon, Rue de Bouillon
- P+R Luxembourg-Sud à proximité de l'autoroute A3 à Hespérange
- P+R Kockelscheuer situé à proximité de la patinoire de Kockelscheuer
- P+R Cloche d'Or, en attente de l'emplacement définitif
- P+R Esch-Belval

The P+R Bouillon, Luxembourg-Sud and Kockelscheuer are free for 24 hours. From the 25th hour of parking, the rate is 10 euros per day started.

RESIDENTIAL PARKING STICKER

In some cities, including Luxembourg and Esch-sur-Alzette, it is possible to obtain residential parking stickers, and even professional ones. Check with the relevant communal administration.

If you live in one of the municipalities that regulate residential parking, you can apply for a residential parking sticker from your local authority.

The sticker is valid for 12 months and is issued free of charge or after payment of the appropriate fee.

To be valid, the sticker must be visibly affixed behind the windscreen of the designated vehicle.

The clock card issued at the same time as the vignette allows you to park free of charge for two hours in the entire territory of Luxembourg City.


You must place the arrow on the line corresponding to your arrival time at the parking point. The maximum parking times must always be observed.


Service Circulation of Luxembourg city

 vdl.lu

 Kofferfabrik, 1943

Luxembourg (Bonnevoie)

 (+352) 4796-2312

 Monday to Friday 8am-12pm and 1:30pm-5pm

PARKING WITH EU DISC (BLUE ZONE)

Some areas, identified by blue signs with a white P and a parking disc symbol, allow free parking with a blue disc.

The permitted parking time is usually 1. 1/2 hours. The blue disc indicating the time of arrival should be displayed prominently behind the windscreen.

These blue discs are available at petrol stations.



SCAN QR CODE


PETROL STATIONS AND FUELS

The price of fuel is set by the government. It is the same at all petrol stations in the country.

BREAKDOWN SERVICE

AUTOMOBILE CLUB DU LUXEMBOURG (ACL)

 acl.lu

 (+352) 45 00 45-1

(+352) 26 000 (Breakdown service and towing)

ACL is a non-profit association and a community of 180,000 members committed to promoting access to mobility, its quality, safety and free choice of means of transport.

ACL offers 24/7 assistance and privileged and neutral advice through comprehensive services to ensure the mobility of its members.

GARD – Groupement d'Assistance, Remorquage et Dépannage

 gard.lu


You will find on the website www.gard.lu all the breakdown / towing companies that are members of the GARD and are concerned about the quality of their service.

CAR WASH

Some gas stations offer automatic car-washing systems for a few dozen euros approximately.

Some car parks offer car-washing services while you shop. You will also find some specialised sites dedicated to automatic and manual car wash.

Useful references

 autocentergoedert.lu
washmycar.lu/
carshine.lu

CAR PURCHASE

NEW CARS

Many car dealers of European or international brands are active in Luxembourg.

To buy a new car, you just have to go to these different franchises. You will find them on Route de Thionville in Luxembourg.

Luxembourg is more and more involved in an eco-responsible approach, including in the automotive sector. An increasing number of electric and hybrid vehicles are now sold in the country.

As in the rest of the European Union, all new cars (except for rare vehicles) will have to be electric from 2035.

SECOND-HAND CARS

You can buy a second-hand car from car dealers or directly from private individuals, via several dedicated websites.

In the latter case, you will be responsible for all the registration and registration change procedures. You will need to obtain a sales document from your seller and go to the SNCA to complete the necessary procedures.


See Settling in / Vehicle formalities

Useful references

 luxauto.lu/
auto.lu/
autoscout24.lu/
autopolis.lu/

ELECTRIC CARS

ELECTRIC CAR CHARGING

 my.chargy.lu/
 The Chargy App

To support the development of electric cars, Luxembourg is developing a wide network of charging stations.

More than 700 Chargy and SuperChargy (ultra-fast charging) stations are in service in the country. The aim is to quickly reach a network of 1,600 charging points for all types of electric cars.

Payment at the charging points is made by Chargy mKaart multifunctional smart card or by bank card.

ELECTRICITY INCENTIVES

 guichet.lu

Buying an electric vehicle

In the context of sustainable mobility, the government offers subsidies of between 500 and 8,000 euros for the purchase of an electric vehicle registered in Luxembourg and meeting a number of specific characteristics.

These bonuses can also be granted to citizens benefiting from a leasing contract.

Private charging station

A financial incentive of 50% of the investment is granted to people who wish to equip their home with a private charging point.

The application must be submitted no later than 12 months after the last invoice issued in connection with the investment.



SCAN QR CODE

CARPOOL

Carpooling is in full expansion in Luxembourg. Little used a few years ago, it is now gaining more and more followers, especially in view of the increase in fuel prices.

COPILOTE

 www.copilote.lu

At the beginning of 2018, the government of Luxembourg launched a service platform that aims to promote carpooling. Named Copilote, this application allows you to travel with other road users, hence diminishing the costs and the environmental impact.

SOME REFERENCES

 pendlerportal.de
blablacar.fr

...


CAR SHARING


"Car sharing" allows you to use vehicles in the streets, which are made available by specialised companies. This system allows you to occasionally use a car without having to bear the maintenance costs.


Carloh car sharing

 carloh.lu

info@carloh.lu

 16A, av. Émile Reuter
Luxembourg (Ville-Haute)

 (+352) 20 60 20 01
(+352) 20 60 20 00 (helpline)

 From Monday to Friday 8am-6pm

Carloh offers a professional car service, especially designed for car sharing in the City of Luxembourg's territory. The vehicles – partly electric – are made available throughout the main residential areas of the capital. You can

also find a station near the central station and the city centre.

Once you validate your subscription and participate to the information sessions, you will be all set to book and use the Carloh vehicles and travel around.

Flexcar sharing

 flex.lu

This is a car sharing system inaugurated by the CFL (Chemins de Fer Luxembourgeois). The car sharing stations (more than thirty) are directly connected to the train stations of the country's main towns. They offer great flexibility. Several options are offered, so you can use them regularly or occasionally. .



SCAN QR CODE

PUBLIC TRANSPORT

TRANSPORT INFORMATION

Luxembourg is relatively well served by public transport, both by bus and by train in the capital and throughout the country. Luxembourg City also benefits from an ultra-modern tramway.

Public transport services are good, reliable and punctual.

TICKETS AND MEMBERSHIPS

FREE TRANSPORTS

Luxembourg is the first country in the world that inaugurated the concept of free public 2nd class transports in its territory. This measure is effective since March 1st 2020.

The entire bus network on Luxembourg territory is therefore free of charge for all passengers, as well as train journeys as long as they are made in 2nd class in Luxembourg.

EXPAT PORTRAIT : SOPHIE, FRENCH

HOW LONG HAVE YOU LIVED IN LUXEMBOURG? WHY DID YOU COME IN THE FIRST PLACE?

We moved here 4 years ago, for professional reasons, following a previous expatriation.

WHAT SURPRISED YOU THE MOST WHEN YOU ARRIVED?

What I found very surprising when we arrived was the international aspect of this small country. A multitude of nationalities rub shoulders on a daily basis.

HOW WOULD YOU DESCRIBE LUXEMBOURG IN 3 ADJECTIVES?

Cosmopolitan, human-sized and safe country.

WHAT IS YOUR FAVOURITE AREA IN LUXEMBOURG? WHY ?

I enjoy walking in Luxembourg's Little Switzerland for its unspoilt nature and its magical paths.

WHAT WOULD YOU MISS MOST IF YOU HAD TO LEAVE LUXEMBOURG?

Friends

WHAT ADVICE WOULD YOU GIVE TO A NEWCOMER TO LUXEMBOURG?

I would advise taking advantage of the various "local" and cultural events to get to know the country and its people better.

TICKET PURCHASE

 mshop.lu/

Public transport is chargeable outside Luxembourg and on 1st class journeys.

Tickets can be purchased at the ticket offices of the various operators, at the Mobility Centre (Mobilitéitszentral), or at the Info'Box of Luxembourg City.

mKAART

The mKaat is a smart card on which can be electronically loaded :


- 1st class train tickets and cross-border transport by bus or train,
- access to the Vël'OK service in Esch-sur-Alzette,
- access to the mBox bicycle parks,
- the Chargy service for access to public charging points for electric cars.


The mKaat can be obtained at the CFL counters, at the Centrale de Mobilité of the Luxembourg and Belval Université stations, at the AVL (Infobox) of the Centre Hamilius, at the TICE counter of the Esch-sur-Alzette station.


The mKaat can then be credited directly to your mShop.lu account.

ROUTES AND SCHEDULES

Mobilitéitszentral

 Gare centrale Luxembourg (Gare)

 Gare Belval-Université

 (+352) 2465 2465

 Monday to Friday from 6.45am to 7pm

Saturday - Sunday and public holidays from 9.00 am to 4.30 pm

Mobilitéitszentral, located at Luxembourg and Belval-Université stations, is customer centre and the first point of contact for travellers. It is

also the competent authority in case of problems or claims.

The website and the mobile app mobiliteit.lu display bus, train and tramway timetables in real time and allow clients to find the best itinerary.

Mobility centres are located at Luxembourg station and Belval-Université station.

Mobiliteit.lu

 mobiliteit.lu

The Mobiliteit.lu website and mobile application is the ideal tool for planning your journeys in real or delayed time, in order to find the best itinerary.

Mobiliteit.lu is one of the apps you should download as a priority to get around easily by public transport.

mobiliteit.lu displays real-time timetables, bus, train and tram routes, as well as information on public transport.

BUS TRANSPORT

GENERAL INFORMATION

 mobiliteit.lu

Buses in Luxembourg are completely free of charge, regardless of the route taken or the age of the passenger.

The bus network is very well developed. Regular, punctual and easy to use, modern and comfortable, buses are an excellent way to get around Luxembourg.

LUXEMBOURG CITY BUSES

For urban travel in and around Luxembourg City, it is advisable to use the Luxembourg City buses or the Eurobus.

Eurobus are regional buses that operate like city buses in the territory of Luxembourg City. They run between the central station and the European district Kircherg. The name "Eurobus" is printed on the external display.


INFOBUS - AUTOBUS SERVICE LUXEMBOURG CITY


 vdl.lu/fr/

autobus@vdl.lu

 63 rue de Bouillon L-1248

Luxembourg (Hollerich)

 (+352) 4796-2975

 Monday to Saturday from 8 am to 6pm


Infobus is the contact service for information on the City of Luxembourg's bus network, timetables, lost property, etc.

On the vdl.lu website, you will find real-time traffic information, timetables by line or by stop, a map of the AVL network of bus lines in the

capital, information on school buses serving the main campuses.

CITY SHOPPING BUS

 cityshoppingbus.vdl.lu

 Every 10 minutes, times vary between 8.30am and 6.30pm depending on the day of the week

The City of Luxembourg operates a shopping shuttle to make it easier to shop in the city centre.

The City Shopping Bus runs between the Glacis car park in the Limpertsberg district and Rue Beaumont in the Ville-Haute district. At weekends, the shuttle serves additional stops.

REGIONAL BUSES

The RGTR regional bus offer is very wide. These buses connect almost all rural municipalities to regional centers and Luxembourg City. They also connect the French, Belgian and German border regions to the Luxembourg capital.

Please note that regional bus trips beyond Luxembourg's borders are subject to a charge.

RGTR regional buses are identified by the route numbers indicating the destination area:

- 1XX : North
- 2XX : North-east (Echternach)
- 3XX : East (Wasserbillig)
- 4XX : South-east (Remich)
- 5XX : South (Thionville)
- 6XX : South (Esch-sur-Alzette)
- 7XX : South-west (Pétange)
- 8XX : West (Steinfort)
- 9XX : North-west (Redange).

Find your regional bus, the timetable and connections on the website [Mobiliteit.lu](https://www.mobiliteit.lu).

SCHOOL TRANSPORT

 [mobiliteit.lu/](https://www.mobiliteit.lu)

BUS LINES

The main campuses of the secondary schools Geesseknäppchen, Sainte-Sophie and Sport Lycée, European School I and Limpertsberg are served by dedicated bus lines.

On the Mobiliteit.lu website, you will also find all the bus routes to the stops near the secondary schools.

You can also use the Mobiliteit.lu travel planner to find out how to get to and from any school.

MUNICIPAL SCHOOL TRANSPORT

School buses are provided by the municipalities to and from their schools.

These buses, identified as "Schoulbus", serve a number of identified stops in the commune during school hours.


Eventually, there may also be a "Pedibus" driven by an employee of the commune, identified with a yellow waistcoat.

Ask your local authority for more information.


BUS ON DEMAND

CITY LUXEMBOURG : CALL-A-BUS

 [callabus.vdl.lu](https://www.callabus.vdl.lu)

 (+352) 4796-4797 call at

least 45 minutes before

 Monday to Saturday from 9am to midnight, Monday to Sunday from 7am to midnight for wheelchair users.

Call-a-bus is a service operated by the City of Luxembourg that allows eligible persons to take the bus at the time and place of their choice, independently of the public bus lines and timetables.

To benefit from the "Call-a-Bus" service, you must be a resident of the City, aged 70 or over, and have registered in advance using a specific form available on the vdl.lu website.

OTHER MUNICIPALITIES

More and more municipalities are offering a shuttle service on request for journeys within the municipality or nearby.

Ask your local authority for information on the terms and conditions of access.

NIGHT SHUTTLE BUS

On Friday and Saturday evenings, it is possible to travel by night bus in Luxembourg City or to certain cities in the country

City Night Bus

 [citynightbus.vdl.lu](https://www.citynightbus.vdl.lu)

[cnb.vdl.lu](https://www.cnb.vdl.lu)

[mobiliteit.lu](https://www.mobiliteit.lu)

City Night Bus runs Friday to Saturday and Saturday to Sunday until 3:30 a.m. every 15 minutes on seven different routes.

This night shuttle is a free service of the City of Luxembourg. You can view the different routes of the bus on the website.

Night Bus


 mobiliteit.lu


“Night buses” circulate during weekends, including the evening before bank holidays. Communes put them into service, in addition to the shuttles of the City of Luxembourg.

Their use is generally free and allows travellers to return home after a night out, without having to use a personal vehicle.

Night Rider

 nightrider.lu/

 (+352) 9007 10 10

 Reservations: Monday to Thursday from 8am to 6pm, Friday 8am to Saturday 5am, Saturday 8am to Sunday 5am.

Night Rider is an on-demand night shuttle bus that you can book in advance.


It operates on Friday and Saturday evenings between 5.30pm and 5am.


ADAPTO, BUS FOR PEOPLE WITH REDUCED MOBILITY


 adapto.lu


 [guichet.public.lu/](mailto:guichet.public.lu)

 adapto@tr.etat.lu

 (+352) 2465-2465

 Sunday (and holidays), Monday, Tuesday, Wednesday, Thursday: 07 am to 10 pm;

 Friday and Saturday: from 07 am to midnight;

 24 December: from 07 am to 8 pm.

Adapto is a specific transport service for disabled people unable to travel independently, by car or public transports. These specially equipped minibuses can be ordered occasionally.

This service is available in the entirety of the Grand Duchy territory.

To use the Adapto services, you have to fill a request form in advance. You can find it on the Guichet.lu website. You also need to submit it with a medical certificate as attachment.

The application should be sent to:
Public Transport Administration (ATP)
Service Transports PMR - Adapto
B.P. 640 L-2016 Luxembourg

A medical certificate must also be attached to the application.



SCAN QR CODE

TRAMWAY AND TRAINS

TAKING THE TRAM

 luxtram.lu
info@luxtram.lu

 61 Circuit de La Foire Internationale,
1347 Luxembourg (Kirchberg)
 (+352) 27 20 39 1

TRAMWAY LINE T1

At the end of the works, the tramway will connect the Cloche d'Or area (Luxembourg-Gasperich district) to Findel (airport) via the central station.

To this day, the line is functioning between LuxExpo (Kirchberg quarter) and the Lycée Bonnevoie in Luxembourg. The Cloche d'Or neighbourhood will be served in 2024.

The tramway circulates every day, including on bank holidays, from 5am-12pm at the latest, according to the traffic direction.

2035 MOBILITY PLAN

The Mobility Plan 2035 foresees new tramway branches beyond Line 1 currently in service. These should be operational in 2035.

- K2 line by 2028 to double the service to the Kirchberg district on the Boulevard Adenauer axis towards the station and the Hollerich district.
- Bouillon / Route d'Arlon line with service to the Centre Hospitalier de Luxembourg and a new P+R West
- Fast tramway between Luxembourg and Esch sur Alzette, with a stop in Leudelange.

This service will make it possible to reach Belvaux and Findel airport in less than an hour.

FUNICULAR

The funicular establishes the connection, for free, between the Kirchberg quarter and that of Pfaffenthal at the level of Pfaffenthal-Kirchberg, near Pont-Rouge.

Timetables are synchronised with the train schedule. Access is authorised to bicycles, prams and luggages.



SCAN QR CODE

TRAVELLING BY TRAIN

All train travel in Luxembourg is managed by CFL, Chemins de Fer Luxembourgeois.

TICKETS AND SUBSCRIPTIONS LUXEMBOURG

Travel by train in 2nd class is free within Luxembourg.

Only 1st class and cross-border travel is subject to a charge.

Tickets or season tickets can be purchased directly from the ticket machines or ticket offices in the stations before boarding the train (except



for TGV trains). They can also be booked via the CFL app.

See the Public transport chapter.

CFL ticket prices

- single ticket 1st class: 3 euros
- annual subscription 1st class without route limitation: 660 euros.

CROSS-BORDER TICKETS AND PASSES

TER Grande Région users must pay the ticket price for the part of the journey outside the Grand Duchy.

Regiozone ticket prices


- RegioZone 1 day ticket: 5 euros
- RegioZone 2 1-day ticket: 9 euros
- RegioZone 1 annual pass: 360 euros
- RegioZone 2 annual pass: 750 euros


Annual season tickets are only available from companies in neighbouring countries: Deutsche Bahn, SNCF and SNCB.

CHEMINS DE FER LUXEMBOURGEOIS (CFL)

 cfl.lu

[Appli CFL Mobile](#)

 Place de la Gare Luxembourg (Gare)

 (+352) 2489 2489

Routes, fares, timetables... Find out more and buy your national or international tickets from CFL. Tickets can also be purchased online.

Simplify your train journeys, in Luxembourg or across Europe, with the CFL mobile app to download onto your smartphone.

The CFL mobile app gives you access to real-time information on the rail network. You can also buy your tickets and plan your trips.

TGV TICKETS

 snfc-connect.com/

TGV (high speed train) journeys to France must be booked in advance on the website snfc-connect.com/

You will not be able to access the train without a valid reservation.



SCAN QR CODE

TAXIS

FIND A TAXI

If you need a taxi, there are many taxi parking areas in the capital, at the train station, at Findel airport, etc.

You do not have to take the first taxi in line.

You can also hail a taxi on the street, provided you are more than 50 metres from a taxi rank.

If you are a group of more than 4 people, if you have a young child, if you are carrying bulky suitcases, etc., it is preferable to order a taxi by telephone or directly via the Internet.

FARES

Each taxi is free to charge its own rates. However, the taxi must clearly display its fares on the outside of the vehicle on the rear passenger side and inside.

TAKE A TAXI

The taxi must have a taxi zone sign prominently displayed on its windscreen.

The taxi should take the shortest route. If you have a preferred route, let the driver know. The taxi driver cannot refuse a journey, even a short one. However, he may refuse a long-distance or foreign journey.

Children under the age of 3 must be placed in a suitable seat. If you need to travel with a child, it is best to order a taxi in advance and clarify this with the company. Taxi drivers are not obliged to

provide suitable seats for children.

The driver may refuse a customer who is unhygienic, intoxicated or drugged.

Taxis may refuse animals, except for assistance dogs.

Smoking is not permitted in taxis.

USEFUL REFERENCES

 webtaxi.lu
alotaxi.lu
taxiluxembourg.lu
colux.lu
citytaxis.lu

There is also an Uber-like alternative to traditional taxis. This is Hello Taxi, with the app of the same name to download on iOS or Android.



SCAN QR CODE

CYCLING

RULES FOR RIDING A BIKE

Cycling on the pavement is allowed for children up to 12 years old. An adult may also accompany them.

Your bike must be equipped with :

- a bell,
- 2 brakes, front and rear,
- a yellow or white light at the front, a red reflector and a red light at the back,
- reflectors on the wheels (2 per wheel) and on the pedals.

Between dusk and dawn and during the day in case of poor visibility, lighting of your bike is mandatory.

The sign with the bicycle symbol accompanied by "Except Frei" indicates the possibility of using one-way roads or the bus lane.

Children under 12 years of age must wear a helmet.

The use of headphones (MP3, mobile phone etc.) is not allowed when cycling.




Cars must keep a minimum distance of 1.5 metres when overtaking a bicycle.

SELF-SERVICE BIKES

Several companies offer bike sharing in the larger cities.

Users can borrow a bike for a fee and drop it off at another station. This makes it possible to make urban journeys in complete freedom.

VEL'OH!





 myveloh.lu
 contactveloh@jcdecaux.com
 (+352) 278 88746

The City of Luxembourg provides self-service electrically-assisted bicycles from parking terminals throughout the city.

The vel'OH! are available 24 hours a day, 7 days a week.

To take advantage of them, you can choose between a long or short subscription. The long-term pass gives you access to the vel'OH! service for a whole service for a whole year. The short-term pass allows you to take a bike whenever you want, for a period of one to seven days.

VELO EN VILLE ASBL

 vdl.lu
 8 Bisserweg, 1238 Luxembourg (Grund)
 (+352) 4796-2383
 Variable hours according to the season

"Vélo en ville" provides bikes for hire for the whole family. Bicycle seats, tandems, helmets, little "carriages" on wheels... are available for young children..

VÈL'OK

 velok.lu
 32a, rue Zénon Bernard
L-4031 Esch-sur-Alzette
 (+352) 8006 2456

Vèl'Ok is the self-service bicycle service set up by the city of Esch-sur-Alzette and the neighbouring cities of the southern region.

BIKE SCHOOL

 lvi.lu

Want to learn to ride a bike? Lëtzebuerger Vëlos-Initiativ offers courses for children and adults.

BICYCLE PARKING

MBOX

 mobiliteit.lu/

With mBOX, you can easily park your bike and protect it against theft and vandalism.

There are more than 30 secure spaces available near railway stations. These bike parks are accessible with the mKaat transport card.

See the Public transport chapter

CYCLING PATHS

 map.geoportail.lu

More than 660 kilometres of cycle paths are available in Luxembourg.

Consult the geoportal to find the cycle paths that are suitable for a bucolic visit to Luxembourg.

BICYCLE LANES

Municipalities are now committed to continuously improving the cycle paths in their urban areas.

Some streets in the capital now have priority for bicycles. Formally identified by road markings and signs, these streets give priority to cyclists. Cyclists can use the full width of the road.

Motorists must wait and cannot overtake bicycles. The maximum speed limit is 30 km/h.

BICYCLE ROUTES

VÉLOSUMMER

The "Vëlosummer" is a programme of 11 summer tourism routes across the country with identified accommodation and tourist sites.

More than 500 km of trails are available for cyclists, including 120 km of roads closed to traffic for one or two weekends.

A "Move we carry" service offers cyclists the possibility of transporting their luggage from one accommodation to another.

BIKE & RAIL

 cfl.lu/fr-fr/.../bike-rail

The Chemins de Fer Luxembourgeois offer Bike & Rail routes to discover cycle paths between Luxembourg stations.




SCAN QR CODE

TRAVEL BY AIR

FINDEL AIRPORT

 luxairport.lu

 Rue de Trèves, 2632 Findel (Sandweiler)

Luxembourg-Findel airport is an international airport with more than 70 direct flights to destinations in Europe and beyond.

Located in the municipality of Sandweiler, it will be served in 2024 by the tramway, from Luxembourg Station.

Today the airport is accessible by bus or car, via the A1 motorway or the Nationale 1 towards Trier.

More and more airlines are flying into Findel International Airport.

You can find all the airlines and destinations served from Luxembourg airport on the Luxairport.lu website.

You will also find the flight schedules for arrivals and departures for each day, with any delays to be expected.

Luxair is the national airline of Luxembourg. It serves more and more destinations in Europe, North Africa and the Middle East.

PARKING

 luxairport.lu

Several car parks are available, depending on the duration of the parking. It is strongly recommended that you book your parking in advance, especially on long weekends and holidays.

The "Kiss&Fly" car park in front of the airport is free for the first 15 minutes. After that, the rate increases rapidly.

For longer stays, choose the M economy car park further away, which is linked to the airport by a shuttle bus. A price simulator is available on the Luxairport.lu website.

DOOR2GATE – SHUTTLE SERVICE

 flibco.com/fr/d2g

The Door2Gate service is a shuttle service between your home, located in the major cities of the Greater Region, and Luxembourg airport.

The service is carried out in a van for a lower cost than a taxi. The service must be booked in advance.

NEARBY AIRPORTS

If you can't find your destination from Luxembourg airport, other international airports are located nearby in the Great Region and offer many international flights:

- Charleroi airport in Belgium, 196 km away – 2h30
- Frankfurt airport in Germany, 234 km away – 2h55
- Metz-Nancy-Lorraine airport in France, 90 km away – 1h23

AIRPORT SHUTTLES

 flibco.com

You can travel directly and easily from these airports with the Flibco airport shuttles from Luxembourg-Gare and Findel airport.



SCAN QR CODE

DAILY LIFE



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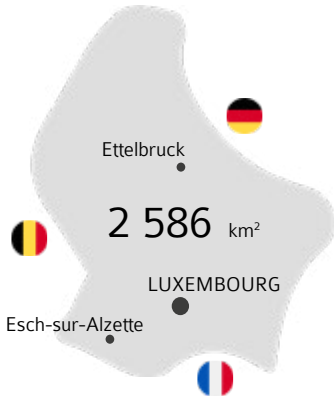
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LUXEMBOURG IN BRIEF

GEOGRAPHY



Borders

148 km with Belgium

135 km with Germany

73 km with France

POPULATION



47,1%
foreigners



170
nationalities



645.397 inhabitants

incl.

128.494 in Luxembourg city

NATIONAL LANGUAGES

Luxembourgish,
French,
German



OFFICIAL CURRENCY



Euro

HISTORY



constitutional monarchy

1839

independence

23 juin

national day



H.R.H. Grand-Duc Henri
since 2000

WORK



464.486 workers

incl. 215.957 cross-border
workers

Unemployment rate 4,7%

GEOGRAPHY

Luxembourg is a small, green country of less than 2,600 km².

Located in the centre of Western Europe, it shares borders with Belgium to the northwest, Germany to the east and France to the south. Together with these border regions, it forms part of the Greater Region.

LUXEMBOURG REGIONS

The Oesling or Eisleck region in the Ardennes has a very green landscape with many forests, lakes and rivers. The region is rural and the climate is harsher. The beautiful nature parks of the Upper Sûre and the Our are located here.

The Guttland concentrates most of the country's population around the city of Luxembourg. There are meadows, fields and forests forming a green belt around the capital.

The Müllerthal, or Luxembourg's Little Switzerland, is very popular for trekking. The landscape is very picturesque.

The Moselle region, in the south-east of the country, offers very beautiful landscapes. The roads wind between the river and the vineyards. You can take short cruises on the Moselle, the natural border between Luxembourg and Germany.

The Terres Rouges, in the south-west of the country, is the industrial region of Luxembourg. The iron and steel sites can be visited as a testimony to the country's mining history. This region is also known as the Minett, after the iron ore that comes from it.

WEATHER

Luxembourg's climate is semi-continental, with oceanic influences.

Seasonal variations are more or less marked, with precipitation throughout the year.

Winters can be harsh or, on the contrary, mild and rainy. Average temperatures vary between 0° and 5°C. Snowfall can be frequent, especially in the north of the country. It is often freezing, especially at night, and the temperature can drop to -10°C.

In summer, temperatures average 20°C, with peaks of 30°C and a beautiful blue sky. The hottest months are June, July and August. September and October can be an Indian summer.



SCAN QR CODE

QUALITY AND COST OF LIVING

Luxembourg is described by its inhabitants as a country offering a high quality of life, with high standards.

QUALITY OF LIVING

Luxembourg's GDP per capita regularly appears at the top of the list of countries in the world. In 2021, the GDP per capita amounted to 135,683 dollars according to the World Bank. More than 400 Luxembourg families are classified as "UHNWI" (ultra high net worth individuals), with a fortune of more than 30 million dollars.

Remuneration is above the European average with minimum salary levels of 2,313.38 euros for an unskilled worker. The median salary is 4,897 euros per month.

Wages have been regularly increased in recent years through a cost-of-living index.

Today, the average Luxembourg household lives on more than 5,700 euros per month.

COST OF LIVING

About 17.4% of the Luxembourg population lives below the monetary poverty line, set at 1,892 euros.

Due to the rise in prices as a result of the war in Ukraine, inflation is forecast to be 6.8% in 2022 and 8.7% in 2023. A package of anti-inflation measures is expected to limit this increase.

The cost of energy is soaring, contained as best it can by government measures.

Housing is the largest expense item for households. On average, it costs 3,100 euros to rent a 3-bedroom / 90 m² flat in Luxembourg city centre.

In some areas, prices per square metre rise to over 15,000 euros or more.

See the chapter "Housing market and housing prices" in the section Accommodation.

Food is the second largest item of household expenses in Luxembourg, with a year-on-year price increase of 7% for non-alcoholic beverages, 8% for cereals and 11% for meat and fish.

Social life is the third largest item of expenditure, accounting for around 13% of the budget for all types of household.

Conversely, some products are less expensive, such as alcohol and tobacco.

Luxembourg is the first country in the world to have introduced free public transport.

See chapter "Getting Around"



SCAN QR CODE

TAXES AND DUTIES

In Luxembourg, different types of taxes are payable by individuals and companies..

INCOME TAX

All income from employment, property, pensions, etc. is subject to income tax, from which specific expenses can be deducted.

The tax rate is calculated according to the overall amount of income, the status and the family situation of the taxpayer or household. It increases with the amount of income.

Income tax for employees and pensioners is deducted at source, either directly by the employer from the salary paid or by the institution issuing pensions and other unemployment benefits on the basis of a tax card.

TAX CARD

 impotsdirects.public.lu

In order to deduct tax at source and/or pay the tax credit to the employee, the employer must have a tax card.

The tax card provides information on the tax class and the tax rate of the taxpayer.

The tax card is issued by the administration to the taxpayer at the beginning of each year or the month following a change of employer or personal situation.

Upon receipt, the taxpayer must submit it as soon as possible to his employer for calculation of his net pay and payment of his salary.

TAX RETURN

 impotsdirects.public.lu
guichet.public.lu

Generally, in February, a tax return form is sent to every Luxembourg taxpayer's home through post or via electronic invitation. This way, the taxpayer can declare the former year's income to the Direct Contributions Administration. .

The declaration must be made before 31 March of the current year for the previous year's income.

For the tax return, the taxpayer has two options:

- fill the declaration and return it signed and completed to the attendant of the competent tax office
- fill the tax return forms electronically and send them to the ACD via MyGuichet..

Following this declaration, a new tax rate will be calculated, as well as a corrected tax amount.

If the taxes deducted at source were in excess, a payment will be made by the administration to the taxpayer's account, otherwise the taxpayer will be asked to pay the difference.

TAX CLASSES

There are three tax classes (1, 1a and 2). The tax class depends on the family situation and the place of residence (resident or not).

Class 2 is the most advantageous and is mainly used by married and civil union partners.

The tax is calculated on the basis of the tax return to be filled in annually by each resident or cross-border worker, according to the amount of income and the tax class.

OTHER TAXES

INDIRECT DUTIES

Excise duties or taxes are collected on a number of products, including tobacco, alcohol, fuel and heating oil.

These taxes are payable to the trader on delivery and are included in the prices displayed.

PROPERTY TAX

Property tax is payable by the owner on all built or unbuilt properties. It is payable each year to the municipality of residence.

A recent reform of the property tax will privilege owners of their main residence and sanction empty dwellings and speculative building land.

VALUE ADDED TAX

Value added tax is paid by the final consumer and refunded by the collecting business to the administration.

VAT is included in the price displayed or must be added in the case of a price displayed exclusive of tax (HT).

The general VAT rate is 17%. In order to combat inflation, the VAT rate is reduced by 1% in 2023. So-called necessities benefit from a lower rate depending on the type of product.



SCAN QR CODE

CORPORATE TAXES

 guichet.public.lu/

Companies are also required to pay various taxes, including tax on their annual profits, municipal business tax,...



SCAN QR CODE

Feeling foreign today,
home tomorrow

ing.lu/welcome



do your thing

SHOPPING

PRACTICAL INFORMATION

In the Grand Duchy of Luxembourg, retail stores open generally from Monday to Saturday from 9:00 to 18:00, sometimes 18:30. In Luxembourg city, some shops in the Centre and Station areas are open on Sundays.

Retail stores and shops are generally closed on Sundays and during the bank holidays, with some exceptions, such as the period before Christmas or the periods of sales, during the famous "Mantelonndeg" in October, or once a month.


Hypermarkets, supermarkets and convenience stores are generally open from 8:00 to 18:00 or 20:00, depending on the shops. They open on Sunday mornings (except on bank holidays) until 12:00 or 13:00. Remember to do your shopping the day before public holidays!

Some malls exceptionally open on Sundays. The Pall Center mall at Oberpallen is open every Sunday and during bank holidays.

CITY SHOPPING INFO POINT

 cityshopping.lu

 2, pl. d'Armes Luxembourg (Ville-Haute)

 26 27 02 70

 Tuesday to Saturday, 10am-6pm

The City shopping info point is an information space dedicated to shopping at the City of Luxembourg.

There, you will find all the necessary information about the shops (brands, products, opening hours...), the shopping events such as Sunday

openings, garage sales, sales periods, animations or services offered by the merchants of Luxembourg City..

FREE TRANSPORT AND P+R PARKINGS

 mobiliteit.lu

In Luxembourg, all lines from the bus network and the tramway are free to use.

Remember that you can use P+R car parks, which are located on the outskirts and offer bus journeys to the city. This will prevent you from looking for a parking space when there are events that attract large crowds of people. .

City Shopping Bus

 cityshoppingbus.vdl.lu
csb.vdl.lu

The City of Luxembourg offers a free shuttle service from the Limpertsberg quarter (Glacis car park) that will allow you to go shopping more easily. The City Shopping Bus circulates every 10 minutes between the Glacis car park and the city centre.




See the chapter Bus transport in the Moving around section.



SHOPPING CENTRES

CENTRAL REGION

Royal-Hamilius

-  royal-hamilius.lu/
-  Grand-Rue, 1660 Luxembourg (Ville-Haute)
-  Monday to Saturday 9am-6.30pm




Hypermarket Delhaize, Galeries Lafayette, Fnac, Décathlon, ...

Auchan shopping center Kirchberg

-  auchan.lu
-  5 Rue Alphonse Weicker, 2721 Luxembourg (Kirchberg)
-  Monday to Saturday 8am-8pm




Hypermarket Auchan, H&M, Zara, ...

Cloche d'Or Gasperich

-  clochedor.lu
-  25 Bd Friedrich Wilhelm Raiffeisen, 2411 Luxembourg (Gasperich)
-  Monday to Saturday 8am-8pm, Sunday 9am-1pm

Lifestore Auchan, Hifi International, Ernster, AS Adventures, other shops, ...

Infinity Shopping Center Kirchberg

-  infinityluxembourg.lu
-  Av. John F. Kennedy, 1499 Luxembourg (Kirchberg)
-  Monday to Saturday 9am-7pm




Supermarket Proxy - Delhaize and other shops

La Belle Étoile Shopping center

-  belle-etoile.lu
-  Route d'Arlon, 8050 Bertrange
-  Monday to Friday 8am-8pm, Saturday 9am-7pm




Hypermarket Cactus, Hobbi, Maisons du Monde, Ernster, other shops

City Concorde shopping center

-  concorde.lu
-  80 Rte de Longwy, 8060 Bertrange
-  Monday to Friday 9am-8pm, Saturday 9am-7pm

Hypermarché Cora, Bram, autres enseignes

Walfer shopping center

-  walfer-shopping-center.lu
-  2 Rue des Romains, 7264 Walferdange
-  Monday to Friday 9am-7pm, Saturday 9am-6 pm

Supermarket Delhaize and other shops


SOUTHERN REGION

Belval Plaza shopping center

-  belvalshopping.lu
-  7-14 Av. du Rock'n'Roll, 4361 Esch-sur-Alzette
-  Monday to Friday 10am-8pm, Saturday 9am-7pm




Supermarket Delhaize and other shops

Opkorn shopping center

-  opkorn.lu
-  1 Boulevard Emile Krieps, 4530 Differdange
-  Monday to Saturday 8am-8pm, Sunday 8am-1pm

Hypermarket Auchan and other shops

Shopping Park Bettembourg

-  shoppingpark.lu/
-  235 Rte de Luxembourg, 3254 Bettembourg
-  Monday to Saturday 8am-7pm

Hypermarket Delhaize and other shops

Borders shopping center

-  borders.lu
-  6 Schengerwiss, 5439 Schengen
-  Monday to Saturday 7:30 am-8pm, Sunday 7:30am-7pm



**EQUIP YOUR HOME
WITH HIFI INTERNATIONAL**



**NEXT DAY DELIVERY AND
INSTALLATION ARE INCLUDED!**



TV



APPLIANCE




ELECTRONIC


Supermarket Delhaize and other shops

NORTHERN REGION

Pall Center Shopping Village

 pallcenter.lu

 2 Arelerstrooss, 8552 Biekerech


 Monday to Saturday 8am-8pm, Sunday 8am-7pm

La Grande Epicerie

Langwies 1+2 shopping center

 langwies.lu

 7 Rue Nicolas Glesener, 6131 Junglinster


 Monday to Friday 10am-6:30pm, Saturday 9:30am-6 pm

Supermarket Delhaize and other shops

Nordstross Shopping Mile Marnach

 nordstrooss.lu

 2 Marbuengerstrooss, 9764 Klierf

 Monday to Saturday 8am-7:30pm, Sunday 8am-1pm

Supermarket Cactus and other shops



SCAN QR CODE

SHOPPING EVENTS

 cityshopping.lu

Sales

In Luxembourg, sales happen twice a year: in January and in June/July. The Grand Ducal regulation sets the dates every year.

Sunday openings

During the year, shops in Luxembourg exceptionally open their doors on Sunday afternoons once a month, so you can enjoy some shopping.

More information is available on the website cityshopping.lu

Oktavmaärtchen

Octavmärtchen is a traditional market with stands. It takes place every year near the Cathedral of Luxembourg, during the Octave celebration, one of the country's major religious events.

See the section Integrating - traditional festivals

Braderie de Luxembourg

The big braderie in Luxembourg city takes place at the end of "Schueberfouer", beginnings of September. You will find it in the streets of the city centre and in the station neighbourhood. All shops open their doors and sell off their items for the occasion.

Mantelsonndeg

Every year, the traditional "Mantelsonndeg" takes place on the last Sunday of October (literally: the "Sunday of coats"). For this occasion, many shops open their doors in Luxembourg. This is the perfect occasion to renew your winter wardrobe while taking advantage of interesting discounts.

Black Friday

Black Friday is a commercial event originating from the United States and Canada. It has become increasingly popular in Europe, including Luxembourg. As across the Atlantic, it takes




place at the end of November and allows you to take advantage of many promotional offers.

Christmas markets

At the end of the year, the famous Christmas markets take place in Luxembourg-ville and other communes, as well as in Germany (among other countries).




This is the moment to enjoy the beautiful festive atmosphere while sipping some mulled wine!

Flea markets

-  vdl.lu
-  Place d'Armes Luxembourg (Ville-Haute)
-  May to October, 8am to 6pm

Second-hand dealers showcase their treasures on the 2nd and 4th Saturdays of the month.

Garage sales

-  vdl.lu
-  Champ du Glacis Luxembourg (Limpertsberg)
-  1st Sunday of the month from April to October, from 10am to 5pm

The vide-grenier is a gigantic open-air market, run by individuals who want to sell items they no longer need. If you want to exhibit, contact the City of Luxembourg directly.

For garage sales in other communes, contact your local administration.



SCAN QR CODE

BUY LOCAL

Lëtzshop.lu, online shopping

 letzshop.lu.

More than 400 Luxembourg retailers offer you the opportunity to make your purchases online. Products "Made in Luxembourg". Nearly 2,500 products are waiting for you, in more than 20 categories.




Lët'z go local

 letzgolocal.lu

Lët'z go local is an association that promotes products and services 100% Luxembourgish. Several times a year, Lët'z go local organises markets at Rotondes in Luxembourg or at Ettelbrück to showcase local products and promote them to the general public: De Lokale Maart.

Design, fashion, local products, services to individuals: each year there are more than fifty stands exhibiting Luxembourg's savoir-faire and specialities.

Rosport

 rosport.com
 contact@rosport.com
 (+352) 408 403 – 1

Local producer of natural mineral water, Sources Rosport is looking for a continuous improvement of its quality. The company achieves this by scrupulously respecting the environment and a series of eco-responsible values.



SOURCES ROSPORT

DISCOVER THE FINEST
NATURAL MINERAL WATER OF LUXEMBOURG.
ROSPORT, THE REFERENCE SINCE 1959.



WWW.ROSPORT.COM

WEEKLY MARKETS

The weekly markets offer different regional, organic, artisanal or seasonal products to buyers: fruit and vegetables, fish, meat, bakery, pastry, cheese, flowers, clothing, etc.

They take place in Luxembourg City but also in other towns in the country.

Ask your local commune for more information.

Luxembourg

vdl.lu

- Place Hamilius and around (Ville-Haute)
Wednesday and Saturday 7.30am-2pm
- Place de Paris (Gare)
Thursday 7.30am-2pm
- Place Léon XIII (Bonnevöie)
Tuesday 4pm-7pm

- Glacis (Limpertsberg)
3rd Sunday of the month, from March to October from 10 am to 5 pm

Esch-sur-Alzette

- esch.lu
- Place de l'Hôtel de Ville (Esch/Alzette)
Tuesday and Friday 8am-1.30pm

A FEW WORDS FROM EXPATS: "WHICH ADJECTIVES CHARACTERISE THE GRAND DUCHY OF LUXEMBOURG THE BEST?"



SUSTAINABLE CONSUMPTION

FAIR TRADE BRANDS

To consume in an alternative, local and fair way, some addresses and local producers below.

References

-  lespaniersdesandrine.lu
- terra-coop.lu
- avocado.lu
- lechatbiotte.lu
- co-labor.lu
- naturata.lu

COMMUNITY GARDENS

Created for people who do not have a private garden, community gardens allow people to grow their own flowers, vegetables, herbs and fruit for a very reasonable price. You will find them in Luxembourg and in other municipalities in the country. Ask your municipality.

GIELT BAND – HEI DIERFT DIR PLÉCKEN

If you see a yellow ribbon on a tree with this inscription " Hei dierft Dir plécken - Here you can pick", do not hesitate!

In order to promote solidarity and reduce waste, free picking is allowed for personal use!



SCAN QR CODE

SHOPPING IN THE GREATER REGION

A recent study carried out in the Greater Region shows that prices appear to be lowest in Germany with an index of 93.2 out of an average of 100.

Germany is the place to go to buy drugstore and cleaning products, perfumery and hygiene, especially for babies, and non-food products.

France comes second with an index of 94.1. The offer is 4 times more extensive than in neighbouring countries.

France seems to be the country where you should buy fresh (9.8% cheaper) and organic products, food and groceries.

Luxembourg is in 3rd position with an index of 99.9. Belgium comes last with an index of 104.6.

Luxembourg appears to be a more attractive place to buy tobacco, cigarettes and beverages, due to a reduced VAT rate. For a long time, fuel was also much cheaper in Luxembourg. This is no longer true today because of the war in Ukraine..

NEARBY SHOPPING AREAS AND TOWNS

In Belgium

The Designer Outlet Luxembourg in Messancy offers many brands at reduced prices.

The Hydrion shopping area in Arlon offers a wide range of brands, particularly for shoes.

The Sterpenich shopping area on the other side of the border offers not only Ikea, but also furniture and home furnishings shops, as well as large sporting goods stores..

In France

Metz is the leading shopping city in the Grande Région with a completely pedestrianised centre and two large shopping centres on the outskirts: Waves in the Actisud zone and Muse near the railway station.

Closer to Luxembourg, there is also the Zone du Linkling in Thionville, particularly for home furnishings, and the Marques Avenue Centre on the A31 motorway towards Metz with major discounted clothing brands.

In Germany

The cities of Trier and Saarbrücken are top shopping destinations for both clothing and interior design.



SCAN QR CODE

CATERING

With more than 1.300 restaurants and cafés, the Grand Duchy is known for the variety of its catering offer. Italian, Brazilian, Peruvian, Japanese cuisine... The menus are as cosmopolitan as the population.

Throughout the year, many culinary competitions and events take place. These are great occasions for you to discover – or rediscover – local or international specialties.

FIND A RESTAURANT

Many sites and guides offer lists of Luxembourg restaurants. There are, for instance, the traditional Michelin, Gault&Millau, Trip Advisor guides, but also websites that are 100% “made in Luxembourg”. Directories – Editus, Yellow... – are also available online to find a restaurant.

There are many star restaurants in Luxembourg. There is a wide range of leading gourmet restaurants, world cuisine, pizzerias or brasseries. You can also enjoy your meal with your children in a beautiful terrace.


On trouve plusieurs restaurants étoilés au Luxembourg, including a 2* Michelin restaurant, "Ma Langue Sourit" in Moutfort in the Centre region.

The restaurant La Distillerie in Bourglinster has been voted "Best Plant Restaurant in the World" in 2020 and 2021.

There is a wide choice of gastronomic restaurants, restaurants specialising in world cuisine, pizzerias and brasserie-style restaurants. You can also go out with the kids, who are usually

welcome, or enjoy a nice terrace.

USEFUL REFERENCES

 menu.lu
tripadvisor.com
appetite.lu
explorator.lu
gastronomie.lu

GOOD TO KNOW

Remember to book your table in advance! Good tables and nice places are often crowded at mid-day or 7pm.

Children portions are available for kids, and the dishes are generally generous.

You can also take portions of your meal with you with an Ecobox to avoid any waste

CULINARY EVENTS

Restodays

 restodays.lu

Restodays is among the most anticipated culinary events of the year. For ten days, usually in October, the associated restaurateurs offer gourmet menus at low prices.

Expogast

 expogast.lu

Expogast celebrates the catering industry every four years. Supported by Villeroy & Boch, famous traditional Luxembourg tableware brand, this event gathers approximately 8.000 exhibitors from fifty countries.



Euro-Toques' annual gala

 eurotoques.lu

Each year, the Euro-Toques association organises a gala diner, which will give the entirety of the returns to an association.

Eat it festival

 rotondes.lu

The Luxembourg Eat it street food festival is always a great success. The festival is designed for street food lovers and takes place, since 2013, in the Rotondes Square in the station area.

There, you will find many food-trucks.



SCAN QR CODE

HOME DELIVERY AND TAKE-AWAY

 [lu.livraison.lu/
wedely.com/](http://lu.livraison.lu/wedely.com/)

Since Covid, home delivery and take-away have become very popular in all restaurants.

Ask at your favourite restaurants.

LUXEMBOURG SPECIALTIES

Luxembourg's cuisine is above all a country-style cuisine, rather substantial and comforting.

CULINARY SPECIALTIES

Enjoy typical local dishes such as :

- Bouneschlupp, a soup made of large green beans, Mettwurscht sausages
- Judd mat Gaardebounen, pork neck with beans,
- Forell Am Rëisleck, trout presented with a Riesling sauce,
- la bouchée à la Reine, puff pastry served with a béchamel sauce, chicken and mushrooms,
- Rieslingspaschzeit, a baked Riesling pâté presented in a puff pastry,
- the famous Gromperekichelcher, fried thinly sliced potato pancakes, very present at the Schueberfouer or in the Advent Markets.

Discover all sorts of sausages: "grillwurst", white wood fired pork sausages, served in small buns like hot-dogs. You will find them during festive events. You will also see other varieties of sausages like the "mettwurst", made of smoked pork. Generally, children love the "Lyoner".

For pastries, try :

- Bamkuch, Luxembourg's emblematic cake, baked on a spit and traditionally served on special occasions
- Boxenmännchen, small baked figures eaten mainly on Saint Nicholas' Day
- Fuesendkichelcher", sweet doughnuts specific to the Carnival period.

W·box

THE WINE BOX

w-box.lu



W·box, the 1st Winebox made in Luxembourg !
Live the Winebox experience and discover
two bottles of wine every month !

Who's the Winebox for?

Winebox is for every wine lover !



What will you get?

Our four sommeliers share their passion and know-how by selecting 2 exciting wines for you each month. Enjoying and discovering more about wines has never been so easy thanks to our tasting sheets and a monthly magazine.

Your benefits



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Discover the sommelier's
selection



Benefit from special
prices on e-shop



Get your wines shipped directly
to your preferred address

WWW.W-BOX.LU


WINE AND SPARKLING WINES


 vins-cremants.lu.

The Mosel valley has a long viticultural tradition. It is known for its grape varieties such as Auxerrois, Pinot blanc, Pinot gris and Riesling. In addition to its white wines, Luxembourg is famous for its white sparkling wines. You can find more information on the website vins-cremants.lu.

Bernard Massard

 bernard-massard.lu

 22 Rte du Vin, 6794 Grevenmacher

 (+352) 75 05 45-1

Since 1921, 5 generations have succeeded each other to create wines of irreproachable quality for consumers in more than 20 countries around the world. As the first family producer, Bernard Massard remains faithful to the entrepreneurial

spirit of the founders and works to offer tasters a real moment of pleasure.

LUXEMBOURG BEERS

Today Luxembourg still has 6 Luxembourg beer breweries, including Battin, Bofferding, Diekirch and Mousel.



SCAN QR CODE

RECIPE FOR BOUNESCHLUPP

Ingredients for 4 servings

- 1 large onion
- 2 or 3 potatoes
- 2 Mettwurst
- 300g large green beans
- 1/2 l. water
- olive oil, salt, pepper

Recipe

Chop the onion. Peel the beans and cut them into 2-3 cm pieces. Peel and cut the potatoes into medium-sized cubes.

In a saucepan, sweat the onions with the olive oil. Add the beans, potatoes and the 2 Mettwurst. Cover with water. Add salt and pepper. Simmer for at least 30 minutes until the vegetables are cooked through.

Cut the Mettwurst into slices and serve hot.
Enjoy!

HOUSING MAINTENANCE

WASTE COLLECTION

In Luxembourg, waste sorting is a common practice. We encourage the citizens of the Grand Duchy to be responsible for these little green actions.


When registering in your commune, you will be offered several bins and specific containers in exchange for a fee.


The waste will be collected periodically, for a fee, by specialised companies.

City of Luxembourg Service Hygiène

 dechets.vdl.lu

hygiene@vdl.lu

 Access rue du Stade, 48 Rte d'Ar-lon, 1140 Luxembourg (Belair)

 (+352) 4796 3640

Door-to-door waste collection is weekly, according to a schedule set by type of waste and container.

- grey bins and white VDL bags: mixed residual waste
- brown bins: bio-waste
- Blue bins: paper/cardboard
- green bins: glass
- Valorlux blue bags: recyclable packaging.

Other communes

For other municipalities, please contact your local authority.

WASTE SORTING

HOUSEHOLD RUBBISH

Household waste is to be disposed of in the designated waste bin, after having sorted the various items below.

PAPER AND CARDBOARDS

Newspapers, catalogues, books, notebooks, cardboards, flyers... should be discarded inside the bins and blue containers.

GLASS

Bottles and glass jars should be disposed in specific containers that are made available to individuals at the recycling centre or at street collection points.

Before throwing away the glass, make sure you remove corks, lids, aluminium or plastic cuffs. Don't forget to rinse the containers.

PMC RECYCLABLE PACKAGING

 valorlux.lu/

Blue PMC bags (Valorlux) are designed for recyclable packaging: plastic bottles and flasks, metallic packaging such as canned goods and drink cartons, films and plastic bags..

Please note! Do not put cans containing toxic substances or toys in the PMC bags. These must be disposed of at the waste disposal centres.

Your communal administration can give you free PMC bags..

Mon Sac Bleu App (“My Blue Bag”)

You can recycle more easily thanks to the free app Mon Sac Bleu. It will give you practical information, tricks and useful addresses to teach you how to recycle according to Luxembourg’s rules.

ORGANIC AND BIODEGRADABLE WASTE

The biodegradable waste that we collect becomes a renewable energy source. In exchange for an annual fee, communes offer specific containers for bio-waste collection.

Get more information with your commune.

BULKY ITEMS

Bulky items can be collected directly from your front door by prior appointment with the municipal services;

After having affixed a label given to you at the time of the appointment, you can place the bulky items directly in front of your home. They will be collected at the agreed time..

RECYCLING CENTRES

Communes offer recycling centres to their residents, so they can place their waste inside different bins and specific containers.

The waste must be sorted in the various containers and specific receptacles available.

HOW TO REDUCE WASTE?

Install a compost bin. You have a garden or a balcony with plants? Install a compost bin. Vegetable or fruit skins, egg shells, coffee grounds, tea bags,... can become an excellent compost for your plants.

Choose reusable containers. Use reusable shopping bags and fabric bags for your fruits and vegetables. You can buy them in any supermarket. You can even freely exchange your shopping bags for life.

Buy in bulk. Supermarkets are increasingly offering bulk goods such as washing powder, dried fruit, pasta... Buy cut portions of cheese or meat.

Use glass containers instead of plastic ones. Keep the jam or vegetable glass jars. Use them again as food containers.

Discover sustainable products! Forget about shower gels in plastic bottles. Opt for solid soap, shampoos or toothpaste.

Toxic waste is also collected there, so it can be properly destroyed.

For a responsible and sustainable consumption, an “occasion” corner allows you to leave objects that have become useless. People who need them can collect them.

Recycling centre Luxembourg and Strassen

📍 Rue du stade, access 48 Rue d’Arlon à Luxembourg (Belair)

☎️ (+352) 4796 3640

🕒 Monday to Friday 7am-7.30pm, Saturday 8.30am-6pm

The City of Luxembourg's recycling centre is also accessible to residents of the municipality of Strassen.

For the recycling centres of the other communes, please contact your local administration.

MAINTENANCE OF HEATING FACILITIES

Heating installations should be inspected regularly by a professional.

Inspections should be carried out every two years for solid and liquid fuel installations, and every four years for gas installations. However, it is advisable to check your system every year to ensure its performance and maintain its longevity.

All heating installers with an inspector's certificate are entitled to carry out periodic inspections. The Chambre des Métiers has a list of authorised service providers.

PAVEMENT CLEARANCE

In the event of frost or snow, the occupants of a building or house are required to clear 1 metre of clogged or frozen pavements in front of their building.

You are also required to spread a material that will prevent frost and therefore slipping.

Coarse anti-freezing salt is easily available in supermarkets or petrol stations in winter.

In the event of an accident, your civil liability insurance may be involved. You will have to prove that you have taken the necessary steps to clean the pavements and avoid falls. Remember to be well insured!

See the chapter on Insurance in the Settling in section.

HOUSEKEEPING STAFF

There are specialised companies that provide cleaning staff.

If you wish to employ a person yourself, you must declare this person to the CCSS.

See "Taking care of yourself" - Health chapter



SCAN QR CODE

USEFUL DIRECTORY

EMERGENCIES

112 EMERGENCIES

 112


112 is the European emergency number.

Dial 112 in case of danger to life:

- accidents (with injuries) on the road, at work, at home
- illness,
- fire,
- flooding,
- poisoning,
- attack with injuries...

If no one is injured, please call 113.

Poison Control Centre

 8002-5500

In case of ingestion of toxicological products, call the toll-free number: 8002-5500. The call is transferred directly to the Brussels Poison Control Centre.

Grand-Ducal Police


 police.public.lu

 113

Remember to state your name, describe the problem and the precise address where the event occurred.

Some theft reports can be made online at my-guichet.lu.

Bank card blocking

 (+352) 49 10 10

If your bank card is lost or stolen, contact your bank immediately or call Worldline Financial Services on (+352) 49 10 10, available 24/7.

Your bank card will be blocked and protected against possible fraudulent use. Your bank will provide you with a new card as soon as possible.

INFORMATION

PHONE DIRECTORIES

 editus.lu/
yellow.lu/fr

Editus is a telephone directory of people and companies in Luxembourg. It also allows you to order certain products online, such as food or clothing, to reserve a table in a restaurant or to request quotes from craftsmen.

TRAFFIC INFO

Cita.lu

 cita.lu

Traffic control and information on motorways with webcams.

ACL.lu

 acl.lu

Download the ACL application to get all the traffic information on your smartphone.

ADMINISTRATIVE GUIDE

 guichet.public.lu/

Guichet.lu is the administrative guide of the Luxembourg State. With MyGuichet.lu, carry out your administrative procedures electronically on the secure interactive platform using a LuxTrust certificate or the Luxembourg electronic identity card.

CONSUMER PROTECTION



Ministère de la protection des consommateurs

 mpc.gouvernement.lu/

The Ministry of Consumer Protection aims to create a serene environment for the consumer. It protects and informs consumers and promotes responsible consumption

Union luxembourgeoise des consommateurs (ULC)

 ulc.lu

 55 Rue des Bruyères, 1274 Hesperange
 (+352) 49 60 22-1


The Union luxembourgeoise des consommateurs (ULC) is a non-profit association. It informs, advises and defends consumers in the context of consumer disputes.

MEDIATION

Ombudsman

 ombudsman.lu

 36 Rue du Marché-aux-Herbes,
1728 Luxembourg (Ville-Haute)
 (+352) 26 27 01 01

 Monday to Friday from 8am to 12pm and from 1.30pm to 4pm

The Ombudsman acts as a mediator. He can intervene in disputes between an individual and a State administration, a municipality or certain public establishments.

Centre de médiation Asbl

 mediation.lu

 87 Rte de Thionville, 2611
Luxembourg (Bonnevoie)
 (+352) 27 48 34 1

The association's mediators help people in conflict to establish or re-establish communication in order to find a solution.

SELFCARE



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HEALTH INFORMATION

GENERAL INFORMATION

Luxembourg's health system is very efficient. It gives equal access to health care, no matter your status or means. It ensures equal access to care, regardless of status and income.

Several hospitals cover the territory and many practitioners can be easily consulted.

SANTE.LU

 sante.public.lu

This portal, launched in 2009 by the Ministry of Health, brings together all information on the theme of health, whether for individuals or professionals. You will find there in particular :


- prevention advice,
- substantive files,
- explanatory records on diseases, examinations, analyses,
- details on the care repayment terms,
- a presentation of all the health and social sector actors,
- information on the practice of health professions,
- news, event calendars,
- the sector's legislations,
- different publications,
- campaigns for the prevention and the promotion of health, led by the Ministry and the Directorate of Health.


An app is also available via Apple and Google stores.


USEFUL REFERENCES

Medico-social league

 ligue.lu

 2 Rue George C. Marshall, 2181 Luxembourg (Bonnevoie Nord - Verlorenkost),

 (+352) 48 83 33 1


 Monday to Friday from 8am to 12pm and from 2pm to 6pm

The "Ligue Médico-Sociale" (LMS) aims to improve the health and well being of all Luxembourg residents.


It offers different services: psychological assistance, smoking cessation help, diet consultations. All services and consultations are free of charge.


Immigration medical service

 ms.public.lu

 26, route d'Arlon L-1140

Luxembourg (Belair)

 (+352) (+352) 247-84040

 Monday to Friday from 9am to 12pm and from 2pm to 4pm

The Immigration Medical Service organises the medical control of foreigners outside the European Union who have applied for a resident permit in Luxembourg.

People must take a medical exam and a tuberculosis detection test. Beware! In case of refusal, the resident permit will not be issued.

See immigration formalities in the "Settling In" section



Tom Fidelity
PHOTOGRAPHY

CORONAVIRUS - COVID 19

 covid19.public.lu/

At the time of printing this guide, Covid19 is still active in the world and in Luxembourg. In this context, the safety instructions and measures issued by the Luxembourg Government remain valid in order to preserve the health of residents and visitors to the Grand Duchy.

After the cancellation of many events in 2020 and 2021, all events have resumed. However, the use of certain places can be still regulated.

Wearing a mask is still compulsory or strongly recommended in hospitals, medical or dental practices, pharmacies, etc.

In order to contain this pandemic as quickly as possible, it is everyone's responsibility to respect the barrier measures and other protective measures that have been put in place.

COVID TESTS

In Luxembourg, the tests currently used to detect possible infection with the virus are

- Antigenic test (rapid test and self-test), in case of suspected Covid infection. A positive test should be confirmed by a PCR test and reported to the Contact Tracing team. The tests can be purchased in pharmacies.
- PCR test, to be performed in case of symptoms of COVID-19 infection or contact with a COVID-19 positive person. The PCR test is performed in qualified laboratories or hospitals.
- Serological test (antibody detection). If you are considered vulnerable, or if you are taking immuno-depressants, it may be worthwhile to be tested in order to strengthen the immune system. The tests are to be carried out at health laboratories. They will be reimbursed on prescription.

PROTECTIVE MEASURES AGAINST THE SPREAD OF COVID19





- wash your hands regularly and properly with soap. Use the hydro-alcoholic gel available in the public spaces.
- cough or sneeze into the crook of your elbow or use disposable paper tissue. These tissues must be discarded in a garbage container with lid.
- avoid close contact with people; at least 2 meters of social distancing should be maintained. Avoid shaking hands or kissing.
- restrict people-to-people contact and unnecessary travels.
- avoid touching your face with your hands. Put or remove your mask after washing hands.
- wear your mask when going out and in enclosed spaces. Throw it into a covered trashcan.
- follow the hygiene policies put into practice in each building and institution.

#Covid19 #NeverWithoutMyMask #Solidarity

SOCIAL SECURITY

AFFILIATION AND CONTRIBUTION

Common Centre of Social Security (CCSS)

 ccss.lu
 125 Rte d'Esch, 1471
Luxembourg (Gasperich)
 (+352) 40 14 11
 Monday to Friday from 8am to 4pm

To be able to benefit from health insurance, it is necessary to make a prior declaration with the “Centre commun de la sécurité sociale” (CCSS).

Employers generally make this declaration within eight days from the moment the employee takes office. The CCSS is then responsible for the person's affiliation with the competent health fund.

The spouse or partner (if he or she is not insured) and the children are automatically insured. They become “co-insured”. To this end, supporting documentation must be sent to the CCSS, e.g. marriage contract or the family book.

Once declared, the insured receives a Social Security card with a personal registration number. This number allows the identification of each individual in the eyes of health and any other public administrations..

For any other situation (student, intern, unemployed, refugee...), please refer to the “Health/Social” section of the Guichet.lu website

ATTENTION, if you hire staff (cleaning staff, nannies, etc.) you must declare them to the CCSS.

EUROPEAN HEALTH INSURANCE CARD





 public.lu/

To obtain a European Health Insurance card, please go to www.ccss.lu.

Issued for a certain period (expiry date indicated on the back of the card), it can only be renewed upon the holder's request.

HEALTH FUNDS





NATIONAL HEALTH FUND (CNS)

 cns.lu
 125 Rte d'Esch, 1471
Luxembourg (Gasperich)
 (+352) 27 57-1
 Monday to Friday 7.30am-4pm

“Caisse nationale de santé”(CNS) or D'Gesondheetskeess covers insured people from the private sector.

Some procedures can be made online on MyGuichet.lu, with the aid of a LuxTrust product or an electronic identity card.

ILLNESS FUND FOR CIVIL SERVANTS AND PUBLIC EMPLOYEES (CMFEP)

 secu.lu
 32 Av. Marie-Thérèse, 2132
Luxembourg (Ville-Haute)
 (+352) 45 16 81
 Monday to Friday, 8.30-11.30am and 2-4pm

The Caisse de maladie des fonctionnaires et employés publics (CMFEP) is dedicated to workers in the public sector or similar.

CROSS-BORDER WORKERS

Cross border workers must choose a fund from their residential country. The registration should be done via the international application form



A HEALTH MUTUAL FOR THE WHOLE FAMILY.

WE ARE THERE FOR YOU.

With more than 280.000 members, CMCM is the N°1 health mutual in Luxembourg, a complementary to the social security (CNS). Everybody is welcome, regardless of your age or health condition and you benefit of a worldwide 24/7 medical coverage. In addition, whether you are single, in a relationship, married or have children, the contribution remains unchanged.

Feel like becoming a member? More info on www.cmcm.lu

MIR SINN DO. FIR JIDDEREEN.

Scan me!



provided by the CNS. The affiliation of co-insured people (family members) is determined by the residential country's legislation.



SCAN QR CODE

REIMBURSEMENT OF MEDICAL EXPENSES

Depending on the nature of services, the health insurance covers the doctors' fees and the medical expenses in their totality or partially.

To have your medical expenses reimbursed, you must make a prior declaration with the Common Centre of Social Security (CCSS).

See the previous paragraph on health funds.

For the cost of prescription drugs, you must present your health insurance card to the pharmacist. You will only be charged for the part not covered by the health insurance fund. You are responsible for the purchase of para-pharmaceutical products or non-prescription drugs.

Once you have paid the provider for the treatment, you must send the originals of the fee memoranda or medical expenses to the health insurance fund you depend on (CNS or CMFEP) for reimbursement.

All correspondence must contain :

- the patient's surname, first name, address and registration number

- Invoices accompanied by proof of payment (practitioner's or pharmacy stamp). In the case of payment by internet bank transfer, do not forget to attach your debit notice. A copy of the transfer is not sufficient.
- If this is your first claim, you must also provide the IBAN number of your bank account.

Address CNS refunds :

Caisse nationale de santé (CNS)
Service remboursements
L-2980 Luxembourg

If your CNS reimbursement request mail is sent from Luxembourg, you don't need to frank it.

THIRD-PARTY PAYER SYSTEM

From 2023 onwards, generalized third-party payment is to be introduced, so that each insured person will no longer have to pay medical expenses in advance. Each beneficiary of the CNS will have to validate its use or not.

IN CASE OF MEDICAL CARE ABROAD

If you are going abroad, it is recommended that you contact your health insurance fund before your stay to find out how you will be reimbursed for treatment on the spot.

If you require emergency care abroad, remember to ask for detailed and receipted written invoices, and if possible, in one of the common languages (French, German, English).

Make sure that the consulted doctor or the supplier is approved and accredited.

Also consider LAR (Luxembourg Air Rescue), if you regularly travel abroad for leisure or work.



**DON'T WAIT UNTIL IT'S TOO LATE
BECOME A MEMBER TODAY!**



**THANKS TO YOUR
MEMBERSHIP**

YOU BENEFIT

from free worldwide repatriation

YOU SUPPORT

air rescue in Luxembourg
and the Greater Region

YOU HELP

save lives, maybe even yours one day

We fly for **your life**



Luxembourg Air Rescue (LAR)

 lar.lu
info@lar.lu
 (+352) 48 90 06

Luxemburg Air Rescue provides worldwide air medical assistance and repatriation service so that you are safe anywhere in the world.

In 2020, the De Gaulle-Adenauer 2020 Award was presented to Luxembourg Air Rescue (LAR) in recognition of their outstanding cross-border performance in the context of the COVID-19 crisis.

COMPLEMENTARY HEALTH INSURANCES


A complementary health or mutual insurance can be taken out in addition to the health insurance company. This will reimburse some of the medical expenses not covered by the health insurance company.

Compare the services and reimbursements offered by several insurance companies. These complementary insurances remain quite expensive.

Some employers offer to their employees some extended health benefits. Find out more about it.

USEFUL REFERENCES

Mutual Medico-Complementary Fund (CMCM)

 cmcm.lu
 affiliation@cmcm.lu
 (+352) 49 94 45-1

CMCM main concern is to support and help affiliates with their medical and health problems. Their ambition is to maintain special relationships with all affiliates and their families. For CMCM,

in an ever-changing world, it is important to be able to rely on these values.

Other references

 axa.lu
baloise.lu
lalux.lu
foyer.lu






SCAN QR CODE

USEFUL ADDRESSES

SENIOR INFORMATION

Lux seniors - Senioren telefon

 luxsenior.lu
 (+352) 247-86 000
 Monday to Friday 8.30am-11.30am

Website and phone information provided by the Luxembourg government for the Grand Duchy seniors.

Seniors service City of Luxembourg

 vdl.lu / service seniors
 (+352) 47 96 27 57
 9 Bd Franklin Delano
Roosevelt, 2450 Luxembourg

A special number for the seniors of the City of Luxembourg is available 24 hours.



It allows seniors to contact:

- the City of Luxembourg's seniors services (remote alarm, information, reception),
- the Social Office (meals on wheels),
- the Asbl Help-Doheem versuergt (assistance and care at home),

- the Hëllef Doheem foundation (assistance and care at home).

LUXEMBOURG MENTAL HEALTH LEAGUE

 llhm.lu

 11 Rue du Fort Bourbon,
1249 Luxembourg (Gare)
 (+352) 49 30 29



The Luxembourg Mental Health League (d’Ligue) offers attention, support and guidance to all people suffering from mental health issues.

It gives free consultations, therapeutic housing and daytime services. It also provides information, prevention and training services

PSY-JEUNES

 croix-rouge.lu

psyjeunes@croix-rouge.lu


 17 Rue Glesener, 1631 Luxembourg (Gare)
 (+352) 27 55 63 00

The “Psy-Jeunes” team offers psychological and psychotherapeutic consultations to young people aged 12 to 21.

INITIATIV LIEWENSUFANK

 liewensufank.lu

 20 Rue de Contern, 5955 Hesperange

 (+352) 36 05 98 (baby hotline)
(+352) 36 05 97 (reception)

“Initiativ Liewensufank” (literally, “start-in-life initiative”) is a non-profit association founded in 1986. Its aim is to inform and advise (future) parents by offering courses and consultations on

EXPAT PORTRAIT : VLATKA, CROATIAN

HOW LONG HAVE YOU LIVED IN LUXEMBOURG? WHY DID YOU COME IN THE FIRST PLACE?

I've been in Luxembourg for 15 years. I came here because of numerous job opportunities in the financial sector.

WHAT SURPRISED YOU THE MOST WHEN YOU ARRIVED?

I met many people but only very few of them were Luxembourgish. This changed after moving out from the city center few years later.

HOW WOULD YOU DESCRIBE LUXEMBOURG IN 3 ADJECTIVES?

Safe, clean, international.

WHAT IS YOUR FAVOURITE AREA IN LUXEMBOURG? WHY ?

Hiking in the area of Beaufort castle, the nature there is very special.

WHAT WOULD YOU MISS MOST IF YOU HAD TO LEAVE LUXEMBOURG?

Friends and the open-minded international environment.

WHAT ADVICE WOULD YOU GIVE TO A NEWCOMER TO LUXEMBOURG?

Profit from Luxembourgish public primary schools, your kids will learn all three official languages very quickly and integrate in the local community.

questions related to pregnancy, labour, childbirth or breastfeeding.

AUDIO PHONOLOGICAL SERVICE

📍 20 Rue de Bitbourg, 1273
Luxembourg (Hamm)
☎️ (+352) 24 77 55 00

The audio phonological service is responsible for information, detection and care of hearing, speech, language and phonation problems. All these different services are free of charge.

ORTHOPTICS SERVICE

📍 20 Rue de Bitbourg, 1273 Luxembourg
(Hamm)
3 Av. du Swing, 4367 Esch-sur-Alzette
☎️ (+352) 24 77 56 78

The mission of the orthoptics service is to detect and take care of visual impairments. Its services are free of charge.

EARLY REHABILITATION SERVICE

📍 srp-hfp.lu/
📍 59 Rue des Romains, 8041 Strassen
9 Rue Victor Hugo, 4140 Esch-sur-Alzette
☎️ (+352) 25 10 30 / 54 66 77 1

The early rehabilitation service is intended for parents who are worried about the behaviour and development of their children aged 0 to 4

INFO-HANDICAP

📍 info-handicap.lu
📍 65 Av. de la Gare, 1611 Luxembourg (Gare)
☎️ (+352) 36 64 66

The Info-Handicap service is the information centre on disabilities in Luxembourg

ASSOCIATION FOR THE OCCUPATIONAL HEALTH OF THE FINANCE SECTOR

📍 astf.lu
📍 15-17 Av. Gaston Diderich,
1420 Luxembourg (Belair)
☎️ (+352) 22 80 90 1

The association for the occupational health of the finance sector aims to promote health and well being in the workplace within the finance sector.

LUXEMBOURG ALZHEIMER ASSOCIATION

📍 ala.lu/fr/
📍 45 Rue Nicolas Hein, 1721
Luxembourg (Dommeldange)
☎️ (+352) 26 00 71
Helpline 24/24 : (+352) 26 432 432

The Luxembourg Alzheimer Association (ALA) takes care of people suffering from Alzheimer disease. It offers group therapy ("Familljekrees") to close relatives and family members.

A helpline service is also available 24 hours.



SCAN QR CODE


MEDICAL CARE

MEDICAL CONSULTATION

The medical sector is very well developed in Luxembourg, both in terms of general practitioners or specialists. It is relatively simple to get an appointment. The deadlines vary according to the medical specialty sought

It is not necessary to have a prescription from a general practitioner to get an appointment with a specialised doctor. However, some specialists' fees will only be covered on medical prescription. This is the case for physiotherapists, psychologists, etc.

FIND A DOCTOR

 collegemedical.lu
doctena.lu

To find a doctor easily, you can check the official registry of the practicing doctors in Luxembourg on collegemedical.lu.

To easily find a doctor, you can check the official registry of the practicing doctors in Luxembourg on doctena.lu, which allows you to find a doctor according to the localisation, expertise and the practiced language(s).

It is available to make an appointment directly online or over the phone.

Beware, in the event of an appointment cancellation within less than 24 hours, or if you miss your appointment, some practitioners will still charge the consultation.

To have your medical expenses refunded, you will have to register with the CCSS (Common

Centre of Social Security) and with your health fund upon your arrival in Luxembourg.

See chapter Health information

ONLINE MEDICAL CONSULTATIONS

 econsult.esante.lu/

In the particular context of Covid, the National Health Fund ("Caisse Nationale de Santé") has inaugurated a new service for online medical consultations: e-Consult. Some doctors offer video-consultations.

You just have to find your doctor, book an appointment time online and attend the video consultation.



SCAN QR CODE

GET VACCINATED

 sante.public.lu/.../vaccination.html

Doctors are competent to vaccinate you, whatever the vaccine.

You will find the Luxembourg vaccination scheme on the health website.

COVID VACCIN


 covid19.public.lu/


Anyone with a Luxembourg registration number who is 18 years of age or older (from the age of 12 for messenger RNA vaccines) can be vaccinated against COVID-19 free of charge.

The presentation of the identity card and the CNS card is compulsory to be vaccinated.

Vaccinations can be given with or without prior appointment at the following locations:

Vaccination centre Hall Victor Hugo

 62 Av. Victor Hugo, L-1750
Luxembourg (Limpertsberg)

 Tuesday to Friday from 7am to 7pm
Saturday from 7am to 1pm

"Impfus on tour"

A bus dedicated to the vaccination against Covid19 circulates in the cities and villages of Luxembourg. You can find the calendar on the website covid19.public.lu/.

Vaccination by appointment is also possible in doctors' practices and pharmacies. List on the website covid19.public.lu/.



SCAN QR CODE

MEDICAL AND DENTAL EMERGENCIES

Doctors and dentists only consult during the week. The medical centres provide on-call services outside consultation hours.

For accidents affecting the dentition, treatment is possible at the hospital on duty.

For dental emergencies outside the opening hours of your dental practice, call 112, which, if necessary, can direct you to the dental surgery on duty.

ATTENTION, emergencies are not always located in the same hospital. Emergencies operate on an on-call basis. Call 112 to find out where you should go to the emergency room.


In the event of a life-threatening emergency, the SAMU will intervene directly after a call to 112.


Medical homes


Medical homes ("maisons médicales") ensure a replacement service for general practitioners during night-time care, on weekends and bank holidays, when doctors offices are closed.


Beware! Medical homes are not emergency services.

Three medical houses are available:

 23 Val Fleuri, 1526
Luxembourg (Rollingergrund)

 Monday to Friday from 8pm to midnight
Saturday, Sunday and public holidays from 8am to midnight - without appointment

 3-5, avenue du Swing, L-4367
Belvaux (Esch-Belval)

 Monday to Friday 8pm-midnight
Saturday, Sunday and public holidays: 8am to midnight - no appointment necessary

📍 110, avenue Lucien Salentiny,
L-9080 Ettelbruck

🕒 Monday to Friday 8pm-midnight
Saturday, Sunday and public holidays: 8am
to midnight - Prior appointment required
from 7pm on weekday evenings and 7am on
weekends and public holidays.

💻 in2see.com/wwcb/134

☎️ +352) 20 333 111

Respect the set times. Reservations can be
made from 7 p.m. on weekday evenings and
from 7 a.m. on weekends and public holidays.

112 - Medical emergency number

☎️ 112

112 is the number to call for medical emergen-
cies: ambulances, fire brigades, hospitals, doc-
tors, pharmacies or civil protection in case of
danger to life.

112 is available every day, at any time for all
life-threatening emergencies.

When the medical centres are closed, from mid-
night onwards and in case of a medical emer-
gency, you should always dial 112 directly.

Your call will be forwarded to the doctor on duty
who will give you instructions.



SCAN QR CODE

HOSPITALS AND CLINICS

**You can go to the hospital for medical exa-
minations, a simple consultation, planned
hospitalisation or an emergency.**

The admission of any minor requires the autho-
risation of the person having parental authority.

To be admitted, you will have to present:

- your identity card,
- health insurance proof (social security
card) and eventual complementary coverage.
You will have to pay a daily flat-rate charge,
which cannot be refunded by the CNS.

The invoice will be sent, subsequently, to your
home, for the settlement of the costs. In the
event of outpatient care, you will have to pay
the doctor directly. Then, the insured will have
to send his reimbursement request to the health
fund by attaching the payment proof.




*See the "reimbursement of medical fees" chap-
ter in this section.*

If you are not affiliated to any health insurance,
you will be asked to pay a deposit.

In the event of hospitalisation, the living ex-
penses are generally paid by the CNS (third-par-
ty payer), except for the daily share of people
over the age of 18. Beware; the health insurance
does not take care of 1st class supplements. The
insured will have to subscribe in advance to a
complementary health insurance (remember
there is a waiting period).

LUXEMBOURG HOSPITAL CENTRE (CHL)

CHL municipal hospital centre

 chl.lu
 4 Rue Nicolas Ernest Barblé, 1210
Luxembourg (Rollingergrund)
 (+352) 44 11 11




Emergencies and multidisciplinary health-care centre.

CHL KannerKlinik– paediatric clinic

 chl.lu
 4 Rue Nicolas Ernest Barblé, 1210
Luxembourg (Rollingergrund)
 (+352) 44 11 31 33




Emergencies and multidisciplinary health-care centre for children

CHL Grand-Duchess Charlotte maternity

 chl.lu
 2 Rue Pierre Federspiel, 1512
Luxembourg (Rollingergrund)
 (+352) 44 11 11

Maternity and mother-child medical centre




CHL Eich

 chl.lu
 78 Rue d'Eich, 1460 Luxembourg (Eich)
 (+352) 44 11 12

Multidisciplinary healthcare centre, Sports clinic.




ROBERT SCHUMAN HOSPITALS FOUNDATION

Kirchberg Hospital

 hkb.lu
 9 Rue Edward Steichen, 2540
Luxembourg (Neudorf-Weimershof)
 (+352) 24 68-1

Emergencies and multidisciplinary medical centre

Bohler clinic

 cbk.lu
 5 Rue Edward Steichen, 2540
Luxembourg (Neudorf-Weimershof)
 (+352) 26 33 31

Maternity and mother-child medical centre

ZithaKlinik

 zithaklinik.lu
 20-30 Rue d'Anvers, 1130
Luxembourg (Gare)
 (+352) 28 88-1

Multidisciplinary healthcare centre.




Clinique Sainte-Marie

 csm.lu
 7-11 Rue Wurth-Paquet,
4350 Esch-sur-Alzette
 (+352) 57 12 31

Geriatrics.

OTHER HOSPITAL CENTRES

Northern hospital centre

 chdn.lu
 10 Rue Grande-Duchesse Charlotte, 9515
Wiltz)
120 Av. Lucien Salenty, 9080 Ettelbruck
 (+352) 81 66-9 / 81 66-1

Emergencies and multidisciplinary hospital centre, paediatric hospital


Neuropsychiatric hospital centre


 chnp.lu
 17 Av. des Alliés, 9012 Ettelbruck
 (+352) 26 821


Psychiatric rehabilitation for anxiety and depressive disorders.

Émile Mayrisch hospital centre, Südspidol

 chem.lu

 Rue Emile Mayrisch 4240 Esch-sur-Alzette

 Rue de l'Hôpital à Dudelange

 187, avenue de la Libert à Niederkorn


Emergencies and multidisciplinary hospital centre, paediatric hospital

Rehazenter

 rehazenter.lu

 1 Rue André Vésale, 2674

Luxembourg (Neudrof-Weimershof)

 (+352) 26 98 - 1

Functional rehabilitation and re-adaptation of injured people



SCAN QR CODE

PHARMACIES

Pharmacies are open from Monday to Friday, except for weekends and public holidays, and not for on-call pharmacies.

Pharmacies are usually indicated by signs on the road.

LUXEMBOURG PHARMACISTS UNION

 pharmacie.lu


Pharmacie.lu is the official site of Luxembourg's pharmacists union. On this website, you will find the list of registered pharmacists, the opening hours and information on on-duties services.


LABORATORIES

NATIONAL HEALTH LABORATORY

 lns.lu

 1, r. Louis Rech 3583 Dudelange

 (+352) 28 10 01

 Reception: 7.30am-5pm

Blood tests: Monday to Friday 7.30am-9am

The LNS is a public institution. In addition to its public health mission, it also carries out all blood tests and analyses on behalf of private individuals.


For blood tests, you can also turn to private laboratories.


BIONEXT - MEDICAL ANALYSIS LABORATORY

 bionext.lu

 2-4 Rue du Chateau d'Eau,

3364 Leudelange

 (+352) 273 21

 Monday to Friday from 6.30am to 6pm;

Saturday from 6.30am to 12pm

BIONEXT is a 100% Luxembourg laboratory that allows you to take a blood sample or a COVID-19 test on the whole Grand-Ducal territory:



BIONEXT

LABORATOIRE D'ANALYSES MÉDICALES

Blood test and COVID-19 test **Anytime, anywhere**



Without appointment
In a blood test centre



With appointment
At the address of your choice



Punctual service



Free of charge

Download the **myLAB**
application to view your results
and much more



BIONEXT
LABORATOIRE D'ANALYSES MÉDICALES

2-4 rue du Château d'Eau
L-3364 Leudelange
(+352) 27 321

✉ info@bionext.lu
🌐 bionext.lu

- without an appointment at blood centres (List of centres on www.bionext.lu/centres)
- by appointment at home, at your work place or at any address in Luxembourg

Appointments can be made on www.bionext.lu/rdv.

The analysis results can then be consulted in real time using the myLAB® service accessible from the BIONEXT laboratory website or by using the myLAB® smartphone application.


HOME CARE

NURSES

 infirmiere.lu
 (+352) 48 11 40

In Luxembourg, the nursing profession is regulated. Find all the independent nurses practising in Luxembourg on [Infirmieres.lu](http://infirmieres.lu).

HOME ASSISTANCE AND CARE

 syrdallheim.lu
help.lu
shd.lu
vbk.lu



SCAN QR CODE





WELL BEING

Well-being spaces are quite numerous in Luxembourg, especially in the aquatic centres.

It is often the norm to be naked in these spaces. You can find out about exclusive time slots for men and women.

THERMAL BATHS





MONDORF DOMAINE THERMAL

 mondorf.lu
 Av. des Bains, 5610 Mondorf-les-Bains
 (+352) 23 66 66 66
 Monday to Sunday from 8am to 10pm

Located in the South of the country, near the French border, the Mondorf Domaine Thermal is an ideal place to discover the benefits of thermal water and enjoy some à-la-carte spa deals. Therapeutic care and well being.

WELL BEING CENTRES




LES THERMES

 lesthermes.net
 Rue des Thermes, 8018 Strassen
 (+352) 27 03 00 27
 Thursday to Monday, flexible hours

The well-being centre Les Thermes offers an infra-red cabin, a steam room, a sauna, a bio sauna, an ice fountain and even a winter garden and solarium. It is available to all families. An adult must accompany children under the age of 10.

The well-being space is reserved for women only every Tuesdays from 8am-2pm

BADANSTALT AQUATIC RELAXATION CENTRE

 vdl.lu
 12 Rue des Bains, 1212 Luxembourg (Ville Haute)
 (+352) 47 96 25 50
 Tuesday to Friday from 8am to 9.30pm, Saturday from 8am to 8pm and Sunday from 8am to 12pm.

At the heart of the city centre, you can enjoy the pool and relaxation centre with its two sauna rooms, its Turkish bath, solarium and fitness space.

D'COQUE SPORT AND RELAXATION CENTRE

 coque.lu
 22 Rue Léon Hengen, 1745 Luxembourg (Kirchberg)
 (+352) 43 60 60 1

Located on the Kirchberg plateau, the relaxation space de la Coque has three different saunas, a massage space, thematic showers and sunrooms... Outside, you will find two saunas, showers, a relaxation space, hot and cold baths, and even a lawn. Adults must accompany children and teenagers under the age of 16.

SWIMMING POOLS AND RELAXATION CENTRES

Public swimming pools also offer well-being spaces with sauna or steam room types of services.

See the "Sports" section.

CHILDREN & EDUCATION



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Maternity leave, Parental leave, Family subsidies, Schooling allowances, Higher education scholarships

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Activities provided by communes, Holiday camps, Sports and artistic activities, Language programmes, Student jobs, Scouting

EDUCATION GRANTS

MATERNITY LEAVE

In order to benefit from maternity leave, the mother must have paid contributions to the Luxembourg social security system for at least 6 months during the last 12 months.

Except in specific cases, maternity leave is divided up as follows :

- Prenatal leave 8 weeks before the expected date of delivery
- Postnatal leave 12 weeks after the date of delivery.

Maternity leave entitles the employee to

- the usual annual leave. They will be carried over at the end of the maternity leave
- the employee's seniority is recognised
- remuneration in the same amount as the gross salary for the previous months, subject to a ceiling of 5 times the minimum wage.

BACK TO WORK AND BREASTFEEDING

A breastfeeding woman is entitled to a breastfeeding break of 2 x 45 minutes per working day, as soon as she returns to work after maternity leave.

PARENTAL LEAVE

After the birth or adoption of a child, both parents can take parental leave for the same child, under certain conditions :

- they have been affiliated to the Luxembourg social security system for 12 continuous months before the start of parental leave
- they have an employment contract for the duration of the parental leave

- the employment contract(s) total a minimum of 10 hours of work per week.

Parental leave can be taken in one go or be flexible.

Parental leave is accompanied by an allowance paid by the Childcare Fund, replacing the professional income which is suspended.





SCAN QR CODE


FAMILY SUBSIDIES

CAISSE POUR L'AVENIR DES ENFANTS - CHILDREN'S FUND

 cae.public.lu

 6, boulevard Royal, L-2249 Luxembourg (Ville Haute)

 (+352) 47 71 53 1

 Monday to Friday from 8.30am to 2.30pm

The CAE manages and pays all family benefits, parental leave and the childcare voucher.

BIRTH ALLOWANCE

The birth grant is paid in three instalments under certain conditions. The mother must live in Luxembourg and/or be affiliated to the Social Security system. The mother and child must also undergo a number of compulsory medical

examinations.

The allowance is not automatic. It must be applied for from the Children's Fund.

ALLOWANCE FOR THE FUTURE OF CHILDREN

Family allowances help parents to raise and educate their children. In principle, they are paid until the child is 18 years old, or even until the child completes higher education (maximum age 25).

This aid is paid differently depending on your family and professional situation, the composition of your family, your residence, etc.

The application for the allowance must be submitted to the Caisse pour l'Avenir des Enfants.

SPECIAL SUPPLEMENTARY ALLOWANCE ASS FOR CHILDREN WITH DISABILITIES

The special supplementary allowance compensates for the additional burden caused by a child's disability of at least 50% of his or her physical or mental abilities compared to a child of the same age.

This monthly allowance completes the family allowance.

This aid is paid until the child is 18 years old, but can be extended until the age of 25 if the conditions are met.

All applications for ASS must be submitted to the Caisse pour l'avenir des enfants (CAE).

SCHOOLING ALLOWANCES

 cae.public.lu

BACK-TO-SCHOOL ALLOWANCE

The back-to-school allowance helps to reduce families' expenses during the back-to-school period.

The back-to-school allowance is paid to all children from the age of six or when they start primary school until the end of their secondary education or equivalent.

The back-to-school allowance is paid automatically to families.

LOW-INCOME HOUSEHOLD GRANT

This subsidy is intended for low-income families with one or more children enrolled in a Luxembourg secondary school.

The subsidy is allocated to the household on the basis of a social index, which varies according to the composition of the household and its net monthly income.

The application for the subsidy must be made each year, before 15 October at the latest, to the SePAS (Service Psycho-social et d'accompagnement scolaire) of the secondary school of each pupil concerned,

CHÈQUE SERVICE ACCUEIL – PARTICIPATION IN EXTRA-CURRICULAR COSTS

Childcare service voucher is an in-kind support given by the state of Luxembourg in the context of your children's extra-curricular care. This aid is aimed at families requiring childcare for children aged 0 to 12 in nurseries or day-care centres. The CSA can be prolonged beyond 12 years old if the child is still attending the basic

education system.

The aid amount is calculated according to the household's income. To benefit from it, the parents residing in Luxembourg must apply for an adherence card – called “myCard fir Kanner” – in the name of each one of their children, with their residence's communal administration.

This card is free of charge and must be renewed every year in order to continue benefitting from these aids.

For non-residents (cross border workers) the application must be done with the Children's Future Fund (“Caisse pour l'Avenir des Enfants”) - CAE via a form to be downloaded.

CSA can also be used in the context of extra-curricular activities.

CHILD CARE TARIFF REFORM 2022

As of the beginning of the school year 2022, childcare in public childcare centres, day-care centres and maternal assistants is free of charge during the school year for children of the fundamental.

For private childcare facilities, parents pay the difference between the rate applied by the childcare facility and the 6 euros paid by the state.

Meals taken in the school meals service are free of charge.



SCAN QR CODE

HIGHER EDUCATION SCHOLARSHIPS

 guichet.public.lu

Students can benefit from financial aid from the State to pursue higher education in Luxembourg or elsewhere. Eligibility criteria according to the status of resident or cross-border commuter.

Applications must be made every semester: between August 1st and November 30th for the winter semester and between January 1st and April 30th for the summer semester.



SCAN QR CODE



CHILDCARE FACILITIES

FREE CHILDCARE

From the beginning of the school year 2022-2023, childcare in non-formal education facilities is free of charge during the school week, Monday to Friday, from 7.00 a.m. to 7.00 p.m.

All school pupils are eligible for free childcare, regardless of the type of education and care facility attended.

Outside this time slot, the childcare service voucher (CSA) scale is applied to calculate the financial contribution of parents and the State.

Find out more in the childcare facilities you visit..

CHILDCARE FROM 0 TO 12 YEARS OLD

There are several types of non-formal education structures, both public and private. To be able to welcome children, the structures must be approved by the Ministry of Education.

The approved structures can be non-profit associations, structures managed by municipalities or companies under private law.

You are free to choose the structure in which you enrol your child, depending on the number of places available.

However, you should make sure that the facility you choose has the approval of the Ministry of Education. This approval is granted on the basis of strict rules on the facilities available to the children, guaranteeing the safety of the children

and the principles of non-formal education in Luxembourg.

The CSA approved nurseries offer multilingual education in Luxembourgish, French and an emphasis on mother tongues to children aged 1 to 4 years.

PUBLIC STRUCTURES

 men.public.lu

MUNICIPAL CRÈCHES AND MAISONS RELAIS

Generally, municipalities have a municipal nursery and childcare services. Priority is given to children from the commune, with 2 employed parents. Prices vary according to the parents' revenues.


The "maisons-relais" work on behalf of municipalities and offer a childcare system, even a canteen, for children attending basic education in Luxembourg. This service is offered during school days and holidays.

The language of instruction in nurseries and "maisons-relais" is Luxembourgish. An excellent way for children to learn the language and facilitate their integration.

City of Luxembourg


 vdl.lu

creches@vdl.lu

 Services des crèches de la Ville de Luxembourg

34, route d'Arlon L-1140

Luxembourg (Belair)

 (+352) 4796-2485

Children from 3 months to 12 years old

Open all year round from 7am to 7pm

Healthy and local menus prepared by our chef

Activities and educational outings



**4 NURSERIES
MONTESSORI**



**15 CRÈCHES
AND 11 DAY
CARE CENTERS**

**PRE-REGISTRATION
ONLINE ON ROCKIDS.LU**

AVAILABLE PLACES



**Crèches
MONTESSORI**
By ROCKIDS

Montessori Pedagogy
Bilingual Home
Discovery activities
Flexible Packages

Municipal nurseries of the City of Luxembourg are reserved for families living in the capital and employed parents. Socially disadvantaged families or single parents have the priority.

Admissions cannot be made without the childcare voucher card, Chèque-Service-accueil. For more information, contact the nursery service.

Outside Luxembourg-Ville, please refer to your residential commune




PRIVATE STRUCTURES

PRIVATE CRÈCHES AND DAY CARE CENTRES

They conform to the same strict hygiene and security rules as government-regulated nurseries. They must be approved by the Ministry of Education to open their doors and care for children.

Many private nurseries exist throughout the country. Some distinguish themselves through their specific education system (international or multilingual nurseries, Montessori pedagogy, musical awakening...).

Rockids, creches and day care centres

 rockids.lu
 info@rockids.lu
 (+352)28 80 08

Accredited day nurseries and day care centres, CSA Chèques-Service Accueil providers. Childcare for children from 3 months old, every day from Monday to Friday, except public holidays.

More than 15 years of expertise in childcare in Luxembourg. Positive education and Montessori pedagogy. Many nurseries in Luxembourg, Strassen, Mamer, Leudelange, Dudelange, ...

Other references

 kideaz.com



PARENTAL ASSISTANTS

 guichet.public.lu

Parental assistance takes care of your children aged 0 to 12 at home. The advantage of this type of care arrangement is its flexibility, both day and night, according to the parents' needs.

The parental assistant must have the consent of the Ministry of National Education, Childhood and Youth. The list of parental assistants possessing this consent can be found on Guichet.lu.





DAGESELTEREN AGENCY

 11, rue du Fort Bourbon,
L-1249 Luxembourg (Gare)
 (+352) 226 20 27 94 1

The Dageselteren agency proposes trainings designed for parental assistants and individuals wishing to become one. The agency is also a reception and information space for parents..

HOME-BASED CHILDCARE

AU PAIR

 au-pair.lu/fr/
aupair@snj.lu
 Service national de la jeunesse (SNJ)
33 Rives de Clausen, 2165 Luxembourg
 (+352) 24 78 64 65
 Monday to Friday from 9am to 12pm and from 2pm to 5pm

Hosting as an au pair is a temporary stay offered to a foreigner between 18 and 30 years old. The au pair is fed and accommodated in a host family and, in exchange, he or she agrees to take care of the children and support the family with small daily tasks. The aim for the au pair is to improve his or her linguistic skills. In Luxembourg, this practice is very regulated. You can find more

information on the rules and allowances online.





In Luxembourg, this practice is highly regulated. Find out more beforehand.

BABY-SITTERS AND NANNIES

In Luxembourg, several websites offer the possibility for parents to contact baby-sitters and nannies. Communes also have lists of baby-sitters and nannies, and these are updated regularly.





Beware! Nannies must be declared with the Common Centre of Social Security (CCSS).

AFP-Family Solidarity

 afp-solidarite-famille.lu
 39 Bd Grande-Duchesse Charlotte,
 1331 Luxembourg (Belair)
 (+352) 46 00 04 1
 Monday to Friday from 9am to 5pm

The AFP-Services offer trainings for young people over the age of 15 who wish to become baby-sitters. Once the training is over, they are put in contact with families..

ARCUS ASBL

 arcus.lu
info@arcus.lu
 2 Pl. de Strasbourg, 2562
 Luxembourg (Gare)
 (+352) 49 53 46-1
 Monday to Friday 8.30am-12pm and
 1pm-5pm

The Arcus asbl department “Enfants-Jeunes-Familles” (children-youth-families) offers temporary assistance at home. Whether you just gave birth or fell ill, the Arcus team can take care of the children, do the grocery shopping, and help with household chores. It is available daily, from 6am-10pm.

The prices are established according to the family’s situation and income

KRANK KANNER DOHEEM SERVICE

 service-krank-kanner-doheem/
 95 Rue de Bonnevoie, 1260
 Luxembourg (Bonnevoie)
 (+352) 48 07 79
 Closed on weekends and public holiday

Is your child ill? Krank Kanner Doheem is a home service that helps you out during working hours, from 7am to 7pm, for 9 hours max.

Single parents have the priority. To gain time when applying for these services, make sure you fill a registration form!



SCAN QR CODE



SCHOOLING

GENERAL INFORMATION

In Luxembourg, school is compulsory from the age of 4 until 16. A child can enter early education from the age of three.

In the Luxembourg system, education is based on the three official languages of the country: Luxembourgish, German and French.

The school year in Luxembourg public schools starts in mid-September and ends in mid-July.

SUPPORT FOR FOREIGN CHILDREN

LANGUAGE SUPPORT COURSES

Foreign children who have recently arrived in the Luxembourg school system and/or who do not have a good command of languages can benefit from language support classes. Please contact your child's school for more information.

SPECIAL EDUCATION FOR STUDENTS AGED 12 TO 17


Specialised reception and integration classes have been set up to provide a supportive learning environment for young newcomers in Luxembourg.

Department for the education of foreign children (SECAM)

 men.public.lu

 29, rue Aldringen L-1118

Luxembourg (Ville-Haute)

 (+352) 247-76570

The department for the education of foreign children is responsible for organising the education of children who have recently arrived in the country.


It welcomes and informs pupils and their parents about the different types of schooling available in primary and post-primary education (reception classes, classes with specific language arrangements, etc.).


School reception unit for newcomer pupils (CASNA)

 men.public.lu/

 29 rue Aldringen L-1118

Luxembourg (Ville-Haute)

 (+352) 247-85207

 Only by appointment

The registration and orientation of a young person newly arrived in Luxembourg between the ages of 12 and 24 can be carried out by CASNA, in order to find the class and level that correspond to the student's skills.



SCAN QR CODE


USEFUL ADDRESSES


Ministry of national education, childhood and youth

 men.public.lu

 33 Rives de Clausen, 2165

Luxembourg (Clausen)

 (+352) 24 78 51 00

 Monday to Friday from 8:30 to 11:30 am
and from 2 to 5 pm

All information on Luxembourg's education system.

Mengschoul


 mengschoul.lu

Created by the Ministry of National Education, the Mengschoul platform provides updates on the academic offer from secondary school onwards. Public or private schools, Luxembourgish or international, options,... it offers all the necessary information to help you orient your children when finishing primary education.


City of Luxembourg education service

 www.vdl.lu

 enseignement@vdl.lu

 20 Rue du Commerce,

1351 Luxembourg (Gare)


 (+352) 47 96 29 55


Differentiated education service

 ediff.lu

 29 Rue Aldringen, 1118

Luxembourg (Ville-Haute)

 (+352) 24 78 52 91

 Monday to Friday from 8:30 to 11:30 am
and from 2 to 5 pm.


Students with disabilities or specific educational needs can be taken care of by the Differentiated Education service.

The list of the regional centres and specialised institutions are available on the service's

website.

Intercultural mediators

 www.mediateurs@men.lu

 (+352) 24 78 59 09

You require a translator? Multilingual intercultural mediators are available to facilitate the communication between foreign families and educators. This service is free of charge.

Anelo


 beruffer.anelo.lu

Anelo informs you about the different professions and professional training courses in Luxembourg and abroad.


School psycho-social and support centre (CePAS)

 cepas.public.lu

 info@cepas.public.lu

 38 Rue Philippe II, 2340

Luxembourg (Ville-Haute)

 (+352) 24 77 59 10


Consultations to guide young people in their educational and professional choices.


House of Orientation

 maison-orientation.public.lu/

 29 rue Aldringen L-1118

Luxembourg (Ville Haute)

 (+352) 247-85207

 8am to 12pm and 1pm to 5pm by
appointment

The Maison de l'Orientation is a service of the Ministry of National Education, Children and Youth (MENJE). Several services are dedicated to answering all questions about studies, the professional world, and the assistance and support available to young people.

School support


coursathome.lu
etic.lu
reussitschool.lu
intellego.lu



SCAN QR CODE

EXPAT PORTRAIT : AHN, CHINESE

HOW LONG HAVE YOU LIVED IN LUXEMBOURG? WHY DID YOU COME IN THE FIRST PLACE?

I have been in Luxembourg for more than 10 years. I received a job offer that I liked.

WHAT SURPRISED YOU THE MOST WHEN YOU ARRIVED?

I was surprised by the number of cross-border commuters. Many people work here, but do not live here. Their private life is outside the professional community.

HOW WOULD YOU DESCRIBE LUXEMBOURG IN 3 ADJECTIVES?

Dynamic, balanced and practical.

WHAT IS YOUR FAVOURITE AREA IN LUXEMBOURG? WHY ?

The Grund. I love walking along the river, it reminds me of my home town.

WHAT WOULD YOU MISS MOST IF YOU HAD TO LEAVE LUXEMBOURG?

The international aspect, with the many communities and the different languages spoken on a daily basis. I also think the country is beautiful.

WHAT ADVICE WOULD YOU GIVE TO A NEWCOMER TO LUXEMBOURG?

To go out as much as possible and to participate in events.



PUBLIC SCHOOL SYSTEM

AGE	LUXEMBOURGISH LEVEL OF EDUCATION		LENGTH
3 years old	Fundamental education	Early education (optional)	1 year
4 years old		Preschool education	2 years
6 y.old		Primary school	6 years
12 y. old	Classic secondary school		7 years
12 y.old	General secondary school		6/8 years

Registration in the public school is done automatically by the local authority, according to the place of residence of the parents.

If you have registered with your local authority after 1 of March, or if you do not receive a letter by 15 of April before your child's theoretical start of the school year, contact the education department of your local authority directly.

If they wish, parents can enroll their child in a school other than the one in the commune. In this case, they must provide a certificate of schooling to the local authority where they live as proof of the child's schooling.

Public education is free.

Parents may also choose to send their child to a public school of their choice, either international or Luxembourgish.

FUNDAMENTAL SYSTEM

Primary school education consists of 4 basic cycles of school learning. From the age of 4, children are obliged to attend school until they are 12 years old. They then go on to secondary education.

Luxembourgish is the lingua franca of all children who have attended the Luxembourg public school system. At primary school, children learn French and German from the earliest grades.

CYCLE 1 EARLY EDUCATION AND PRE-SCHOOL "SPILLSCHOUL"

Cycle 1 is designed for children aged 3 to 5. Schooling in "Précoce" is optional from the age of 3 to 4, and then compulsory from the age of 4, for the 2 pre-school years "Spillschoul", until the age of 5.

During their Spillschoul years, children learn Luxembourgish.

CYCLES 2, 3 AND 4

From the age of 6, children join cycle 2 for a period of 2 years. Cycles 2.1 and 2.2 correspond to the beginning of fundamental school. It includes children from 6 to 7 years old. In cycle 2.1, children learn to read and write in German. Some schools test literacy in French.

Cycles 3 and 4 are divided into 2 years: cycle 3.1 and 3.2 for children aged 8 to 9, cycle 4.1 and 4.2 for children aged 10 and 11.

During these 6 years, the children will learn German and French.

At the end of the 6 years of fundamental primary school, the children go on to secondary school or lycée.



SCAN QR CODE

SECONDARY SCHOOL OR LYCÉE

At the age of 12, pupils in the Luxembourg public system go to secondary school.

Public secondary education offers several types of education lasting 6 or 7 years: classical, international, British, European or general education.

CLASSICAL EDUCATION ESC

Secondary education at the classical lycée lasts 7 years. This orientation is designed for pupils with a good knowledge of mathematics, French and German.

These studies are rewarded by a diploma of classical secondary studies leading to the possibility of access to higher education in Luxembourg or abroad.

INTERNATIONAL PUBLIC EDUCATION


Some public schools in Luxembourg also offer the possibility of preparing for the International Baccalaureate. The last two years (2nd and 1st) are devoted to studying the International Baccalaureate curriculum.


The education offered is either British or European.

This course is reserved for pupils who are able to follow a traditional secondary education, and more particularly for foreign pupils who have recently arrived in Luxembourg or who wish to continue their studies abroad.

Junglinster international school

 lensterlycee.lu

 2 rue Victor Ferrant, 6122 Junglinster


 (+352) 27 69 63-1

Public Luxembourg school with European programme. German and Anglophone sections at kindergarten (4-6 years old), primary school (6-11 years old), and secondary school (3 first years only S1 to S3, 11- 14 years old).

Edward Steichen school of Clervaux

 lesc.lu

 1 Rue Edward Steichen, 9707 Clervaux

 (+352) 20 60 07-1

Public Luxembourg school with complementary European programme. Francophone, Anglophone and German-speaking sections at secondary school level.


Differdange and Esch-sur-Alzette's international school


 eide.lu


secretariat@eide.lu

 6 Rue John Ernest Dolibois,

4573 Differdange

 (+352) 28 85 72 1

 91 Rue Victor Hugo, 4021 Esch-sur-Alzette

 (+352) 26 53 67 1


Public Luxembourg School with Anglophone, Francophone and German-speaking European programmes for primary and secondary education.

Mondorf-les-Bains' international school

 eimlb.lu

contact@eimlb.lu

 2 Rte de Burmerange, Mondorf-les-Bains

 (+352) 28 12 88-1


Public Luxembourg School with Anglophone, Francophone and German-speaking European programmes at secondary level (2 first years S1 and S2). Anglophone and Francophone at primary education level.

Anne Beffort International School - Mersch (EIMAB)

 eimab.lu/

 Square Princesse Marie-

Astrid L-7523 Mersch

 (+352) 28338 100


EIMAB offers European education in the French and English-speaking sections of the primary cycle and in the French, German and English-speaking sections of the secondary cycle.

Gaston Thorn School - Luxembourg (EIGT)

 eigt.lu/

 23 Rue Verte, 2667

Luxembourg (Cessange)


 17 Rue Marguerite de Brabant, 1254

Luxembourg (Geesseknäppchen - Hollerich)


This new school offers a European education between the sites of Cessange for primary and Merl for secondary education on the Geesseknäppchen campus in the first instance. It will then move to Limpertsberg.

Lycée Athénée - Luxembourg

 al.lu

 24 Bd Pierre Dupong, 1430 Luxembourg


(Geesseknäppchen - Hollerich)

 (+352) 44 02 49 1


Public and classical Luxembourg high school with international Baccalauréat preparation (IB) for English-speaking bilingual students. Certified as IB World School.

Lycée Technique du Centre - Luxembourg

 ltc.lu

 106 Av. Pasteur, 2309


Luxembourg (Limpertsberg)


 (+352) 47 38 11-1

Public Luxembourg high school, international Baccalauréat preparation in French. Certified as IB World School.

Lycée Michel Lucius - Luxembourg

 lml.lu/

 157 Av. Pasteur, 2311 Luxembourg

 (+352) 28 83 15 501

The Michel Lucius High School offers an English language curriculum. At the end of the course, students receive an A level GCE diploma.

Michel Lucius also welcomes children in the basic English school curriculum.

GENERAL SECONDARY EDUCATION ESG

General secondary education is an alternative for students who do not enter the regular system because of academic difficulties or because they wish to follow a more vocational education.

Pupils of the general secondary school get a final diploma at the end of the course. Depending on the course they choose, they can go on to higher education, technical higher education via preparatory courses, or directly to employment.

Special classes are offered for newly arrived foreign pupils. Depending on the orientation chosen, studies also last 6 or 7 years during which pupils acquire skills not yet acquired at the end of basic school.



SCAN QR CODE

INTERNATIONAL SCHOOLS

Due to the high proportion of foreigners living in Luxembourg, there are many international schools on offer and they have become an alternative to the traditional Luxembourg system.

European schools




European schools were originally created to welcome the children of European civil servants. However, pupils of non-European officers are also welcomed depending on availabilities. Applications need to be submitted in advance for the following school year.

Luxembourg european school I

 euroschool.lu
 23 Boulevard Konrad Adenauer,
1115 Luxembourg (Kirchberg)
 (+352) 43 20 82-1

Luxembourg European school I welcomes the sections and/or the following mother tongues: DE, EN, FR, BG, ES, ET, FI, GA, LT, LV, NL, PL, PT, SV.

Luxembourg european school II

 eel2.eu
 6 Rue Gaston Thorn, 8268 Bertrange
 (+352) 27 32 24 1




Luxembourg European school II welcomes the sections and/or the following mother tongues: DE, EN, FR, CS, DA, EL, HR, HU, IT, MT, RO, SK, SL.

International school of Luxembourg (ISL)

 islux.lu
 36 Bd Pierre Dupong, 1430 Luxembourg
(Gesseknäppchen - Hollerich)
 (+352) 26 04 40

ISL prepares for the international Bac. It is recognised by the "European Council of International Schools" and the "Middle States Association of Colleges and Schools". Welcomes pupils aged 3 to 18.

St. George's international school

 st-georges.lu
 11 Rue des Peupliers, 2328
Luxembourg (Hamm)
 (+352) 42 32 24

The primary school welcomes pupils aged 3 to 11. The secondary school welcomes students aged 11 to 18 and over. Wide range of IGCSE subjects (International General Certificate of Secondary Education) and A (Advanced) Levels..

French school, college and high school of Vauban (Lycée français)

 vauban.lu
 1-3 Rue Albert Einstein, 1484
Luxembourg (Gasperich)
 (+352) 28 10 13 00

It welcomes children from kindergarten and prepares them to the French baccalauréat. It is part of the French education system. German and English-speaking European sections.


Notre-Dame Sainte-Sophie school


 saintesophie.lu/
 4 Rue Marguerite de Busbach, 1269
Luxembourg (Neudorf-Weimershof)
 (+352) 43 40 91

Private, Catholic and mixed institution, from kindergarten to high school. It is part of Luxembourg's education system with a French section.

Charlemagne school

 ecole-charlemagne.org


 B09, 28 Rte de Diekirch, 7220 Walferdange


 (+352) 27 72 01 02

French kindergarten and primary school. Classical education. Not endorsed by the French National Education.

OTR International School

 otrschool.lu/

 7 Val Ste Croix, 1371 Luxembourg (Belair-

 (+352) 26 09 45 42


French and English-speaking sections from 3 years old to secondary school.

Waldorfschoul Lëtzebuerg

 waldorf.lu

 45 Rue de l'Avenir, 1147


Luxembourg (Limpertsberg)


 (+352) 46 69 32

Welcomes children from kindergarten to secondary school. It also prepares them to the international Baccalauréat.

Maria Montessori school

 ecole-montessori.lu

 192 Rue des Romains, 8041 Strassen

 (+352) 26 39 69-1


Bilingual kindergarten and primary school. Education based on Maria Montessori's pedagogical principles.

Scuola Materna Cattolica Internazionale

 scmi.info/

 19 Bd de la Pétrusse, 2320

Luxembourg (Grund)

 (+352) 691 901 568

Private, Catholic and bilingual kindergarten (Italian/English or Italian/French). Welcomes children from 3 to 6 years old. Approved by the Ministry of National Education, Childhood and Youth.






SCAN QR CODE!

HIGHER EDUCATION

After completing their secondary education, students can stay in Luxembourg or go abroad to pursue higher education, depending on the qualification achieved.

University of Luxembourg

 uni.lu
 2 Av. de l'Universite, 4365 Esch-sur-Alzette
 (+352) 46 66 44-1

University of Luxembourg is the major actor officiating in the field of higher education in Luxembourg. Founded in 2003, it is a public, multilingual, international university with numerous exchanges in other universities around the world.

Uni has three international and multilingual faculties:

- Science, Technology and Medicine
- Law, Economics and Finance
- Humanities, Education and Social Sciences.




The Uni also hosts three interdisciplinary research centres

United Business Institutes

 ubi.edu/
 Château de Wiltz L-9516 Wiltz
 (+352) 27 99 01 82

Thanks to a partnership with Middlesex University London, it is possible to obtain a British degree in Luxembourg.

Luxembourg School of Business

 luxsb.lu
 46 Côte d'Eich, 1450 Luxembourg (Eich)
 (+352) 26 25 89 80

LSB trains business managers in Luxembourg. MBA courses. Accreditation by the Luxembourg Ministry of Higher Education and Research.

Lunex International University of Health, exercise and Sports



 lunex-university.net
 50 Av. du Parc des Sports,
4671 Differdange
 (+352) 28 84 94 40

Founded in 2016, in Differdange, the "European City of Sport 2018", LUNEX International University of Health, Exercise and Sports is a private higher education school with an international environment.

It offers exclusively study programmes in the following fields: health, therapy, prevention and sport. Thus, LUNEX University is the only school in Luxembourg to offer training courses in these fields, its objective is to train the professionals and leaders of the future.

Accréditation du Ministère de l'Enseignement supérieur et de la Recherche luxembourgeois.

Miami University Dolibois European Center (MUDEC)

 miamioh.edu/
 1, Impasse du Château L-4524 Differdange
 (+352) 5822-22-1

MUDEC is the University of Miami Dolibois' European Centre for the Teaching of Social Sciences, Humanities and Fine Arts, Business Administration and Education.



[LU:NEX] International University of
Health, Exercise & Sports

*Study in an
international
university:*
**LUNEX
University**

LUNEX University prepares you for a career in the fields of sport, health and management. Benefit from our lecturers' expertise, highly personalised support, and the practical relevance of our study programmes.

Sport Management


Physiotherapy

Sport & Exercise Science


Be part of it.
www.lunex-university.net

Centre for Documentation and Information on Higher Education

 mengstudien.public.lu/

 18 Mnt de la Petrusse, 2327

Luxembourg (ville-Haute)

 (+352)24 78 86 50

Le centre de documentation et d'information sur l'enseignement supérieur (Cedies) répond à toutes vos questions concernant vos études supérieures au Luxembourg ou à l'étranger.

The site mengstudien.public.lu/, provides all the information on :

- higher education in Luxembourg and abroad, admission requirements and registration procedures for universities, etc.
- state financial aid for higher education
- information sessions and events not to be missed, such as the Foire de l'Etudiant, webinars, open days, etc.
- documents published by the Higher Education Information Service.



SCAN QR CODE

EXTRACURRICULAR ACTIVITIES


There are many extra-curricular activities in Luxembourg and elsewhere, for younger and older children, plus a choice of languages.


ACTIVITIES PROVIDED BY COMMUNES

CITY OF LUXEMBOURG

Educational and leisure centre (CAPEL)

 vdl.lu


 4-12, rue de l'Ecole L-1454
Luxembourg (Muhlenbach)

 (+352) 4796-2442


The pedagogical animations and recreation centre (Capel) organises activities during school holidays for children aged 5 to 12: sports, walks, creative activities, and games. These activities are free and designed for children residing in Luxembourg-ville. A special and free bus service ensures the connection between different districts and Capel.

Sds Sport Wochen

 sports.vdl.lu

 Service Sports

5, r. de l'Abattoir L-2330
Luxembourg (Hollerich)

 (+352) 47 96 25 83


The pedagogical animations and recreation centre (Capel) organises activities during school holidays for children aged 5 to 12: sports, walks, creative activities, and games. These activities are free and designed for children residing in Luxembourg-ville. A special and free bus service ensures the connection between different districts and Capel.

OTHER COMMUNES

Each commune offers specific activities, such as "Spillnometteger" or "afternoon games".

Check with your communal administration, applications must be done in May/June..


HOLIDAY CAMPS


 colonies.lu
youngcaritas.lu
panda-club.lu

SPORTS AND ARTISTIC ACTIVITIES

NATIONAL YOUTH SERVICE (SNJ)

 agenda.snj.lu

 138, bd de la Pétrusse L-2330 Luxembourg
(Ville-Haute)

 (+352) 24 78 64 55


SNJ organises, throughout the year, many activities in partnership with associations. These activities are accessible to everyone, as early as 4 years old. In general, the vehicular language is Luxembourgish.

OTHER REFERENCES

 cepa.lu
sport-adepts.be

See "Sports and Leisure" section

LANGUAGE PROGRAMMES

 berlitz.lu
languages.lu
prolingua.lu/

See paragraph on "Integration/Language courses"

STUDENT JOBS

 jobs.youth.lu

From 15 years old onwards, young people can apply for summer jobs during school holidays in exchange for a salary calculated on the basis of their age and minimum wage. This way, they can acquire an early professional experience, which will be useful when looking for a job.

Communes offer paid summer work to students aged 15 and over. Ask your municipality for more information.




SCAN QR CODE


SCOUTING

3 scouting federations are at your disposal. You will undoubtedly find the one that best suits your children and your wishes. In addition to activities during the school year, scouting organizations also offer nature camps for your children during the school vacations.

NATIONAL SCOUT FEDERATION OF LUXEMBOURG

 fnel.lu

 61a Rue de Treves, 2630 Luxembourg (Cents)

 (+352) 26 48 04 50

From 6 years old and above. Secular scouting movement.

Several camps organised during the school holidays, including a 2-week summer camp abroad.

Robert Schuman unit

 urs.lu

From 8 years old and above. Francophone scouting unit of FNEL.


Telstar

 telstar.lu


From 6 years old and above. English-speaking scouting unit of FNEL..

LÉTZEBUERGER GUIDEN A SCOUTEN

 lgs.lu

 5, r. Munchen Tesch L-2173

Luxembourg (Weimerskirch)

 (+352) 26 94 84

From 6 years old and above. Luxembourg scouting movement.

EUROPA SCOUTEN VU LÉTZBURG

 europa-scouten.lu.

Members of the International Union of Guides and Scouts of Europe (more than 55.000 members), working together according to a shared set of catholic principles. Accessible from 8 years old onwards. .



SCAN QR CODE

SPORTS & LEISURE



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Free courses, Music schools, Arts, painting, photography, Theatre, danse, circus, Cooking, oenology, Creative hobbies

SPORTS




GENERAL INFORMATION

SPORTS PORTAL

 sport.public.lu
 Ministère des sports
66 Rue de Treves, 2630
Luxembourg (Cents)
 (+352) 24 78 34 00

Find all the sports information on this portal: recreational and competitive sports, sports medicine services, sports agenda, actors in the field of sports,....

OLYMPIC AND SPORTS COMMITTEE OF LUXEMBOURG (COSL)

 teamletzebuerg.lu
 3 Rte d'Arlon, 8009 Strassen
 (+352) 48 80 48 200

The COSL covers all sports and sports-related federations. You can find the list of federations on the TeamLetzebuerg website.

The committee is also in charge of contributing to sports development and organising the country's participation to the Olympic Games and other competitions.

ACTIVITIES PROVIDED BY THE COMMUNES

CITY OF LUXEMBOURG

"Sports for all" programme in the City of Luxembourg

 sports.vdl.lu
 90 Bd de Kockelscheuer,
Luxembourg (Kirchberg)
 (+352) 47 96 25 83


More than 150 sports and fitness classes in different areas of the capital.

Choose a particular class or take the card that gives you access to all classes. Luxembourg City residents benefit from a preferential rate.

"Movin' Kids" project

The Movin' Kids project was launched by the medical school service and the sports service of the City of Luxembourg. It is addressed to children between the ages of 8 and 12, who have weight problems. The objective is to encourage children to move and stay active. Indoor and outdoor sportive activities. Other workshops (on dietary habits, self-esteem...) and consultations are organised.

Sport on the Kinnekswiss

 Between the Glacis field and Avenue Porte neuve Luxembourg(Ville Haute)

Outdoor sports and leisure activities for all tastes and ages, from July to September. Sports equipment available free of charge. Non-stop sports activities and occasional courses.

OTHER COMMUNES

All municipalities offer sports activities to their residents, regardless of their age.

Ask your local authority for information.

AQUATIC ACTIVITIES

SWIMMING POOLS

Luxembourg's swimming pools are very well equipped and clean. In addition to the swimming pools, they offer fun and relaxation facilities for all: large slides, paddling pools, jacuzzis, saunas, outdoor lawns for sunny days, etc.



It is also possible to celebrate birthdays in these places with the help of monitors. Ask for information on site.

CITY OF LUXEMBOURG

 vdl.lu



Three municipal swimming pools exist at the heart of the capital, in the city centre and in the areas of Bonnevoie and Belair. School groups and sportive associations of the City have 4 learning basins at their disposal in the neighbourhoods of Belair, Gare, Gasperich and Limpertsberg.

Bonnevoie's municipal swimming pool

 30 Rue Sigismond, 2537
Luxembourg (Bonnevoie)
 (+352) 47 96 34 71



Bonnevoie's municipal swimming pool is modern and composed of a large pool, a small basin with varying depths, a body building room, a sauna and solarium. Swimming pool lessons are offered on site. You can find the opening hours online.

Belair's municipal swimming pool

 14 Rue d'Ostende, 2271
Luxembourg (Belair)
 (+352) 47 96 49 80

Belair's municipal swimming pool consists of a big pool divided in 2 for experienced and apprentice swimmers. You can find the opening hours online.

Badanstalt's aquatic relaxation centre

 12 Rue des Bains, 1212
Luxembourg (Ville Haute)
 (+352) 47 96 25 50

Swimming pool and relaxation centre, sauna, solarium, massages, fitness area. This centre is a relaxation space with an aquatic circuit similar to thalassotherapy. You can find the opening hours on the website.

OTHER SWIMMING POOLS CENTRE REGION

National Sports and Cultural Centre of d'Coque

 coque.lu
 2 Rue Léon Hengen, 1745
Luxembourg (Kirchberg)
 (+352) 43 60 60 1

La Coque is the sports venue par excellence with swimming pools, saunas, fitness, climbing wall,...

Many schools come to train at La Coque.

Les Thermes - Strassen




 lesthermes.net
 Rue des Thermes, 8018 Strassen
 (+352) 27 03 00 27

The Strassen swimming pool has several swimming pools, a relaxation area with slides, and a wellness centre with saunas, hammams,...

Aquatic centre Krounerbiertg - Mersch

 krounebiertg.lu
 14 Rue de la Piscine, 7572 Mersch
 (+352) 32 50 23 823

Syrdall Schwemm - Niederanven




 syrdall-schwemm.lu
 Routscheid, 6939 Niederanven
 (+352) 34 93 63 - 1

PIDAL Intercommunal swimming pool of the Alzette - Walferdange




 www.pidal.lu
 37 Rue des Prés, 7246 Walferdange
 (+352) 33 91 72 1

SOUTHERN REGION POOLS

Les Bains du Parc Escher Schwemm - Esch-sur-Alzette

 lesbainsduparc.lu
 1 Pl. des Sacrifiés 1940-
1945,, 4115 Esch-sur-Alzette
 (+352) 27 54 72 00




Aquasud - Differdange

 vert-marine.com/aquasud/
 1 Rue Jeannot Kremer, 4671 Differdange
 (+352) 27 32 83 1

Centre An der Schwemm - Bettembourg

 an-der-schwemm.lu
 10 Rue James-Hilliard
Polk, 3275 Bettembourg
 (+352) 26 52 95 1

PIKO Piscine Kordall - Rodange

 piko.lu/
 1 Rue de la Piscine, 4846 Pétange
 (+352) 50 12 51 7300

Open-air pool - Dudelange



 dudelange.lu/
 Rue René Hartmann, L-3425 Dudelange
 (+352) 516121 -371
 Du 16.07 au 04.09 de 10h à 20h

Open-air pool - Remich

 visitremich.lu/
 Route du Vin, 5576 Remich
 (+352) 23 69 81 11
 du 13.05 au 15.09 | 09h00-20h00

NORTHERN REGION POOLS

Den Nordpool - Colmar-Berg

 nordpool.lu/
 Rue de l'Ecole, 7730 Colmar-Berg
 (+352) 83 55 43 342

AQUATIC RELAXATION

See the Wellness chapter in the Health & Wellness section

USEFUL ADRESSES

Swimming Luxembourg asbl

 swimming.lu/
 13 A bd Royal, 2449
Luxembourg (Ville-Haute)
 (+352) 22 85 28

The SL is an association in charge of the practice of swimming in Luxembourg according to the regulations of the International Swimming Federation.

Organisation of various swimming events and related activities.

LAND SPORTS

HIKING

 visitluxembourg.com

For hikers, Nordic walkers or simply walkers, the magnificent national parks offer several tours to be done with the family or with other enthusiasts.

All regions are suitable for beautiful walks: Eisleck and Mullerthal in the north, Gutland in the centre, Minett in the south and Mosel in the east. The Eisleck is now a "Leading Quality Region - Best of Europe".

The "Leading Quality Trails - Best of Europe" are particularly noteworthy:

- the Mullerthal Trail of 112 kilometres,
- the cross-border Escapardenne Eislek Trail of 106 kilometres, the Lee Trail of 52 kilometres
- the Minett Trail of 90 kilometres.

You can download the leaflets directly from the website of the Directorate-General for Tourism, visitluxembourg.com.

The nice forests around Luxembourg also offer great opportunities for family outings in all seasons.

JOGGING

Luxembourg has many runners, regardless of the weather conditions.

Don't miss the major events in Luxembourg:

- DKV Urban Trail in March/April
- ING Marathon in May/June
- JP Morgan City Jogging in July.
- Wine Route in September.

For the more competitive and accomplished runners, take on the:

- Iron Man in June
- Sure to Sure Swimrun in June
- Mullerthal Ultra Trail in September in Luxembourg's Little Switzerland
- Uewersauer Trail in November.

CYCLING AND MOUNTAIN BIKING

Bike rides

 travaux.public.lu/fr/reseau-cyclable.html
visitluxembourg.com

Check out the numerous bike rides offered in this gorgeous country, famous for its great champions Charly Gaul and the Schleck brothers.



On the outskirts of the capital, along the Moselle valley or in the Eisleck, more than 600 km of cycle paths and 700 km of mountain bike routes await cyclists of all ages and abilities.

Bike & Rail

 cfl.lul

With the Bike&Rail service, the CFL offers you the opportunity to join the cycling routes by train. About fifteen routes are proposed on the CFL website with all the useful information.

VTT Bike Park Boy Konen

 ydl.lu
 3 Rue des Sports L-2548
Luxembourg (Cessange)


"The Bike Park Boy Konen" is a unique mountain bike training track in Luxembourg. Intended for leisure sports and competitions, the track allows the learning of techniques and the practice of


mountain biking.

SKATEPARKS

Skatepark Péitruess

 vdl.lu

 r. Saint Quirin L-2327 Luxembourg (Grund)

 (+352) 47 96 34 71

The City of Luxembourg created a skate park with incomparable quality and functionality. Situated in the Pétrusse valley, this skate park adapts perfectly to its natural surroundings. Stones originating from the fortress' vestiges delineate the site.

- Total area : 3.400m²
- Surface designed for "skating": 2.500 m²
- Traditional street : 1.300 m²
- Streetplaza : 600 m²
- Bowl : 600 m²

Indoor skatepark Hollerich

 vdl.lu

 5, r. de l'Abattoir L-1111

Luxembourg (Hollerich)

BMX courses every Saturdays from 11am-1pm.


Skatepark Luxembourg-Gasperich

 vdl.lu

 Muehlenweg L-2155

Luxembourg (Gasperich)

Skatepark Belval Palza Esch/Alzette

 Belval plaza - Esch sur Azette

Built on 700 m² approximately, this solid exterior skate park matches the natural relief and resembles an urban square. It contains the latest innovations in terms of street furniture for skate practice (rails, walls, stairs, etc.).

Red rock Skate park Schifflange

 Chemin de Bergem L-4149 Schifflange

This is the largest concrete skate park of the country and the Great Region!

GOLF

Luxembourg has 4 very well maintained golf clubs with good facilities. Due to the hilly landscape, the courses are interesting and diversified.

There is also a golf course at the 3 borders.

References

 gcgd.lu/fr/

kikuoka.lu/

golfdeluxembourg.lu/fr/golf/

golf-de-clervaux/

golf-de-preisch.com/fr

FITNESS

SELF-SERVICE FITNESS AREAS


Fun, playful and efficient, open-air equipment ensures a complete and friendly training for all. The access is open to anyone over the age of 12.

Find these spaces in Luxembourg:

- Kaltreis boulevard,
- Bettembourg road,
- Anvers street,
- St. Quirin street.

You can also find these facilities in some communes. Check out with your communal administration.

KINNEKSWISS

 Between Champ du Glacis and Avenue de la Porte Neuve (Lux-Centre)

Open-air sports and leisure activities for all tastes and ages, from July to September. Sports equipment is made available for free. Occasional sportive animations and classes.

SPORTS CENTRES AND TRAINERS

There are many gyms in and around Luxembourg City. Access to machines, group classes, personal coaching... It's up to you to choose the formula!

Some references

-  basic-fit.com
- feelsport.lu
- factory4.lu
- everfit.lu




ICE RINKS

Public skating rink Luxembourg

-  kockelscheuer.com
- info@kockelscheuer.com
-  Rue de Bettembourg, 1899 Luxembourg (Gasperich)
-  (+352) 46 74 65
-  From 15 September to 15 April.

Skates can be hired on site. The cafeteria offers refreshments and snacks. Ice skating lessons.

Icepark Beaufort

-  icepark-beaufort.lu
-  87 Grand-Rue L-6310 Beaufort
-  Late October to early March

Located in the open air, it is covered by a canvas tent and operates during the winter season only.

Galgebierg Esch-sur Alzette

-  citylife.esch.lu/...patinoire-gaalgebierg/
-  Municipal Park- Esch-sur Alzette

As soon as the weather permits, the Galgebierg natural ice rink is open on almost 2,000 m²!

In summer, the area is a huge playground.

Knuedler on ice Luxembourg

-  knuedleronice.lu
-  Luxembourg
-  Exceptionally cancelled during the Advent Markets 2022-2023

Traditional animation of the Christmas Markets of the City of Luxembourg. Surface of 800 m². Rental of skates and bobbies on site.

OTHER SPORTS

-  teamletzebuerg.lu

For other sports, consult the sports federations directly.



SCAN QR CODE



OPEN AIR AND FUN

PARKS, FORESTS AND GREEN AREAS IN LUXEMBOURG CITY

The capital has many parks and green spaces, which are very pleasant to discover.

MUNICIPAL PARK ÉDOUARD ANDRÉ

📍 Av. Monterey Luxembourg (Ville-Haute)

In the heart of the municipal park in the city centre, discover a superb wooden pirate ship built to life size. It's a magical place for children to climb and jump like real pirates. A huge slide for the most daring; in summer, bring a swimming costume to enjoy the water games!

Kinnekswiss

📍 Between Champ du Glacis and Avenue de la Porte neuve Luxembourg (Ville-Haute)

Relax in the vast green space located between the Glacis field and the Avenue de la Porte-Neuve. Deckchairs, music, fun activities, outdoor sports and leisure activities are offered every day from July to September. More information on the website of the City of Luxembourg.

LAVAL PARK

📍 R. Michel Hülsemann Luxembourg (Pfaffenthal)

The entrance to the park is located near the Place Dargent, at the bottom of the Côte d'Eich. The English-style park, with magnificent century-old chestnut trees, is located on the banks of the Alzette. There are two playgrounds and a multi-sports ground.

MERL / BELAIR PARK

📍 Bd Pierre Dupong Luxembourg (Merl)

The 5-hectare Merl park has plenty of space for fun with a large playground, table tennis tables, a basketball court, a zip line, large lawns for playing football or picnicking.

You can cycle, rollerblade around the lake or take a pram along the grassy path.

In the middle of the park is the restaurant Le Pavillon with a large terrace to enjoy the water.

TONY NEUMAN PARK

📍 162 Av. de la Faiëncerie Luxembourg (Limpertsberg)

This wooded, flowery and very well managed park has modern sculptures, beautiful rose bushes and a small playground for children. The area is very peaceful, as it is not very busy.

GASPERICH PARK

📍 Boulevard de Kockelscheuer (Gasperich)

This large park in the Cloche d'Or district will be accessible from mid-2023. It will be the largest public park in Luxembourg with a total area of over 16 hectares.

PÉTRUSSE VALLEY

📍 Vallée de la Pétrusse Luxembourg (Grund)


The Pétrusse valley, located under the Adolphe bridge, separates the Ville-Haute from the Bourbon plateau. It is an easy and very pleasant walk, both on foot and by bike.

On the Grund side, you can enjoy the miniature golf course, the miniature train, the outdoor fitness park and the skate park.

a public basketball court.


A major ecological redevelopment project is underway for 2023/2024..

CENTRAL PARK

 Plateau du Kirchberg Luxembourg (Kirchberg)


This large park is located between the European School and the national sports and cultural centre in Coque. Enjoy a drink in front of the large pond, eat a delicious flammekueche or play a game of Petanque with friends at the Kiosk.

KOCKELSCHUEUR FOREST

 42, rte de Bettembourg Luxembourg (Gasperich)


To the south of Luxembourg City, discover the vast Kockelscheuer forest on foot or by mountain bike. Its main access is near the ice rink of the same name. The path along the ponds is suitable for pushchairs. There are barbecue and picnic areas as well as a small playground.

BAMBËSCH FOREST

 r. de Bridel Luxembourg (Mülhenbach)

Au nord-ouest de la ville, la forêt de Bambësch offre de nombreux sentiers de randonnées et des parcours fitness. Avec son centre sportif Bambësch, elle abrite également une magnifique aire de jeux, un club de tennis et un terrain de football.

HAMM FOREST - BONNEVOIE


 r. Anatole France Luxembourg (Hamm)


The Hamm - Bonnevoie forest offers several very attractive circuits, allowing you to discover the industrial past of Luxembourg City.

FAIRS AND ADVENTURE PARKS

SCHUEBERFOUER – LUXEMBOURG

 fourer.lu

 Champ du Glacis Luxembourg (Limpertsberg)


 Late August-early September


Don't miss the great fair of the Grand Duchy and the Greater Region. Every year it welcomes more than 2 million visitors.

See the section Celebrations and Traditions, within the Integration chapter.

PARC MERVEILLEUX – BETTEMBOURG

 parc-merveilleux.lu

 Rte de Mondorf, 3260 Bettembourg

 (+352) 51 10 48-1

 Open from March to October


You cannot miss Luxembourg's Parc merveilleux! You will have a wonderful time with the family playing some miniature golf, enjoying the playgrounds, water games and the zoo, with more than 200 animal species. Children can also participate to pedagogical workshops and guided tours at the zoological school.


In the woods, fairy tales are staged with animated dolls. Stories are told with music in three different languages.

Catering on site.

PÄIPERLEKSGAART – BUTTERFLY GARDEN

 papillons.lu

 56 Rte de Trèves, 6793 Grevenmacher

 (+352) 75 85 39

The Butterfly garden is located in the Eastern part of the country, at Grevenmacher. This green house has 600m2: you can walk through the tropical garden and admire the butterflies that fly around you. This is a magic and unique change in scenery!!

ADVENTURE PARK HEIDERSCHIED

 klammschoul.lu

 20, rte d'Ettelbruck à
Heiderscheid, Esch-sur-Sûre
 (+352) 80 48 85



Based in the natural park of Upper-Sûre, this adventure park offers different circuits, for all levels, and from the age of 3. Qualified instructors will accompany you throughout the activities.



SCAN QR CODE

SENNESRÄISCH PARK

 sennesraich.lu/

 18 Wëntger Wee, 9762 Wincrange
 (+352) 99 47 84 45

Sënnersräich Park offers an authentic experience to visitors. Fun and pedagogical activities focus on the 5 senses of the human being. Accessible to children from 5 to 12 years old. The many park stops invite the children to explore their senses and participate actively.

PARK LE'H ADVENTURES

 aventure.lu

 203 Rue du Parc, 3542 Dudelange

Le'h adventures park offers more than 100 workshops and 7 tree circuits for the little ones (from 2 years old onwards) and grown-ups.

The opening hours are displayed on the website.
Book your ticket online!

ARTISTIC LEISURE

Painting, photography, cooking, embroidery or even dance... Whichever your interest is, plenty of activities exist for both children and adults. Find out some addresses to let your creativity run free and perfect your skills!!

FREE COURSES

Since the start of the 2022-2023 school year, a large part of the music, speech and dance courses in the municipal music schools are free of charge, from the early years (from the age of 4) to the first cycle diploma.

Ask your local authority for more information.

MUSIC SCHOOLS

Conservatoire of the city of Luxembourg

conservatoire.lu
33 Rue Charles Martel,
2134 Luxembourg (Merl)
(+352) 47 96 55 55

The Conservatoire has 150 professors and teaching staff responsible for theoretical and practical fields of study, from age 7 and above. For the younger ones, music introduction classes are available from the age of 3.

You can find more information on the Conservatoire website.

Conservatoire of Esch-sur-Alzette

conservatoire.esch.lu/
50 Rue d'Audun, 4018 Esch-sur-Alzette
(+352) 27 54 97 25

Conservatoire du Nord

cmnord.lu
1 Pl. Marie-Adélaïde, 9063 Ettelbruck
(+352) 26 81 26 1

UGDA music schools

ugda.lu
3 Rte d'Arlon, 8009 Strassen
(+352) 22 05 58

UGDA (Union du Grand Duc Adolphe) is a public utility institution. The school offers music and singing lessons in 61 communes of the country..

Music Schools Association

musicschools.lu/
3 Rte d'Arlon, 8009 Strassen
(+352) 759 323



SCAN QR CODE

ARTS, PAINTING, PHOTOGRAPHY

Luxembourg Accueil Asbl

 luxembourgaccueil.com
 10 Bisserweg, 1238 Luxembourg (Grund)
 (+352) 24 17 17



This association is a meeting point where many artistic and creative activities, such as sewing, pastry-making, singing, decoration, drama and watercolour workshops take place, in addition to physical activities.

European circle for the expansion of arts (Cepa)

 cepa.lu
 44 Av. de la Faiencerie, 1510
Luxembourg (Limpertsberg)
 (+352) 40 99 20

Summer academy for children, teenagers and adults. You will find the programme online, as well as the registration form.

Cultural centre of european institutions

 cercleculturel.lu
 10 Rue Heinrich Heine,
1720 Luxembourg (Gare)

Music, theatre, cooking, oenology, dancing... Find out more about the activities offered on the cultural centre's website.

Lycée technique des arts et métiers

 ltam.lu
 19, r. Guillaume Schneider L-2522
Luxembourg (Limpertsberg)
 (+352) 46 76 16-1

Photography, art history and Photoshop evening courses. You will find the programme online, as well as the registration form

More references

 foyerdesarts.lu
steinhauser.lu
ecoledartcontemporain.lu
ateliervertparadis.lu

You can also contact museums. They regularly organise workshops or visits dedicated to children during school holidays, among other things.




THEATRE, DANSE, CIRCUS

Conservatoire of Luxembourg city

 conservatoire.lu
 33 Rue Charles Martel,
2134 Luxembourg (Merl)
 (+352) 47 96 55 55


In addition to instrumental formations, the Conservatoire offers diction and dramatic art classes in German and French. It also imparts ballet, jazz and contemporary dance lessons.

Luxembourg Improvisation Federation (FLI)

 fli.lu
 27, cité Holleschbiere L-5831 Hespérange
 (+352) 661 73 39 26

The FLI offers weekly workshops on theatrical improvisation for adults.

More references

 ecoletheatre.lu
renee-niro.lu
danzschoul.lu
jazzex.lu
zaltimbangq.lu

COOKING, OENOLOGY

Some references

-  atelier-de-cuisine.com
- invinoveritas.lu
- belle-etoile.lu/club-vin/cours
- labulledevin.com
- comealamaison.lu




SCAN QR CODE

CREATIVE HOBBIES

Salon Expo Creativ Luxembourg

Every year, the Expo Creativ fair presents hobby stands and workshops during 3 days at LuxExpo.

More references

-  [mamieetmoi.com/
bastelkiste.lu](http://mamieetmoi.com/bastelkiste.lu)
- coursdecouture.org

DISCOVER & EXPLORE



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LUXEMBOURG MAP







CULTURAL ACTIVITIES

OUTINGS, VISITS, SHOWS

Luxembourg offers all kinds of cultural outings, concerts and shows. More and more international stars from the world of music and entertainment are stopping off in Luxembourg on their world tour.


You can keep up to date with the programme directly on the websites of the various venues or in the City Magazine of the City of Luxembourg (free subscription).

Luxembourg Ticket

-  luxembourg-ticket.lu
-  1 Bd Robert Schuman, 2525 Luxembourg (Limpertsberg)
-  (+352) 47 08 95-1
-  Monday to Friday from 10am to 6.30pm

Luxembourg Ticket is the national ticketing service for concerts, plays and other cultural events. You will find a lot of information and all the points of sale on the website of Luxembourg Ticket.

Billetterie Auchan Kirchberg

-  Shopping Center Auchan 1st floor, 5 Rue Alphonse Weicker, 2721 Luxembourg (Kirchberg)

The Auchan ticketing service on the first floor of the Kirchberg shopping centre also offers outings throughout the Greater Region. You can buy your tickets directly there.




SCAN QR CODE!

CULTURAL EVENTS


Numerous cultural events are organised throughout the year, giving a rather dynamic image of Luxembourg. These events are a reflection of its historical heritage and its current multiculturalism.

FESTIVAL OF MIGRATION, CULTURE AND CITIZENSHIP

-  Luxexpo The Box, Luxembourg (Kirchberg)

This festival is a must and shows the diversity of the 170 nationalities present in Luxembourg. With 400 stands, the festival is synonymous with encounters and multiculturalism, through music, books, dance, ...

INTERNATIONAL BAZAR

-  Luxexpo The Box, Luxembourg (Kirchberg)

The International Bazaar is one of the most eagerly awaited multicultural events of the year with almost 30,000 visitors and over 1,500 volunteers. In addition to the festivities, it is also an essential event to participate in a charity. The funds raised help finance social and humanitarian projects.

PROMOTION OF MUSEUMS AND ART

HOP HOP AN DE MUSÉE

 luxembourgmuseumdays.lu/

Every year, Luxembourg's museums open their doors for free. Discover their diversity and, above all, immerse yourself in Luxembourg's culture through its history, art, geography,...

At least forty museums participate to this event. For the occasion, museums offer a complete and varied cultural programme for the entire family: guided visits, conferences and creative workshops in Luxembourgish, French, German or English.

MUSEUMS NIGHT

 museumsmile.lu

Discover museums, their collections and temporary exhibitions at night.

The special programme, free guided tours and surprises in the 7 participating museums in the city of Luxembourg ensure a great atmosphere.

The entrance is free for children under 16 and for members of "Amis des musées".

Les Amis des Musées Luxembourg

 amisdesmusees.lu

Les Amis des musées contributes to the safeguarding of the cultural heritage, the promotion of the arts and history, and the development of collections. The association organises each year several events: "midis de l'art", special guided visits, trips...

Thanks to the membership card, you can visit the affiliated museums at no costs (total, permanent and unlimited free entrance). You can also

enjoy invitations to exhibition inaugurations and to other events organised by the association.





MUSEUMS

 visitluxembourg.com

Museums are generally closed on Mondays and offer a time slot during the week when admission is free.

Find the complete list of museums on the Visit Luxembourg website.

History and art museum of the city of Luxembourg (MNHA)

 mnh.lu
 Marché-aux-Poissons, 2345 Luxembourg (Ville-Haute)
 (+352) 47 93 30-1
 Tuesday to Sunday, 10 am to 6 pm

Located at the heart of the old town, the history and art museum of the City of Luxembourg offers a free permanent exhibition.

You will be able to contemplate collections dedicated to prehistory, the Gallo-Roman period, the Middle Ages, but also to the decorative and popular arts and the fine arts. Temporary collections complete this ensemble. Guided visits are organised in Luxembourgish, French, German, English and Portuguese.

In addition, the museum offers thematic workshops for children and adults, conferences and events.

Lëtzebuerg City Museum

 citymuseum.lu
 14 Rue du St Esprit, 1475 Luxembourg (Ville-Haute)
 (+352) 47 96 45 00
 Tuesday to Sunday, 10 am to 6 pm

Lëtzebuerg city Museum traces back the history of the City of Luxembourg. the museum offers


guided visits for temporary and permanent exhibitions in Luxembourgish, French, German and English, and for all public. The entrance is free of charge every Thursdays from 6pm to 8pm.


Grand-Duc Jean Modern art museum (Mudam)

 mudam.lu

 3, Park Dräi Eechelen L-1499

Luxembourg (Kirchberg)

 (+352) 45 37 85-1

 Wednesday to Monday, 10am to 6pm

Inaugurated in 2006, the Grand-Duc Jean modern art museum (Mudam) is a place with an extraordinary architecture, conceptualised by the famous architect Ieoh Ming Pei. Leaning against the Thüngen Fort, and matching the shape of the fortress's ancient walls, the building is well worth a visit.


Its collection and temporary exhibitions reflect the current artistic trends, be they national or international, originating from different disciplines. The museum has the most important collection of contemporary art in the Grand Duchy, with more than 700 works. Guided tours are available in French, Luxembourgish, German and English.

The Mudam also offers a varied programme adapted to all audiences. Workshops are available for children from the age of 3.

The entrance is free of charge every Wednesdays from 6pm to 11pm.

Museum Dräi Eechelen

 m3e.lu

 5 Park Dräi Eechelen, 1499

Luxembourg (Kirchberg)

 Tuesday to Sunday, 10 am to 6 pm


Fort Thüngen, known as "Dräi Eechelen" (literally "Three Acorns") is located behind the Mudam on the Kirchberg plateau. Partially razed to the ground when the fortress was dismantled in


1867, the remains of this fort were restored and rebuilt to house the present museum. Through the permanent exhibition, discover the history of the fortress of Luxembourg and travel back in time.


Admission is free on Wednesdays, from 5 pm.

Villa Vauban

 villavauban.lu

 18 Av. Emile Reuter, 2420 Luxembourg (Ville-Haute dans le Parc Municipal)

 (+352) 47 96 49 00

 Wednesday to Monday, 10am to 6pm


Villa Vauban displays numerous paintings, sculptures and engravings from European artists from the 17th to the 19th century. It also hosts temporary exhibitions. The museum offers a programme with varied and innovative activities: thematic visits, guided tours for children, workshops for all ages, conferences, public events and concerts.

Free admission every Friday from 6pm to 9pm.


From spring onwards, enjoy the outdoor programme in the beautiful garden surrounding the museum.


Casino Luxembourg

 casino-luxembourg.lu

 41 Rue Notre Dame, 2240

Luxembourg (Ville-Haute)

 (+352) 22 50 45

 Wednesday to Monday, 11am to 7pm

The Luxembourg Casino is a contemporary art forum. Its international programming puts special emphasis on a young generation of artists. The Casino also organises activities for children and adults. Find the complete calendar on the forum's website.

Admission is free.


A library and a reading room - the InfoLab - provide access to more than 5,000 books, some 40 magazines and other publications on contemporary art. You will also find files on local artists.


National museum of natural history (MNHN)

 mnhn.lu

 25 Rue Münster, 2160

Luxembourg (Grund)

 (+352) 46 22 33 1

 Tuesday to Sunday, 10 am to 6 pm

At the heart of Grund, the "natur musée" is a real natural history cabinet. The museum has one of the most important zoological, paleontological, botanical and mineralogical collections of the country. Science, nature and technology lovers, of any age, will find plenty of things of interest. The museum organises many activities for the large public. Find the detailed programme on the "natur musée" website.

Free entrance on Tuesdays from 6pm onwards. .


EXHIBITION CENTRES

LuxExpo The Box

 thebox.lu

 10 Circuit de La Foire Internationale,

1347 Luxembourg (Kirchberg)

 (+352) 43 99-1

LuxExpo is the place to be for major events, fairs and exhibitions.


It is the venue for major events such as the Housing Week, the Art3F Fair, the Relay for Life, the start/finish of the ING Marathon,...

Les Rotondes

 rotondes.lu

 3, Place des Rotondes, 2448

Luxembourg (Bonnevoie)

 (+352) 26 62 20 07

Rotondes is an exceptional site composed of two ancient engine sheds at Luxembourg station. The cultural centre welcomes shows and events in all areas (performing arts, visual arts, contemporary music...). Participation projects and workshops also take place there.


Find the detailed programme on the Rotondes website.

Contemporary art gallery "Am Tunnel"

 .bcee.lu

 16 Rue Sainte-Zithe, 2763

Luxembourg (Gare)

 (+352) 40 15 24 50

Am Tunnel is an art gallery located under the Spuerkeess buildings, composed of tunnels that gave it its name. The "Edward Steichen Space" welcomes a permanent exhibition of this Luxembourg photographer's works and collections, acquired by the bank. The remaining space hosts temporary painting, photography and sculpture exhibitions.



SCAN QR CODE

THEATERS

THATRE INFO

 theatreinfo.lu

Theatre, dance, music, improvisations... You can find all the shows' timetables online.


Subscribe to the newsletter not to miss out on events! r!

National theatre of Luxembourg (TNL)

 tnl.lu

 194 Rte de Longwy, 1940

Luxembourg (Merl)


 (+352) 26 44 12 70-1

The national theatre of Luxembourg offers a very modern programming in French, German and Luxembourgish: plays, operas, contemporary musical creations, dances...

The TNL is also a theatre of newly created plays.


Theatres of the city of Luxembourg

 theatres.lu

 Grand Théâtre

1, rond-point Schuman L-2525

Luxembourg (Limpertsberg)

 Théâtre des Capucins

9, place du Théâtre L-2613

Luxembourg (Ville-Haute)


On theatres.lu, you will find all the information regarding the Grand Théâtre and the Théâtre des Capucins. The Grand Théâtre offers various works including operas and ballets.

Théâtre du Centaure

 theatrecentaure.lu

 « Am Dierfgen » 4 Grand-Rue,


1660 Luxembourg (Ville-Haute)

 (+352) 22 28 28


In a vaulted cave at the heart of the capital, the Théâtre du Centaure offers an eclectic programme.

Théâtre des Casemates

 kasemattentheater.lu

 14 Rue du Puits, 2355

Luxembourg (Bonnevoie)

 (+352) 29 12 81


German-speaking contemporary programming

Théâtre ouvert Luxembourg (TOL)

 tol.lu

 143 Rte de Thionville, 2611

Luxembourg (Bonnevoie)


 (+352) 49 31 66

Built in an old spirits hangar, the open theatre of Luxembourg offers a varied programming in an intimate setting. Find the detailed schedule of the performances on the TOL website.

Municipal Theater of Esch-sur-Alzette

 theatre.esch.lu

 120 Rue de l'Alzette, 4010 Esch-sur-Alzette

 (+352) 27 54 50 10

The municipal theatre of Esch-sur-Alzette offers a varied programme of musical and theatrical performances. An art gallery is located on the second floor of the theatre building.


CINEMAS

Around fifteen film theatres exist throughout the country, be they intimate or larger ones. Most of the film releases happen on Wednesdays. However, you can also attend many premieres.


Movie tickets can be bought directly at the film theatre's ticket office or, to avoid queuing, through the vending machines. You can also buy your tickets online.

CINÉMATHÈQUE

 cinematheque.vdl.lu

 17 Pl. du Théâtre, 2613

Luxembourg (Ville Haute)

 (+352) 47 96 26 44

The programming of the film library (available on the website) is meant to be scholarly, diversified, historical and general. Screenings for children - baptized "cinéma Paradisio" - are organized every Sunday at 3 pm.

The major annual event of Cinémathèque is the "Live cinema" (silent films with symphonic orchestra). In summer, open-air screenings, freely accessible, are also organised in front of the Grand Ducal Palace and on the courtyard of Théâtre des Capucins.

Cinémathèque has one of the most important collections of cinematic archives in Europe: film copies, photos, cinema posters, books and magazines.

OTHER REFERENCES

-  kinopolis.lu/
- caramba.lu
- leparis.lu
- cinescala.lu
- kulturhuef.lu

CINEMA EVENTS

Luxembourg City Film Festival

-  luxfilmfest.lu

The Luxembourg City Film Festival "LuxFilmFest" is a prestigious cinematic event in Luxembourg and is among the most renowned film festivals in Europe.

Each year, the festival offers a real panorama of contemporary and international cinematic creations. In addition to screenings, it also organises thematic evenings, workshops, concerts and exhibitions.

CinEast

-  cineast.lu/

Every year in October, the Central and Eastern European Film Festival takes place. Several films in competition and many different events.

Italian film festival Villerupt

-  festival-villerupt.com/

Every year in October/November, the Villerupt film festival attracts Italian film lovers. More than 70 films are presented over 300 screenings, 17 days of competition.

City Open Air cinema

-  vdl.lu/.city-open-air-cinema-palais





Every summer, open-air film screenings are organised in the evening in Luxembourg City in the prestigious setting of the Grand Ducal Palace and the Capuchin Court. The screenings start at 9.30 pm at sunset.

Autres

-  sunsetcinema.lu/

Comme à Luxembourg-ville, d'autres séances open-air sont proposées dans d'autres villes du Luxembourg.

NATIONAL AUDIO-VISUAL CENTRE (CNA)

-  cna.public.lu
-  1 B Rue du Centenaire, 3475 Dudelange
-  (+352) 52 24 24-1
-  Monday to Friday from 8am to 10pm, Saturdays and Sundays from 10am to 10pm.

The CNA is responsible for the preservation and promotion of Luxembourg's photographic and audiovisual heritage. It is a space for exhibitions and screenings in Luxembourgish, for the conservation and consultation of documents and archives and a training centre.





Every Tuesday at 3.30 pm, the cultural centre introduces children to cinema.



SCAN QR CODE

LIBRAIRIES AND MEDIAS CENTRES

Bibliothèque Nationale de Luxembourg

 bnl.public.lu
 37D Av. John F. Kennedy,
1855 Luxembourg (Kirchberg)
 (+352) 26 55 91 00
 Tuesday to Friday from 10am to 8pm and
Saturday from 10am to 6pm

Modern, functional, connected and sustainable infrastructure. User-friendly and multifunctional reading rooms with almost 300,000 books, with direct access.

Registration is free and open to all.

Cité Bibliothèque





 bimu.lu
bibliotheque@vdl.lu
 3 Rue Genistre, 1623
Luxembourg (Ville-Haute)
 (+352) 47 96 27 32
 Tuesday to Friday from 10am to 7pm and
Saturday from 10am to 6pm

You can recognise the library and media centre of the City of Luxembourg by its large glass door. Its functional and comfortable spaces for consultation and rental are appealing to any avid reader. The literary, children and Luxemburgensia sections form the most important part of the

collections, which are available in the country's official languages.




All documents are freely accessible. Book rentals and the working stations' Internet access are all free. As part of the offer, authors come to do readings, and children activities are also organised.

Casino Luxembourg - InfoLab

 casino-luxembourg.lu
 41 Rue Notre Dame, 2240
Luxembourg (Ville-Haute)
 (+352) 22 50 45
 Wednesday to Monday from 11am to
7pm, closing at 9pm on Thursday.

Consisting of a library and a reading room, the InfoLab is a place of relaxation within the Casino Luxembourg, Forum d'Art Contemporain. Discover more than 5,000 books, about forty magazines and other publications dedicated to contemporary art. Access is free.

Luxembourg Learning Centre (LLC)

 uni.lu/luxembourg_learning_centre
 7, Énnert den Héichiewen,
4362 Esch-sur-Alzette
 Monday to Friday from 8am to 10pm,
Saturday and Sunday from 10am to 5pm

Luxembourg learning centre (LLC) opened its doors on September 2018. This unique place is accessible to all. This space offers nothing less than 10,7 km of books and document racks, and more than 500.000 ebooks! You will also find plenty of national and international newspapers.

Réseau bibnet.lu

 <https://a-z.lu/primo-explore/>

a-z.lu is the search engine of the 84 libraries of the bibnet.lu network to search for documents, reserve them or consult them online.

Bicherschaf – bookshelves

Bookshelves are accessible to everyone, children and adults, 24/7, for free and without registration. More and more communes recycle old phone booths and transform them into self-service bookshelves.

Book owners are therefore able to give their novels a second life, and find some new literature for free.

Interested persons can borrow one or more books and put them back in the cupboard after reading. The reader can also keep the selected books and replace them with others.


These bookshelves can be found in several communes. At Luxembourg:


- place du Théâtre (Ville Haute)
- place de Gand (Belair)
- place Laurent (Limpertsberg).
- Place Quartier Stuff (Kirchberg)
- Rue Léon Kauffman (Cents).

The waste disposal centres also offer recycling corners, where people leave useless items, including books, for others to use for free.

Cid Fraen an Gender Asbl

 cid-fg.lu/

 14 Rue Beck, 1222 Luxembourg (Ville-Haute)


 (+352) 24 10 95-1


 Tuesday to Friday from 12 to 6 pm

Fraen an Gender (Cid) is an information and documentation centre for all individuals interested in feminism, gender equality, but also in questions related to identity and gender stereotypes. The Asbl offers the possibility to freely borrow books or media for 28 days.

Circolo culturale e ricreativo Eugenio Curiel

 curiel.lu

 107 Rte d'Esch, 1471 Luxembourg (Hollerich)

 (+352) 49 17 50


 Monday to Friday from 9am to 3pm

Circolo Curiel is an Italian library and media centre. It is also a friendly meeting space for conversations. All kinds of conferences and events are regularly scheduled, for all communities.

On the ground floor, you will find a restaurant offering typical and family-friendly cuisine.

Cultural Centre Antonio Machado

 circulo-machado.lu

 27 Rue de Strasbourg, 2561 Luxembourg (Gare)

 Monday to Friday from 1pm to 7.30pm

The Spanish library of Antonio Machado's cultural centre has around 3.000 books, mainly in Castilian language. A media centre is also at your disposal.



SCAN QR CODE

CONCERTS AND SHOWS

MUSIC FESTIVALS

 luxembourg-city.com

Le Luxembourg City Tourist Office organise de nombreux festivals de musique et animations musicales. You can find the programme on their website.




The “Concerts de midi” and “Klassik am Park” programmes allow you to enjoy your lunch break in a musical atmosphere made of diverse and colourful melodies.

“Summer in the City” is a summer event that offers a large choice of music for you to celebrate in Luxembourg until dawn. You will be able to organise picnics while enjoying some rock, jazz and classical music.

Several musical events are also organised on a yearly basis by different actors. For instance, the traditional “Fête de la musique” (Music Day) on June 21st cannot be missed, and many other music festivals like Siren’s call, e-lake, Automne leaves, Rock-a-field, Rock am Park, or the E-lake festival in Echternach..

CONCERT AND PERFORMANCE HALLS

Rockhal

 rockhal.lu
 5 Av. du Rock'n'Roll, 4083 Esch-sur-Alzette
 (+352) 24 55 51

The Rockhal is the place to be for all music lovers. Located in Belval (Esch-sur-Alzette), the complex has three concert halls that can accommodate up to 6,500 people.

The programme is extremely varied and includes pop and rock concerts by international artists, musicals and classical ballets.



Den Atelier

 atelier.lu
 54 Rue de Hollerich, 1740
Luxembourg (Hollerich)
 (+352) 49 54 85-1

Den Atelier is a rather intimate concert hall, located in a former garage.

The hall can accommodate up to 800 people.

Rotondes

 rotondes.lu
 3 Place des Rotondes, 2448
Luxembourg (Bonnevoie)
 (+352) 26 62 20 07

Just steps from the station, Rotondes organises concerts throughout the year.

In summer, the “Congés annulés” takes place for a month, with a special programming.

Abbaye de Neumünster

 neimenster.lu
 28 Rue Münster, 2160
Luxembourg (Grund)
 (+352) 26 20 52-1

Neumünster Abbey’s cultural meeting centre organises, throughout the year, many concerts of jazz.

Conservatoire de la Ville de Luxembourg

 conservatoire.lu
 33 Rue Charles Martel,
2134 Luxembourg (Merl)
 (+352) 47 96 55 55

The Luxembourg Conservatory has a prestigious auditorium whose acoustics have already won over many artists.

TOGETHER, IN THE HEART OF MUSIC

Saison 2022/23



Orchestre
Philharmonique
Luxembourg

 PHILHARMONIE

Ticketing: (+352) 26 32 26 32
www.philharmonie.lu


 Mercedes-Benz




GOVERNEMENT
DU GRAND-DUCHÉ DE LUXEMBOURG
Ministère de la Culture

Philharmonie Luxembourg

 philharmonie.lu

 1 Pl. de l'Europe, 1499

Luxembourg (Kirchberg)


 (+352) 26 32 26 32


Located in Luxembourg-Kirchberg, the Grand-Duchess Joséphine-Charlotte concert hall or Philharmonie de Luxembourg is a beautiful and a very modern building, that makes it a magical place by day and night.

Completed in 2005 and designed by the architect Christian de Portzamparc, the Philharmonie hosts more than 400 performances of all styles of music per year: chamber music and recitals, jazz, pop music, classical music and world music. The Philharmonic also offers workshops for children.

Casino 2000 - Mondorf-les-Bains

 casino2000.lu

 5 Rue Flammang, 5618 Mondorf-les-Bains

 (+352) 23 61 11

Located only a few kilometres away from the capital, at Mondorf-les-Bains, the amusement centre Casino 2000 organises many events throughout the year.

International artists perform at the Casino's venue.


The Casino 2000 is also a gaming area. It is the only establishment of its kind in Luxembourg.

Sang a klang

 .bluesclub.lu

 1 Rue des Trois-Glands, 1629

Luxembourg (Pfaffenthal)

 (+352) 33 8 95

The Blues club regularly organises blues and jazz concerts. More information on the website of the Asbl.

The Sang a Klang venue has become a blues Mecca in Luxembourg..



SCAN QR CODE

TOURISM


Luxembourg is a beautiful country. It is full of activities and indoor and outdoor leisure activities. Do not hesitate to discover it during your next weekends.


- All regions have their own special features and are worth a visit:
- the Central or Guttland region with the city of Luxembourg and the Valley of the Seven Castles
- the Luxembourg Ardennes with the national parks of the Haute-Sûre and Our, as well as the Müllerthal or Luxembourg's Little Switzerland
- the Moselle valley with its vineyards
- the Terres Rouges in the south to discover the country's mining past.


GENERAL INFORMATION

LUXEMBOURG CITY TOURIST OFFICE (LCTO)

 luxembourg-city.com
touristinfo@lcto.lu

 30 Pl. Guillaume II, 1648
Luxembourg (Ville-Haute)

 (+352) 22 28 09

 Monday to Saturday from 9am to 6pm,
Sunday from 11am to 4pm. Opening hours vary according to the season

The Luxembourg City Tourist Office is the tourist office of Luxembourg City. At the office on Place Guillaume or on the internet, you will find advice, information material and guided tours to discover and admire Luxembourg City.

The LCTO also organises various music festivals, open-air concerts and events in the capital.

VISIT LUXEMBOURG

 visitluxembourg.com

On this website you will find a lot of practical information, suggestions for activities, addresses for accommodation and restaurants, a calendar of events and a traveller's guide.

You will also find information on museums, cycling tours of Luxembourg, walking tours and much more. The site is available in eight languages.

VISIT THE CITY OF LUXEMBOURG

The City of Luxembourg is a very lovely city, with diverse landscapes, and different types of atmospheres, depending on the neighbourhood you are visiting.

Furthermore, its old districts and fortifications are part of the UNESCO-inscribed sites. The more modern areas make it an intrinsically forward-looking city. The City of Luxembourg will never cease to please and surprise you!

TOURIST CIRCUITS AND HISTORICAL HERITAGE

Bock and Pétrusse casemates

Bock and Pétrusse Casemates are underground galleries that were dug into the Bock rock. They are part of the UNESCO list of world heritage sites.

The first underground galleries were built in 1644, under Spanish domination, and aggrandised throughout the years and the different

luxembourg
city tourist office

LUXEMBOURG CITY
UNDERGROUND

**ROCKS
COMING
TO LIFE**



**EXPLORE
THE PÉTRUSSE CASEMATES
LIKE NEVER BEFORE**

Tickets

luxembourg-city.com

Luxembourg City Tourist Office - Place Guillaume II

invasions. This defence system, with its 40 meters deep, has now spread through more than 20 kilometres long. The City of Luxembourg was nicknamed the “Gibraltar of the North”.

Wenzel circuit

Discover 1.000 years of history of the City of Luxembourg by following the Wenzel circuit, which connects the Upper City to the Lower City. You will be able to contemplate the city thanks to its stunning and diverse views. Beware! The circuit has lots of stairs to climb. It is therefore difficult to access with prams or wheelchairs. .

City Safari

The City safari is a fun tour for children and families. It focuses on the discovery of the city’s animals. Tours (lasting between 2 and 2h30) are made upon request for more than 10 participants.

City Promenade

This tour is perfect to get acquainted with the city of Luxembourg and discover its main monuments. A 2-hour tour with an official guide.

Top City Views

This tour allows you to discover the sites that have been listed as part of UNESCO’s world heritage. It captures unforgettable landscapes of the Upper City, the valleys of Alzette and Pétusse.

Grand-ducal palace

Luxembourg is the only Grand Duchy in the world. The Grand Duke is head of State within the framework of its constitutional Monarchy.

From July to beginnings of September, the Grand Ducal Palace opens its doors to visitors. Guided tours are given in Luxembourgish, French, German, English or Dutch. Prior registration is mandatory.

Please note that part of the profits from the ticket sales go to the Foundation of the Grand Duke and the Grand Duchess of Luxembourg.

Pétusse Express

You can visit the capital on board the Pétusse Express. The tour lasts 1 hour approximately, and it will take you along the charming Valley of Pétusse.

Hop On-Hop Off

You can also explore the city with the double-decker buses Hop-On Hop-Off. The tour lasts 1 hour approximately.

The complete tour lasts about 1 hour and allows you to visit the most emblematic places of the capital.

SIGHTSEEING TOURS AND HERITAGE OF LUXEMBOURG

VIANDEN CASTLE


 castle-vianden.lu
 (+352) 83 41 08 1

The Castle of Vianden is located in Luxembourg Ardennes, overlooking the entire valley. Every summer, a medieval festival recreates the folkloric atmosphere of the period in which this feudal vestige was built: jugglers, fire-eaters, musicians...

You should also take the time to walk through the town of Vianden, and if you are not afraid of heights, you could even try chairlifts!

CLERVAUX CASTLE

 destination-clervaux.lu


 (+352) 28 41 98

The castle of Clervaux takes place in the North of Luxembourg. Built through various stages from 1129 onwards, it was destroyed during the Second World War.

It has now been restored, and gives you the opportunity to discover the war museum, the museum of models of Luxembourg castles, the museum of the Battle of Ardennes and the famous photographic collection "The Family of Man" by Edward Steichen.

MINETT PARK


 minettpark.lu


 2 Fonds de gras, L-4576 Niederkorn

Spend a day in the Minett Park Fond-de-Gras, to discover Luxembourg's mining and steelmaking past in this life-size museum. Many activities are waiting for you around iron ore.

NATURAL PARK OF OUR

 naturpark-our.lu


 12 Parc, 9836 Parc Hosingen

 (+352) 90 81 88 1

At the heart of Luxembourg Ardennes is the natural park of Our. By walk or bike, you will discover the unique natural landscapes of this region. You can also visit the adventure park of Vianden and make the most of 60 tree-climbing stations.


NATURAL PARK OF HAUTE-SÛRE

 naturpark-sure.lu

 La Maison du parc naturel

15 Rue de Lultzhausen,

9650 Esch-sur-Sûre

 (+352) 89 93 31 1

Located in the North West of the country, the natural park of Upper Sûre allows you to take a deep breathe in the magnificent natural


environment of Upper Sûre Lake.

Several activities are available: hiking, horse riding, cycling, sailing, windsurfing, diving, canoeing or even fishing. You can also explore the fauna and flora of the region with a solar boat!

MÜLLERTHAL

 mullerthal.lu

 Office du tourisme régional du Müllerthal (Echternach)

 (+352) 72 04 57-1

Discover the magnificent forest of the region of Müllerthal called "Luxembourg's Little Switzerland" and the most famous waterfall of the country "Schiesstümpel".

The paths are signposted and they allow you to choose the level of difficulty and hiking length. Guided tours are available upon request.



SCAN QR CODE

GREATER REGION

Based in the heart of Europe, Luxembourg's geography is ideal for traveling. You can explore its neighbouring countries for the weekend, only at a few kilometres from Luxembourg-ville.

GERMANY

At the border of Luxembourg, discover the rich cultural and historical heritage of these regions.

Trier

 trier-info.de

Trier is the oldest city in Germany and a former Roman colony. The Porta Nigra, an emblematic monument, is a UNESCO World Heritage Site.

The streets in the city centre are very lively. The city is also worth discovering during the Christmas markets.


See the Festivals and Traditions chapter in the Integrating section

Rhine castles

 allemagne-romantique.de

Many castles and fortresses are situated on the banks of the Rhine, between Bingen and Koblenz. The Upper Middle Rhine Valley is another one of UNESCO's world heritage sites.

The cable car of Koblenz




 seilbahn-koblenz.de
allemagne-romantique.de

Koblenz is a very pretty city to visit, at the confluence of Rhine and Mosel. The Cable Car of Koblenz will take you to the fortress of Ehrenbreitstein. Enjoy the Rhine Valley's

breath-taking view.



On your way back, make sure you go along the very pretty Mosel Valley, with its castles and the typical and welcoming architecture of the towns and villages.

Werner freund wolves park

 wolfspark-wernerfreund.de
 Waldstraße 204, 66663 Merzig, Allemagne
 (+49) 171 749 69 99

Would you like seeing some wolves? Discover the wolf sanctuary in Merzig. Free and guided visits take place every 1st Sunday of the month at 4pm.

Eifelpark

 info@eifelpark.com
 Weißstraße 12, 54647 Gondorf, Allemagne
 (+49) 6565 95660

In the middle of the woods, the Eifel park offers many attractions for little children: small rollercoasters, giant slides, bumper cars, trampolines... You will also see lots of animals at the animal park and farm (bears, meerkats, deer, poney...).

Sarrebrück

 saarbruecken.de

Would you like to go shopping? The city of Sarrebrück has plenty of stores. In Germany, prices are lower than in Luxembourg when it comes to fashion and care products.

BELGIUM

 ardenne.org

In the North East of Luxembourg, you will find the Ardennes: the "green lungs" of the Kingdom of Belgium. There, you will discover many picturesque villages and magnificent green spaces. Walks, cycling, water activities, climbing and horse riding, but also skiing in winter... The



© Just Arrived

region is full of activities. It is also known for its historical and remembrance tourism.




The website ardenne.org is an important portal for housing, stays, attractions, leisure activities, food and events in the Belgium, French and Luxembourg Ardennes.

The bison farm

 fermedesbisons.be
 Recogne 63, 6600 Bastogne, Belgique
 (+32) 61 21 21 15

Ride a wagon through the buffalo. Typical cuisine.

Abbey of Orval

 orval.be
 Orval 1, 6823 Florenville, Belgique
 (+32) 61 31 10 60

You should absolutely visit the Cistercian Abbey of Orval and its ruins! Discover the brewing savoir-faire of Orval beer, which you can enjoy with a piece of cheese made by the monks of the Abbey.

Euro Space Center

 eurospacecenter.be
 Devant les Hêtres 1, 6890 Libin, Belgique
 (+32) 61 65 64 65

The Euro Space Centre offers a unique experience. Immerse yourself in the life of an astronaut and experience the space conquest. The Euro-Space Centre also organises activities for children during the holidays.

The book village

 redu-villagedulivre.be
 Redu (Belgique)

Within a hundred kilometres from Luxembourg, the village of Redu has around fifteen libraries. It also organises literary events every year.

Arlon's flea market

 arlon.be
 Arlon




Every first Sunday of the month, from March to November, a flea market takes place at Old Arlon.

Caves of Han

 grotte-de-han.be
 2, rue J. Lamotte 5580 Han-Sur-Lesse

Discover the domain of the Grottes de Han with its fabulous cave, its animal park, its huts in the trees.

Skiing at "Baraque de Fraiture"

 ski-baraquedefraiture.be
 Vielsalm, (Belgique)
 +32 80 41 88 78

Downhill skiing, cross-country skiing, sledge... The winter sports lovers can visit the Baraque de Fraiture in the High Ardennes. You can also do some hiking and enjoy the beautiful and astonishing landscapes.

FRANCE

The Grand-Est region stretches from Reims to Strasbourg and from Thionville to Troyes and Mulhouse. Nearby are the Vosges mountains for skiing and hiking enthusiasts.

Nancy

 nancy-tourisme.fr/

In Lorraine, you can discover Nancy and its famous place Stanislas, with its crystal works and unique architectural style, known as "Ecole de Nancy".


Metz


 tourisme-metz.com/fr

Visit the beautiful city of Metz, its majestic cathedral and its cultural centre Pompidou. Metz is also known for its shopping.

Pompidou Centre

 centrepompidou-metz.fr


 1, parvis des droits de l'Homme
57000 Metz, (France)


 (+33) (0)3 87 15 39 39

The Centre Pompidou-Metz is a place to discover art in all its forms. The "Pass-M" offers you unlimited access to the centre for one year, with the person of your choice.

Cour d'Or museum

 musee.metzmetropole.fr/

 2 rue du Haut Poirier (Metz)


 +33 (0)3.87.20.13.20

Discover the Gallo-Roman collections of this museum, which was built on thermal baths dating back to the second century AD.

La Flotille

 bateauxmetz.com

 1, quai des Régates (Metz)


 (+33) (0)3 87 36 86 71

Rent an electric boat, pedal boats or fishing boats to discover Metz's water and canals. You can take part in these activities if the weather conditions permit.

Malbrouck castle

 chateau-malbrouck.com


 Manderen (France)


 + 33 (0) 3 87 35 03 87

Built in 1419, this fortified castle offers fun tours where you can discover the site in an entertaining manner (booking is mandatory).

Aquarium Amnéville

 aquarium-amneville.com

 Centre thermal et touristique
Amnéville (France)


 +33 (0)3 87 70 36 61

The aquarium of Amnéville lets you explore the aquatic world by contemplating different fish species from the four corners of the planet.

Zoological park Amnéville

 zoo-amneville.com

 1, r. du Tigre Amnéville (France)

 +33 (0)3 87 70 25 60


With more than 2.000 animals originating from the five continents, the zoo of Amnéville is a key destination.

Several shows (raptors, tigers, seals...) are organised. In addition, the junior zoo academy offers the possibility for children over the age of 7 to discover the profession of animal keeper.

Snowhall Amnéville

 snowhall-amneville.fr


 Chemin des terrasses du soleil (Amnéville)


 +33 (0)3 87 15 15 15

At only 50 km away from Luxembourg, you can make the most of an indoor ski slope that measures 620 m in length, 35 m in large and 90 m in altitude (blue slope). Instructors from the French ski school can give you some lessons. Beware! It is mandatory for children under the age of 12 to wear helmets.

Walygator Park Amnéville

 walygatorparc.com

 Voie romaine Maizières-les-Metz (France)

 +33 (0) 87 30 70 07

Interactive cinema, merry-go-round, mini-golf, thrilling rides and water activities... This park will appeal to children and grown ups!

FITTING IN



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COMMUNITIES, LANGUAGE

POPULATION

The population in Luxembourg is characterised by a high proportion of foreigners, who are perfectly integrated into Luxembourg society.

While the number of inhabitants in Luxembourg was 315,000 in the early 1960s with a proportion of 13.2% foreigners, the country reached a population of more than 645,000 in 2022, of which 47.1% are foreigners.

170 different nationalities coexist in Luxembourg, more than 80% of them from Europe.

The most represented communities are

- the Portuguese community represents the 1st foreign community with over 30% of the foreign population,
- the French community represents the 2nd largest foreign community with over 16% of the foreign population. The French are also strongly represented by the presence of more than 100,000 border workers on a daily basis,
- the Italian community with 7.9% of the foreign community,
- the Belgian community with 6.4% of the foreign population and 45,000 border workers
- the German community with 4.2% of the foreign population and 45,000 border workers.

RELIGION

Historically, the principal religion in Luxembourg is Catholic (68%). Because of its multiculturalism, Islam is now becoming the second religion of the country (2%), thereby replacing the Protestant religion.

The practice of one's cult is relatively easy in Luxembourg.

OFFICIAL LANGUAGES

Luxembourg has 3 official languages:

- the national language, Luxembourgish, is used from the very beginning of school life. It is also the language used for daily exchanges. The knowledge of Luxembourgish is mandatory if you want to obtain the Luxembourg nationality via naturalisation. It also can be an important asset when applying for certain public jobs, in Luxembourg companies or in jobs in contact with the population (hospitals, nurseries, etc.);
- German is taught to children at the beginning of primary school. It is the language of literacy and reading. Traditionally, it is also the language for journals;
- French is traditionally taught to children from the 2nd year of primary school, in addition to German. French is also introduced during kindergarten and within childcare centres, in the form of oral learning. Some Luxembourgish schools are testing literacy in French. French is considered the administrative language;
- English is increasingly becoming the working language. Mastering it is nowadays a mandatory for many companies.

LANGUAGE LEARNING

LINGUISTIC LEAVE

In Luxembourg, language leaves exist to learn Luxembourgish or improve your knowledge of our official language.

Employees, independents and individuals engaged in liberal professions can benefit from a specific leave during their professional career, which can be paid up until 200 hours.

LANGUAGE COURSES

Institut National des Langues (INL)

 insl.lu
 21 Bd de la Foire, 1528
 Luxembourg (Kirchberg)
 (+352) 26 44 30-1

National Institute of Languages (INL) is a public institution for linguistic education. The applied charges are very interesting. Eight languages are taught. At the end of each semester, evaluations of the students' skills are made. The course timetables – at all levels – are made available online.

Beware! INL is on high demand. Make sure you apply for a place in advance! Institut national des langues

INL is the organisation in charge of the tests for obtaining Luxembourg nationality.

See the chapter "Luxembourg nationality".

Beware! INL is on high demand. Make sure you apply for a place in advance! Institut national des langues

CITY OF LUXEMBOURG AND OTHER COMMUNES

Every year, the municipalities offer language courses to their citizens.


Ask your local authority for information.

INSTITUT FRANÇAIS DU LUXEMBOURG

 ifluxembourg.lu
 47 Av. Monterey, 2163
 Luxembourg (Ville-Haute)
 (+352) 46 21 66

French Institute of Luxembourg promotes French language and culture. The institute offers courses that adapt to different needs and levels. Every year, it engages in educational cooperation activities with school institutions of the Grand Duchy.

REFERENCES

 quattropole.org
berlitz.lu
langues.lu
moienasbl.lu
prolingua.lu
inlingua.lu
lilu.lu

LANGUAGE CAFÉ

Numerous organisations regularly organise Language Cafés, which allow you to have conversations in your preferred language while having a drink in a friendly setting.

References

 clubpolyglotte.com
integration.lu
kulturfabrik.lu/
maisondesassociations.lu/
facebook.com/CafeDesLangues/



SCAN QR CODE

CONVERSATION GUIDE

French	Luxembourgish	English
Je m'appelle...	Ech heeschen...	My name is...
Comment allez-vous ?	Wéi geet et lech ?	How are you?
Je vais bien. Et toi / vous ?	Et geet mir gutt. A bei dir / lech ?	I am good. And you?
Enchanté(e)	Et freet mech	Pleased to meet you
J'habite en ville	Ech wunnen an der Staat	I live in town
Un instant s'il vous plait	ee Moment, wann ech gelift	Just one moment please
Merci beaucoup	Villmools Merci	Thank you very much
Je suis vraiment désolé(e)	Et deet mer wierklech Leed	I am really sorry
Ce n'est pas grave	Et ass net schlëmm	It is okay
Pouvez-vous parler un peu plus doucement s'il vous plait ?	Kënn Dir e bësse méi lues schwätzen, wann ech gelift ?	Could you speak more slowly please?
Pourriez-vous répéter s'il vous plait ?	Kënn Dir dat widderhuelen, wann ech gelift ?	Could you please repeat that?
Comment dit-on cela en luxembourgeois ?	Wéi seet een dat op Lëtzebuergesch ?	How do you say that in Luxembourgish?
J'apprends le luxembourgeois	Ech léiere Lëtzebuergesch	I am learning Luxembourgish
Que puis-je faire pour vous ?	Wat kann ech fir lech maachen ?	How can I help you?
Je ne suis pas d'accord	Ech si net averstanen	I do not agree
Quelle heure est-il ?	Wéi spéit ass et ? Wéi vill Auer ass et ?	What time is it?
Je cherche...	Ech sichen...	I am looking for...
Je n'ai pas de monnaie	Ech hu keng Mënz	I don't have any change
J'ai mal à la tête	Ech hunn de Kapp wéi	I have a headache
Je suis malade	Ech si krank	I am sick
Quel temps fait-il ?	Wéi ass d'Wieder ?	What is the weather like?
Il fait beau	D'Wieder ass schéin	The weather is nice
Quel est le plat du jour ?	Wat hu Dir als Plat du jour ?	What is today's special?
On va prendre un verre ?	Gi mir e Patt huelen ?	Shall we go and have a drink?

MEDIAS

NEWSPAPERS

DAILY

- Le Quotidien (FR)
- L'Essentiel (FR)
- Lëtzebuenger Journal (DE)
- Luxemburger Wort (DE)
- Virgule (FR)
- Tageblatt (DE)
- Zeitung vum Lëtzebuenger Vollek (DE)

WEEKLY

- Contacto (PT)
- D'Revue (DE)
- D'Lëtzebuenger Land (DE, FR)
- D'Letzeburger Bauer (DE)
- Télécran (FR)
- Woxx (DE)

MONTHLY

- Agefi Luxembourg (FR)
- Bold magazine (FR)
- City magazine Luxembourg (EN, FR)
- Delano (EN)
- Den Feierkrop (DE)
- Femmes Magazine (FR)
- Forum (DE, FR)
- Happen (EN)
- Janette (FR)
- Luxembourg Féminin (FR)
- Mental (FR)
- Merkur (FR)
- Paperjam (FR)
- Silicon Luxembourg
- Premium (FR)
- Revue (DE)

LOCAL RADIOS

- DNR (LU)
- Eldorado (LU)
- L'Essentiel radio (FR)
- Radio Ara (EN / LU)
- Radio Latina (PT)
- Radio 100,7 (LU)
- RTL Radio Lëtzebuerg (LU)

WEBSITES

- agefi.lu
- chronicle.lu
- citymag.lu
- delano.lu
- forum.lu
- journal.lu
- lessentiel.lu
- luxtimes.lu
- paperjam.lu
- quotidien.lu
- tageblatt.lu
- telecran.lu
- reporter.lu
- revue.lu
- wort.lu
- woxx.lu



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CELEBRATIONS & TRADITIONS

Luxembourg is a country of Christian traditions. Its celebrations reflect its history.

JANUARY 6TH "DRÄIKINNEKSDAG"

On January 6th, the Luxembourgers celebrate the Epiphany ("Dräikinneksdag"). It is the celebration of the arrival of the Wise Men near Jesus. On this occasion, people enjoy a "galette des Rois", a puff pastry cake, made of frangipane and containing a hidden trinket inside. The person who finds this "fêve" inside his or her piece of cake, becomes the king or the queen for the day. Contrarily to some European countries, the Epiphany is not a bank holiday in Luxembourg..

FEBRUARY 2ND, "LICHTMËSSDAG"

On February 2nd, children celebrate "Lichtmëssdag", Candlemas. On that day, children knock on each house with some self-made lanterns. Back in the day, children would receive some bacon, green peas or biscuits in exchange for a traditional song: "Léiwer Härgottsbliessen...". Today, the practice invites you to offer them sweets or money.

"FUESEND"

Luxembourgers celebrate the Carnival of Candlemas on Ash Wednesday. Masked balls, parades and cavalcades are organised throughout the country. At the end of the carnival, people burn the "Stréimännchen", which literally means the straw man. You can assist to this ceremony near Remich

"BUERGBRENNEN"

Buergbrennen is celebrated on the first Sunday after the carnival. In the villages, you will see huge bonfires upon which sits a big cross. After a torchlight procession, by nightfall, the bonfires are ignited. Symbolically, this is how we drive away winter.

"BRETZELSONNDEG"

Bretzelsonndeg (Pretzel Sunday) is celebrated on the fourth Sunday of Lent. The tradition is that the man gives a pretzel to the woman of his choice. In leap years, the tradition is reversed: the woman offers the pretzel

"KLIBBEREN"

In the Christian tradition, the church bells fly to Rome after the Holy Thursday Mass, in order to receive the Easter blessing. To replace them, children go around the villages with their "Klibber", a wooden ratchet. In exchange, they generally receive eggs, sweets and sometimes a bit of money.

THE TRADITION OF JAUDES

The custom of Jaudes is a local tradition from Vianden, a city in the North of Luxembourg. It is celebrated on Good Friday. During that day, the boys of Vianden burn their Jaudes, a bouquet of dog rose thorns and paper flowers. This tradition highlights the people's disapproval of Judas' betrayal.



Tom Fidelity
PHOTOGRAPHY

"OUSCHTERDAG", EASTER

In Luxembourg, Easter celebrates the resurrection of Jesus Christ. It is one of the most important religious holidays, with Christmas. It is also a family celebration with its traditional egg hunts organised throughout the country.

THE RETURN OF "BRETZELSONNDEG"

Women who have received a pretzel from their lover on the occasion of Bretzelsonndeg, give them an egg in return on Easter Day to show their love.

Otherwise, they give them a basket. Hence the Luxembourg expression "Kuerf kréien", literally "to receive a basket", which means "to be dumped". In leap years, men offer eggs.

"ÉIMAISCHEN"

Éimaischen is the day of Emmaüs. At Luxembourg, it takes place on Easter Monday on the place of Marché-aux-Poissons, since 1827. This popular and folkloric celebration has become, over the years, a day when all types of craftsmen can meet. For the occasion you can buy some little terracotta birds, typical of the region: the Péckvillercher.

"OKTAV"

Oktav is an important religious celebration, which honours the mother of Jesus. For fifteen days, the country's parishioners go on a pilgrimage to the capital. Once arrived, the pilgrims form processions and enter the cathedral of Luxembourg. A final procession, in which they carry the statue of Mary, ends the pilgrimage.

At the same time, a small traditional market takes place at Luxembourg-ville, on the place Guillaume II and the place of the Constitution. It

is called Oktavemäertchen.

NOTRE-DAME DE FATIMA

Every Ascension Thursday, a pilgrimage is organised to the sanctuary of Notre-Dame de Fatima at Wiltz in the North of the country. Pilgrims pay tribute to the Virgin Mary who, in 1917, appeared six times at Fatima, a village situated at the centre of Portugal. The pilgrimage of Notre-Dame de Fatima became, over the years, a real popular celebration, dear to the Portuguese community of Luxembourg.

"MEEKRANZ"

Every 1st of May, foliage crowns are attached to the front of houses, as a symbol of a meeting place. Before, this pagan tradition aimed to drive away evil spirits. Today, this custom inaugurates warmer seasons. During the day, it is also customary to drink some Maitrank, i.e. aromatised wine.

"GËNZEFESE", WHIT MONDAY

Gënzefest is the traditional broom festival ("fête du genet"). It takes place every Whit Monday at Wiltz. This custom is mainly famous for its impressive broom parade, composed of more than 40 tanks. Exhibitions, musical animations and balls are all part of the programming.

"SPRANGPRESSESIOUN"

On the Tuesday following the Pentecost, the dancing procession of Echternach takes place. This ancient religious tradition is unique and attracts thousands of curious visitors each year.

Its reputation exceeds the cross borders of the Grand Duchy and has become part of the intangible cultural heritage of Unesco since 2010.

NATIONAL DAY

Luxembourg's national day is celebrated on June 23rd throughout the country. Each commune celebrates the event with its citizens, regardless of their nationalities.

In the capital, festivities start the evening before, with the solemn changing of the guard. At night, torchlight processions and fireworks are organised.

On June 23rd, an official ceremony takes place at the Philharmonic. The Grand Duke and the Hereditary Grand Duke review the troops before attending two parades: a military and a non-military one. During the afternoon, a Te Deum is celebrated at the cathedral Our Lady of Luxembourg, and at all the churches of the country.

"SCHUEBERFOUER "

With more than 2 million visitors, the "Schueberfoué" is the biggest fun fair of Luxembourg and the Great Region. From the end of August to the beginning of September, the fair of the City of Luxembourg invites its visitors to Champ du Glacis at Limpertsberg, with its festive atmosphere and numerous rides and attractions.

"KLEESCHEN" SAINT-NICHOLAS

On December 6th, the Kleeschén – also called Saint Nicholas – distributes presents to well-behaved children. The children place their slippers in front of their rooms so he can drop some sweets and gifts inside. In Luxembourg, this celebration is very important. December 6th has also become a bank holiday for children attending basic education.

"CHRËSCHTDAG" CHRISTMAS

Christmas is a Christian holiday that celebrates the birth of Jesus of Nazareth on December 25th. A midnight Mass is celebrated, on Christmas Eve, at the cathedral Our Lady of Luxembourg and at all the churches of the country.

For Luxembourg children, it is not Santa Claus who brings the gifts, but Chrëschtkëndchen, which means "the Child Jesus". Christmas is also the occasion to share a copious meal with the family and enjoy each others company.

CHRISTMAS OR ADVENT'S MARKETS

 winterlights.lu

The Christmas markets take place every year at several places of the City of Luxembourg, with a magic atmosphere.

It is also a hotspot for popular gastronomy. Visitors can taste the famous "Gromperkichelcher", some delicious and traditional potato pancakes from Luxembourg.



SCAN QR CODE

HOLIDAYS

PUBLIC HOLIDAYS

- New Year, January 1st
- Easter Monday, April
- Labour Day, May 1st
- Europe Day, May 9th
- Ascension, May
- Whit Monday, May
- National Day (Grand Duke's birthday), June 23rd
- Assumption, August 15th
- All Saints Day, November 1st
- Christmas Day, December 25th
- Boxing day, December 26th

In Luxembourg, you will also experience some customary and local celebrations, such as Carnival Monday, Holy Friday, Kermis Monday and November 2nd. These days are not necessarily granted; the employer is free to dispense his employees from work – or not.

SCHOOL HOLIDAYS

The holidays below are for students in the public school system.

Does your child attend an international or public school in Luxembourg? Please refer to the calendar provided by your school.

SCHOOL YEAR 2022-2023

Start of the school year: Thursday 15 September 2022.

All Saints' Day holidays: Saturday 29 October to Sunday 6 November 2022

Tuesday 6 December 2022, St. Nicholas Day: no classes for children in the basic school.

Christmas holidays: from Saturday 24 December 2022 to Sunday 8 January 2023

Winter or Carnival holidays: from Saturday 11 February to Sunday 19 February 2023

Spring or Easter holidays: from Saturday 1 April to Sunday 16 April 2023

Whitsun holidays: from Saturday 27 May to Sunday 4 June 2023

Summer holidays: from Saturday 15 July to Thursday 14 September 2023.

SCHOOL YEAR 2023 – 2024

Back-to-School: Friday 15 September 2023

All Saints' Day holiday: Saturday 28 October to Sunday 5 November 2023.

Wednesday 6 December 2023, St. Nicola's: no classes for pupils of the basic schools

Christmas holidays: from Saturday 23 December 2023 to Sunday 7 January 2024

Carnival holidays: from Saturday 10 February to Sunday 18 February 2024

Easter holidays: from Saturday 30 March to Sunday 14 April 2024

Whitsun holiday: from Saturday 25 May to Sunday 2 June 2024

The summer holidays start on Tuesday 16 July 2024.

SCHOOL YEAR 2024 – 2025

School starts on Monday 16 September 2024.

All Saints' Day holidays: Saturday 26 October to Sunday 3 November 2024

St. Nicholas Day: Friday 6 December 2024 for pupils in the basic school

Christmas holidays: from Saturday 21 December 2024 to Sunday 5 January 2025

Carnival holidays: from Saturday 15 February to Sunday 23 February 2025

Easter holidays: from Saturday 5 April to Sunday 20 April 2025

Whitsun holiday: Saturday 24 May to Sunday 1 June 2025

Summer holidays: from Wednesday 16 July to Sunday 14 September 2025.

INTEGRATION

The integration of newcomers is a major challenge for Luxembourg, where the foreign population represents more than 47% of the total population. The State, the municipalities and civil society are working together to ensure the successful integration of newcomers.

ASSOCIATIONS

The welcome and integration office of Luxembourg (OLAI)

 olai.public.lu
 5, rue Carlo Hemmer 1734
Luxembourg (Kirchberg)
 (+352) 24 78 57 00

OLAI is responsible for the coordination and the implementation of the policy of immigrant welcoming and integration in the Grand Duchy of Luxembourg.

The Welcome and Integration contract– CAI provides integration measures such as:

- language courses at a reduced cost (Luxembourgish, French and/or German),
- civic education courses,
- a free orientation day

Immigrant workers support association (ASTI)

 asti.lu
 10-12 Rue Auguste Laval,
1922 Luxembourg (Eich)
 (+352) 43 83 33 1

Asti offers support to immigrant workers. It provides information to all people requiring advice and guidance on issues related to immigration and residence permits (family reunification, authorisations to stay...).

This association also gives public and direct translation services orally in English, German, French, Luxembourgish, Arabic and Farsi.





Foreigner's association liaison committee (CLAE)

 clae.lu
 26 Rue de Gasperich, 1617
Luxembourg (Gasperich)
 (+352) 29 86 86-1

CLAE is a cultural and linguistic mediation platform. It informs people and their families on their rights in order to facilitate their settling in process within Luxembourg society. It offers a helpline and assistance for certain administrative procedures.

CLAE offers its support to associative life via personalised meetings, the rental of materials and the provision of rooms.

Luxembourg accueil information

 luxembourgaccueil.com
 10 Bisserweg, 1238 Luxembourg (Grund)
 (+352) 24 17 17
 Du lundi au vendredi de 9h à 12h

Luxembourg information reception offers welcoming and informative services. It helps the integration of families from all nationalities by answering questions on daily life, and inviting them to take part in diverse activities.

ASSOCIATIONS OF PUBLIC UTILITY

National Association of Road Traffic Victims (AVR)

 avr.lu
 4 r. Jos Felten, 1508 Hesperange
 (+352) 26 43 21 21

Support for victims of traffic accidents and their relatives. Moral and legal support and practical advice. The association collaborates in prevention actions to improve road safety.

Caritas Luxembourg Foundation

 caritas.lu
 29 Rue Michel Welter,
 2730 Luxembourg (Gare)
 (+352) 40 21 31-1

The Caritas Foundation prevents and acts against injustice, misery and poverty: emergency accommodation, support for people in distress, sponsorship of refugees, ... Social grocery stores called "Caritas buttek".

Luxembourgish Red Cross

 croix-rouge.lu
 44 Bd Joseph II, 1840
 Luxembourg (Ville-Haute)
 (+352)27 55 20 00

Numerous humanitarian missions:

- youth services: adoption, foster care, psychological and psychotherapeutic follow-up,
- social services for migrants and refugees, meals on wheels,
- health services: first aid training, home help and services, blood transfusions,
- international services (education for sustainable development, international solidarity, etc.).

A listening, information and support telephone service is also available on 2755, every day from 7am to 10pm. Calls are anonymous.



Fondation Cancer

 cancer.lu
relaispourlavie.lu
info-tabac.lu
 209 Rte d'Arlon, 1150 Luxembourg (Belair)
 (+352) 45 30 33-1

The Cancer Foundation informs the general public and supports cancer patients and their relatives. It provides practical help and psychological support.

It organises the annual "Relay for Life" at La Coque and provides financial support for cancer research projects.

Médecins du monde

 medecinsdumonde.lu
 30 Dernier Sol, 2543
 Luxembourg (Bonnevoie)
 (+352) 28 89 23 71

Numerous actions in favour of the most disadvantaged, migrants, homeless, women victims of violence.

SUPPORT ASSOCIATIONS



HELP AND SUPPORT FOR YOUNG PEOPLE

Kanner Jugend telefon

 kjt.lu/fr/
 116 111

Assistance service for children and young people in distress. Consultation by phone, email or chat.


SOS Enfants en détresse Asbl

 17 Rue des Noyers, 7594 Mersch
 (+352) 32 91 17

HELP AND SUPPORT FOR PARENTS

Missing and distressed children

 116000.lu/


 116 000

The "116 000" service listens to and supports the families of missing or distressed children.



SCAN QR CODE

Elterentelephon : parenting support

 (+352) 26 64 05 55


National Centre for Addiction Prevention


 cnapa.lu/fr/

HELP AND SUPPORT AGAINST VIOLENCE

Femmes en détresse Asbl - Women in Need

 fed.lu


 2 Rue du Fort Wallis, 2714 Luxembourg

 (+352) 49 08 77 1


Women in Need offers protection from violence to girls, women and their children. Information and counselling centres, special homes for women in distress.

Bullying

 mobbingasbl.lu


 64, Avenue de la Liberté

L-1930 Luxembourg (Gare)

 (+352) 28 37 12 12

Centre for Equal Treatment

 cet.lu

 (+352) 26 48 30 33


The centre is for people who are victims of discrimination. Advice and guidance is offered to help you assert your rights.

VOLUNTEERING

Agence du bénévolat Asbl

 benevolat.public.lu

 103 Rte d'Arlon, 8009 Strassen

 (+352) 26 12 10


The Agence du bénévolat informs the general public and supports candidates for volunteering in their search for a project. It also aims to promote volunteering.



SCAN QR CODE

VOTE AND NATIONALITY

RIGHT TO VOTE

 guichet.public.lu
elections.public.lu
macommune.lu

In Luxembourg, voting is a right and an obligation. Adults aged 18 and more can register to vote when registering in their residential commune. They will be called upon to vote in the different elections according to their nationality and residential status.

A foreign citizen willing to participate to the elections for the first time must go to his or her communal administration with a valid identity card. A registration application should be deposited to the board of mayors and aldermen within the deadline.

MUNICIPAL ELECTIONS

Municipal elections happen every 6 years in order to elect the representatives of every commune in Luxembourg: the mayor, the aldermen and the communal council. The next elections will take place on 11 June 2023.

In order to vote or stand in municipal elections, you must be a Luxembourg citizen and resident in the Grand Duchy.

Non-Luxembourgish nationals must have been resident in the Grand Duchy for at least five years at the time of application for registration on the electoral roll,

A resident who is not from Luxembourg can present himself to the communal elections of his or her residential place, provided that he or she

has been residing in that commune for at least 6 months and living in Luxembourg for more than five years, and uninterruptedly for the last year.

LEGISLATIVE ELECTIONS

Legislative elections occur every 5 years in Luxembourg. It nominates the 60 deputies of the Chamber of Deputies. At the end of this vote, a new government will be created, with a new prime Minister, appointed by the Grand Duke. The next elections will take place on October 2023.

Legislative elections are for citizens of Luxembourg nationality only.

EUROPEAN ELECTIONS

European elections allow European citizens to vote for their representatives at the European Parliament for 5 years. The next elections will take place in May 2024.

All Luxembourg residents, nationals of a European Union country and fulfilling the required conditions should vote in the European elections of their country of origin or of Luxembourg.

In order to participate in the European elections in Luxembourg, citizens must apply in writing to their commune of residence or apply electronically via the website macommune.lu.

Check with your consulate or embassy your position on the elections in your own country.



SCAN QR CODE

Nationality info

- 📍 13, rue Erasme L - 1468 Luxembourg (Kirchberg)
- ☎️ from Luxembourg: 8002 1000 (free number)
- ☎️ from abroad: (+352) 247-88588.
- 🕒 Monday to Friday 8.30am-12pm and 1.30 p.m. to 5 p.m.

The Service is responsible for all requests regarding Luxembourg nationality, including its acquisition.

LUXEMBOURGISH NATIONALITY

🖥️ guichet.public.lu

Persons of majority age who have been resident in Luxembourg for at least five years may acquire the Luxembourg nationality by naturalisation, under certain conditions. The applicant is not obliged to renounce his or her original nationality because of the principle of dual nationality.

The acquisition of Luxembourg nationality through naturalisation confers the status of Luxembourger to the foreigner, with all attached rights and obligations.

To acquire nationality, the applicant must

- prove a good knowledge of the Luxembourg language (level B1 in oral comprehension and A2 in oral expression)
- have taken part in the "Living together in the Grand Duchy of Luxembourg" course or, failing that, have passed the examination
- have passed the examination on the subjects taught in this course.

The acquisition of the Luxembourg nationality is also subject to a good-repute condition.



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Ton univers, ton ultra-haut débit.

eltrona.lu

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www.lalux.lu